

## CONTENTS

	Page No.
<b>PART ONE: THE ECONOMY- REVIEW AND PROSPECTS.....</b>	<b>1</b>
<b>I. ASSESSMENT AND PROSPECTS .....</b>	<b>1</b>
Assessment of the 2023-24 Experience .....	1
Prospects for 2024-25 .....	8
<b>II. ECONOMIC REVIEW .....</b>	<b>14</b>
The Real Economy.....	15
Price Situation .....	29
Money and Credit .....	43
Financial Markets .....	53
Government Finances.....	60
External Sector.....	66
<b>PART TWO: THE WORKING AND OPERATIONS OF THE RESERVE BANK OF INDIA ....</b>	<b>81</b>
<b>III. MONETARY POLICY OPERATIONS .....</b>	<b>81</b>
Monetary Policy .....	82
The Operating Framework: Liquidity Management .....	84
Monetary Policy Transmission .....	90
Sectoral Lending Rates .....	92
<b>IV. CREDIT DELIVERY AND FINANCIAL INCLUSION .....</b>	<b>95</b>
Credit Delivery.....	96
Financial Inclusion.....	97
Financial Literacy .....	100
<b>V. FINANCIAL MARKETS AND FOREIGN EXCHANGE MANAGEMENT .....</b>	<b>102</b>
Financial Markets Regulation Department.....	102
Financial Markets Operations Department.....	106
Foreign Exchange Department .....	107
<b>VI. REGULATION, SUPERVISION AND FINANCIAL STABILITY.....</b>	<b>114</b>
Financial Stability Department .....	115
Department of Regulation .....	116
FinTech Department .....	125

## CONTENTS

	Page No.
Department of Supervision .....	130
Enforcement Department .....	139
Consumer Education and Protection Department.....	140
Deposit Insurance and Credit Guarantee Corporation.....	143
<b>VII. PUBLIC DEBT MANAGEMENT.....</b>	<b>145</b>
Debt Management of the Central Government .....	147
Debt Management of State Governments.....	150
<b>VIII. CURRENCY MANAGEMENT.....</b>	<b>153</b>
Developments in Currency in Circulation .....	154
Currency Management Infrastructure .....	157
Expenditure on Security Printing.....	159
Bharatiya Reserve Bank Note Mudran Private Limited .....	160
<b>IX. PAYMENT AND SETTLEMENT SYSTEMS AND INFORMATION TECHNOLOGY ...</b>	<b>162</b>
Department of Payment and Settlement Systems .....	162
Department of Information Technology.....	171
<b>X. COMMUNICATION, INTERNATIONAL RELATIONS, RESEARCH AND STATISTICS .....</b>	<b>178</b>
Communication Processes .....	178
International Relations .....	182
Government and Bank Accounts .....	185
Managing Foreign Exchange Reserves .....	188
Economic and Policy Research .....	189
Statistics and Information Management.....	191
Legal Issues .....	193
<b>XI. GOVERNANCE, HUMAN RESOURCES AND ORGANISATIONAL MANAGEMENT .....</b>	<b>196</b>
Governance Structure .....	197
Human Resource Development Initiatives.....	198
Enterprise-Wide Risk Management .....	203

## CONTENTS

	Page No.
Internal Audit/Inspection.....	206
Corporate Strategy and Budget Management .....	208
Rajbhasha .....	209
Premises Department .....	211
Annex .....	214
<b>XII. THE RESERVE BANK'S ACCOUNTS FOR 2023-24 .....</b>	<b>218</b>
Balance Sheet as on March 31, 2024 .....	221
Income Statement for the year ended March 31, 2024.....	222
Schedules forming part of Balance Sheet and Income Statement.....	223
Statement of Significant Accounting Policies for the year ended March 31, 2024.....	226
Notes to Accounts .....	231
<b>Annex I: Chronology of Major Policy Announcements - April 2023 to March 2024.....</b>	<b>247</b>
<b>Annex II: Regulatory Measures Undertaken Post Public Consultations - April 2021 to March 2024 .....</b>	<b>261</b>
<b>Annex III: Customer Centric Measures - April 2021 to March 2024.....</b>	<b>266</b>
<b>Appendix Tables .....</b>	<b>275</b>

## CONTENTS

	Page No.
<b>BOXES</b>	
II.2.1 : Boosting Millet Production in India: Identifying the Supply Side Drivers .....	21
II.2.2 : Productivity and Digitalisation in India.....	27
II.3.1 : Dynamics of Inflation Surges in India.....	31
II.3.2 : India's Spatial Connectivity and Sub-national Inflation Dynamics: Connecting the Dots.....	32
II.4.1 : Monetary Policy and Non-Financial Firms in India.....	51
II.7.1 : Exports Downturn: Structural or Cyclical?.....	68
III.1 : Monetary Policy Communication in India.....	85
III.2 : Interest Rate Spread and Monetary Policy Transmission .....	91
IV.1 : Financial Inclusion Dashboard - <i>ANTARDRISHTI</i> .....	99
V.1 : Salient Developments in the Indian Government Securities Market .....	105
VI.1 : Public Consultations for Regulatory Measures by Reserve Bank of India .....	122
VI.2 : Public Tech Platform for Frictionless Credit (PTPFC) .....	126
VI.3 : Governance Practices in PSBs and PVBs .....	131
VI.4 : FATF Mutual Evaluation of India with Special Focus on Supervisory Processes for KYC/AML Risk Assessment .....	137
VI.5 : Changing Contours of Supervisory Engagements with SEs .....	138
VI.6 : Customer Centric Measures by Reserve Bank of India .....	142
VII.1 : Working Group on State Government Guarantees .....	151
VIII.1 : Survey on the Usage of Coins and Banknotes .....	159
IX.1 : Enhancements in UPI to Facilitate User Access and Convenience .....	163
IX.2 : Cloud Facility for India's Financial Sector .....	175
X.1 : Central Bank Museums.....	180
X.2 : Initiatives for Ushering in Efficiency in Government Payment - Implementation of CSS .....	186
XI.1 : Enhancing Emotional Intelligence (EI) in the Reserve Bank.....	200
XI.2 : Artificial Intelligence (AI) and Risk Management.....	205

## CONTENTS

	Page No.
<b>APPENDIX TABLES</b>	
1. Macroeconomic and Financial Indicators.....	275
2. Growth Rates and Composition of Real Gross Domestic Product (At 2011-12 prices)	277
3. Gross Savings.....	278
4. Inflation, Money and Credit .....	279
5. Capital Market – Primary and Secondary .....	280
6. Key Fiscal Indicators .....	281
7. Combined Receipts and Disbursements of the Central and State Governments .....	282
8. India's Overall Balance of Payments .....	283
9. Foreign Direct Investment Flows to India: Country-wise and Industry-wise.....	284