

Sr No.	Description of Service	Time taken for providing service
1	Delivery of receipted challans tendered with cash	Within 20 minutes (depending upon volume and cash tendered)
2	Delivery of receipted challans tendered with cheques issued by Government departments maintaining accounts with Reserve Bank of India	Within 30 minutes
3	Delivery of receipted challans tendered with local cheques drawn on other banks	After 3 clear working days
4	Delivery of receipted challans tendered with outstation cheques	7 days (for the four Metros) 15 days for other centers
5	Submission of scrolls to Government departments	On next working day
6	Submission of monthly statements to Government departments	On second working day of the following month
7	Cash withdrawal by Government through cheques	20 minutes (Depending upon volume of withdrawal)
8	Receipt of debit/credit scrolls from agency banks and reimbursement of claims/settlement	Day to day basis