Appendix Table IV.1: Indian Banking Sector at a Glance

(Amount in ₹ billion)

| | | (Alliount in Collion) | | | |
|-----------|--------------------------------------------------------------------------|-----------------------------------------|----------|----------------------|---------|
| Sr. No | Item | Amount Outstanding (As at end-March) | | Percentage Variation | |
| | | 2012 | 2013 | 2011-12 | 2012-13 |
| 1 | Balance Sheet Operations | | | | |
| 1.1 | Total liabilities/assets | 83,209 | 95,733 | 15.8 | 15.1 |
| 1.2 | Deposits | 64,535 | 74,295 | 14.9 | 15.1 |
| 1.3 | Borrowings | 8,438 | 10,105 | 24.9 | 19.8 |
| 1.4 | Loans and advances | 50,736 | 58,797 | 18.1 | 15.9 |
| 1.5 | Investments | 22,339 | 26,133 | 16.1 | 17.0 |
| 1.6 | Off-balance sheet exposure (as percentage of balance sheet liabilities) | 175.4 | 138.5 | - | - |
| 1.7 | Total consolidated international claims | 2,809 | 3,312 | 14.0 | 17.9 |
| 2 | Profitability | | | | |
| 2.1 | Net profit | 817 | 912 | 16.1 | 11.6 |
| 2.2 | Return on Asset (RoA) (Per cent) | 1.08 | 1.03 | - | - |
| 2.3 | Return on Equity (RoE) (Per cent) | 14.60 | 13.84 | - | - |
| 2.4 | Net Interest Margin (NIM) (Per cent) | 2.9 | 2.8 | - | - |
| 3 | Capital Adequacy | | | | |
| 3.1 | Capital to risk weighted assets ratio (CRAR) (under Basel I) (Per cent) | 12.9 | 12.8 | - | - |
| 3.2 | Capital to risk weighted assets ratio (CRAR) (under Basel II) (Per cent) | 14.2 | 13.9 | - | - |
| 3.3 | Tier I capital (as percentage of total capital) | 72.8 | 74.1 | - | - |
| 3.4 | CRAR (Tier I) (Basel I) (Per cent) | 9.4 | 9.5 | - | - |
| 3.5 | CRAR (Tier I) (Basel II) (Per cent) | 10.4 | 10.3 | - | - |
| 4 | Asset Quality | | | | |
| 4.1 | Gross NPAs | 1,429 | 1,940 | 46.0 | 35.8 |
| 4.2 | Net NPAs | 652 | 986 | 56.4 | 51.2 |
| 4.3 | Gross NPA ratio (Gross NPAs as percentage of gross advances) | 3.1 | 3.6 | - | - |
| 4.4 | Net NPA ratio (Net NPAs as percentage of net advances) | 1.3 | 1.7 | - | - |
| 4.5 | Provisioning Coverage Ratio (Per cent)** | 51.9 | 51.0 | - | - |
| 4.6 | Slippage ratio (Per cent) | 2.5 | 2.7 | - | - |
| 5 | Sectoral Deployment of Bank Credit | | | | |
| 5.1 | Gross bank credit | 43,714 | 49,642 | 17.1 | 13.6 |
| 5.2 | Agriculture | 5,484 | 5,899 | 14.1 | 7.6 |
| 5.3 | Industry | 19,374 | 22,302 | 20.7 | 15.1 |
| 5.4 | Services | 10,166 | 11,486 | 14.5 | 13.0 |
| 5.5 | Personal loans | 7,873 | 9,009 | 13.4 | 14.4 |
| 6 | Technological Development | Í | , | | |
| 6.1 | Total number of credit cards (in million) | 18 | 20 | -2.2 | 10.2 |
| 6.2 | Total number of debit cards (in million) | 278 | 331 | 22.1 | 19.0 |
| 6.3 | Number of ATMs | 95,686 | 114,014 | 28.4 | 19.2 |
| 7 | Customer Services* | , | | | |
| 7.1 | Total number of complaints received* | 72,889 | 70,541 | -4.9 | -3.2 |
| 7.2 | Total number of complaints addressed* | 72,885 | 69,704 | 1.2 | -4.4 |
| 7.3 | Percentage of complaints addressed | 99.99 | 98.81 | - | - |
| 8 | Financial Inclusion | | | | |
| 8.1 | Credit-deposit ratio (Per cent) | 78.6 | 79.1 | _ | - |
| 8.2 | Number of new bank branches opened | 7,473 | 7,213 | - | - |
| 8.3 | Number of villages covered under Financial Inclusion Plans (FIPs) | 1,81,753 | 2,68,454 | 56.4 | 48.0 |
| | | 1,51,750 | _,55,151 | 00.1 | 10.0 |

 $\textbf{Notes:}\ 1.\ *Position\ as\ on\ end\ June\ 2012.\ The\ number\ of\ complaints\ received\ and\ addressed\ are\ inclusive\ of\ RRBs\ and\ co-operatives.$

^{2. **}Based on off-site returns.

^{3.} Percentage variation could be slightly different as figures have been rounded off to million/billion.