Appendix Table IV.1: Indian Banking Sector at a Glance

(Amount in `billion)

| Sr. No | Items | Amount Ontstanding | | Percentage Variation | |
|-----------|---|--------------------------------------|----------|----------------------|---------|
| | | Amount Outstanding (As at end-March) | | Percentage Variation | |
| | | 2011 | 2012 | 2010-11 | 2011-12 |
| 1 | Balance Sheet Operations | | | | |
| 1.1 | Total Liabilities/Assets | 71,834 | 82,994 | 19.2 | 15.5 |
| 1.2 | Deposits | 56,159 | 64,537 | 18.3 | 14.9 |
| 1.3 | Borrowings | 6,755 | 8,401 | 27.1 | 24.4 |
| 1.4 | Loans and Advances | 42,975 | 50,746 | 22.9 | 18.1 |
| 1.5 | Investments | 19,236 | 22,305 | 11.3 | 16.0 |
| 1.6 | Off-balance Sheet Exposure (As percentage of On-balance Sheet Liabilities) | 192.5 | 175.9 | - | - |
| 1.7 | Total Consolidated International Claims | 2,464 | 2,809 | 5.9 | 14.0 |
| 2 | Profitability | | | | |
| 2.1 | Net Profit | 703 | 817 | 23.2 | 16.1 |
| 2.2 | Return on Asset (RoA) (Per cent) | 1.10 | 1.08 | - | - |
| 2.3 | Return on Equity (RoE) (Per cent) | 14.96 | 14.60 | - | - |
| 2.4 | Net Interest Margin (NIM) (Per cent) | 2.91 | 2.90 | - | - |
| 3 | Capital Adequacy | | | | |
| 3.1 | Capital to Risk Weighted Asset Ratio (CRAR) (under Basel I) (Per cent) | 13.02 | 12.94 | - | - |
| 3.2 | Capital to Risk Weighted Asset Ratio (CRAR) (under Basel II) (Per cent) | 14.19 | 14.24 | - | - |
| 3.3 | Tier I Capital (As percentage of Total Capital) | 70.6 | 72.8 | - | - |
| 3.4 | CRAR (Tier I) (Basel I) (Per cent) | 9.2 | 9.4 | _ | _ |
| 3.5 | CRAR (Tier I) (Basel II) (Per cent) | 10.0 | 10.4 | _ | - |
| 3.6 | Leverage Ratio (Per cent) | 6.61 | 6.83 | _ | - |
| 1 | Asset Quality | | | | |
| 4.1 | Gross NPAs | 979 | 1,423 | 15.7 | 45.3 |
| 1.2 | Net NPAs | 417 | 649 | 7.7 | 55.6 |
| 1.3 | Total Provisions made | 540 | 747 | 25.0 | 38.3 |
| 1.4 | Gross NPA Ratio (Gross NPAs as percentage of Gross Advances) | 2.5 | 3.1 | _ | - |
| 4.5 | Net NPA Ratio (Net NPAs as percentage of Net Advances) | 1.1 | 1.4 | _ | - |
| 4.6 | Provisioning Coverage Ratio (Per cent) | 55.1 | 52.5 | _ | - |
| 1.7 | Slippage Ratio (Per cent) | 2.03 | 2.51 | _ | _ |
| 4.8 | Written-off Ratio (Per cent) | 9.8 | 4.4 | _ | _ |
| 5 | Sectoral Deployment of Bank Credit | | | | |
| 5.1 | Total Non-food Gross Bank Credit | 36,674 | 42,897 | 20.6 | 17.0 |
| 5.2 | Agriculture and Allied Activities | 4,603 | 5,226 | 10.6 | 13.5 |
| 5.3 | Industry | 16,208 | 19,659 | 23.6 | 21.3 |
| 5.4 | Services | 9,008 | 10,330 | 23.9 | 14.7 |
| 5.5 | Personal Loans | 6,854 | 7,683 | 17.0 | 12.1 |
| 6 | Technological Deployment | ,,,,, | ,,,,, | | |
| 3.1 | Number of Credit Cards (in million) | 18.04 | 17.65 | -1.6 | -2.2 |
| 3.2 | Number of Debit Cards (in million) | 228 | 278 | 25.2 | 22.1 |
| 3.3 | Number of ATMs | 74,505 | 95,686 | 23.9 | 28.4 |
| 7 | Customer Services* | . 1,000 | 00,000 | 20.0 | 201 |
| 7.1 | Number of Complaints Received | 76,638 | 77,507 | 0.9 | 1.1 |
| 7.2 | Number of Complaints Addressed | 72,021 | 72,885 | -13.6 | 1.2 |
| 7.3 | Percentage of Complaints Addressed | 93.98 | 94.04 | _ | |
| 3 | Financial Inclusion | 33.33 | 31.01 | | |
| 3.1 | Credit-Deposit (C-D) Ratio (Per cent) | 76.5 | 78.6 | _ | - |
| 3.2 | Number of New Bank Branches Opened | 5,314 | 6,918 | 2.3 | 30.2 |
| 3.2 | Total Banking Outlets opened in Villages under Financial Inclusion Plan (FIP) | 1,16,208 | 1,81,753 | ۵.5_ | 56.4 |
| ر.ر | Total Danking Outlets opened in vinages under Financial inclusion Plan (FIF) | 1,10,200 | 1,01,703 | - | 50. |

^{-:} NA / Not Available. *Position as on end-June 2012.

Also, number of complaints received and addressed are inclusive of RRBs and co-operatives.

Note: Percentage variation could be slightly different as absolute numbers have been rounded off to `billion.