# CyM - CC Portal

# User Management Work Flow – User guide

Option Description	Option Title	Functionality	
Administrator Status Maintenance	EUSERS TATUS	Blocking the User	
		Activating the User	
		Deregistering the User	
User Status Maintenance	ECUS TUSERS TATUS	Blocking the User	
		Activating the User	
		Deregistering the User	
Administrator Front Office Access	EUSRFOONB	Assign Front Office (Initiator / Authorizer) Role to Back Office Admin User	
Customer User Administrator Access	ECUSTUSRBOONB	Assign Back Office (Admin / Operation) Roles to Front Office User	
Administrator Registration	MUSERNEW	Transferring Back Office User from one office to other office	
User Registration New	MCUSTUSERNEW	Transferring Front Office User from one office to other office	

### Highlights

Blocking the Active User & Activating the Blocked User can be done any time.

Once the User got Deregistered, we can't activate the same again.

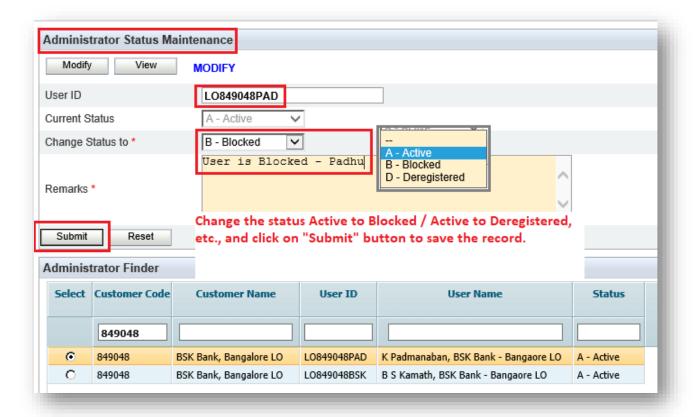
Front Office Access for the Back Office User & Administrator Access for the Front Office User can be done within the Entity only.

User Transfer is possible within the Bank, but across the country.

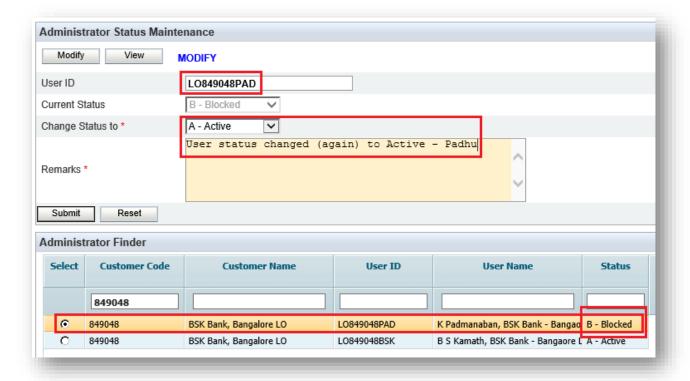
# Back Office User Blocking & Unblocking Work Flow

ारतीय रिजर्व बैंक RESERVE BANK OF INDIA		Server Date:	03/07/2019 14:39:45 Current Login: 03/07/2019 14:39:45	Operation Maker (OPERMAKER) Office: Ahmedabad Regional Office (1) 6 Last Login Details: 03/07/2019 14:38:56
Home Notifications			Operation Maker (OPERM)	Change Password Loquul
	News and Announcements		Login with Back Office Admin Maker, key in the program	Smart Navigation
		name (EUSERSTATUS) in Smart Navigation (or) Select the option "Administrator Status Maintenance" from menu	euserstatus	
				Administrator Status Maintenance



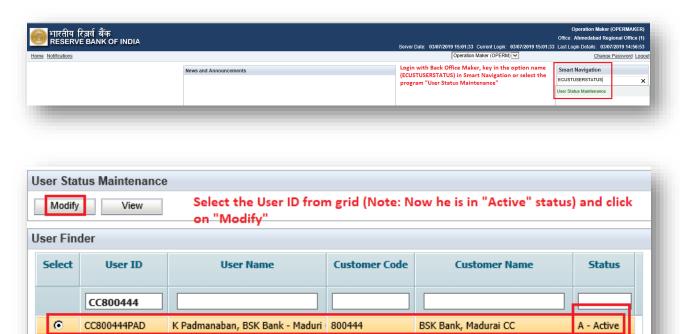








## Front Office User Blocking & Unblocking Work Flow

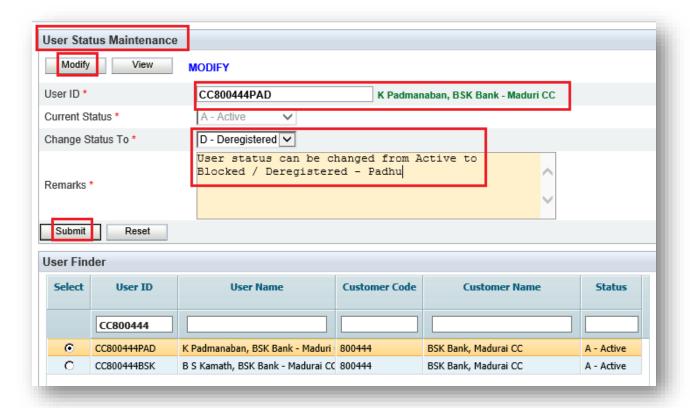


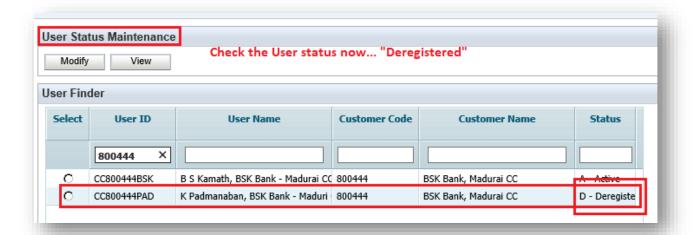
BSK Bank, Madurai CC

A - Active

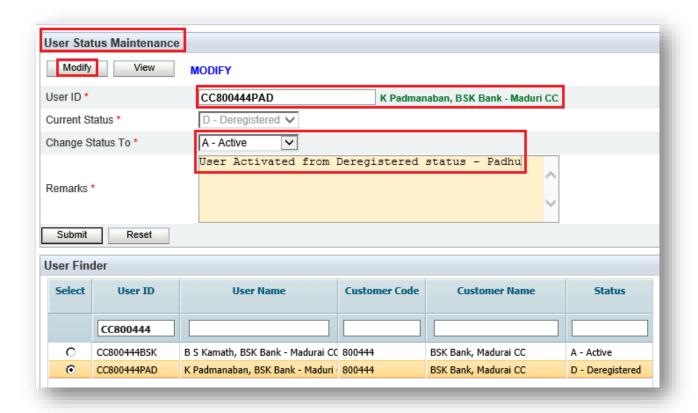
B S Kamath, BSK Bank - Madurai CC 800444

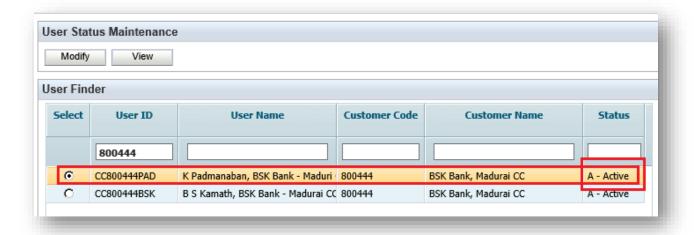
CC800444BSK







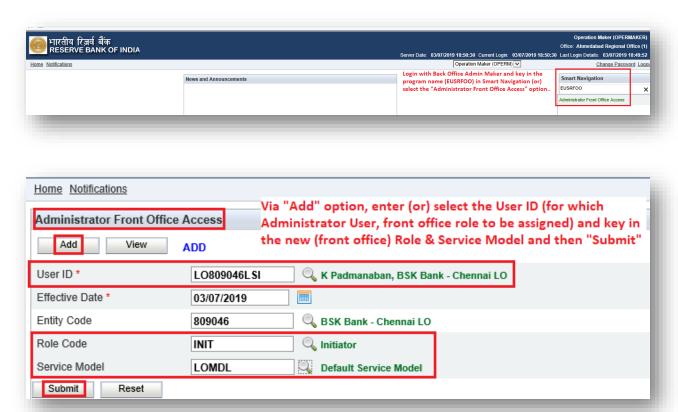


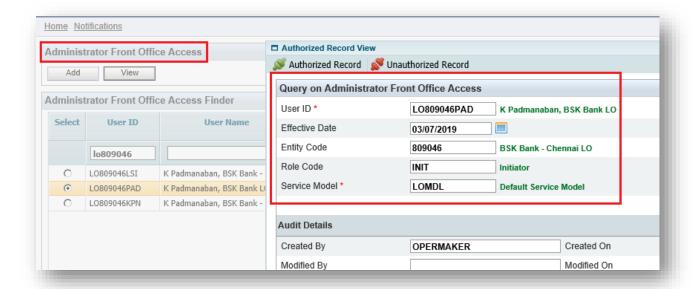


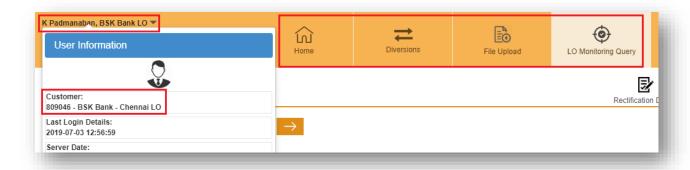
Note: In live De-registered User can't be activated again.



## Back Office (Admin) User Role Change to Front Office Work Flow

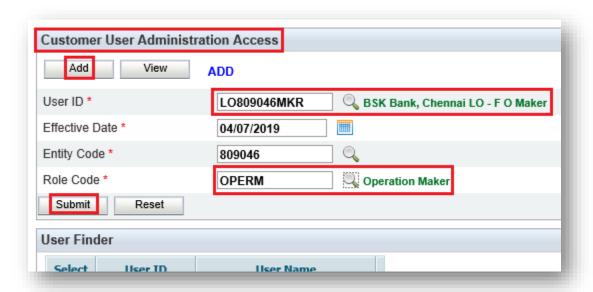


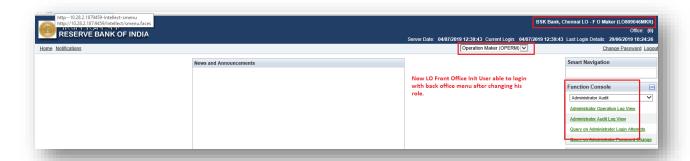




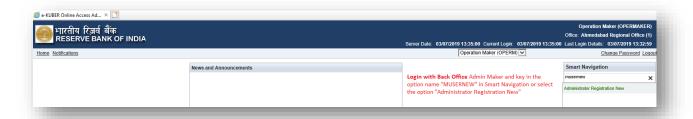
### Front Office User Role Change to Back Office Work Flow



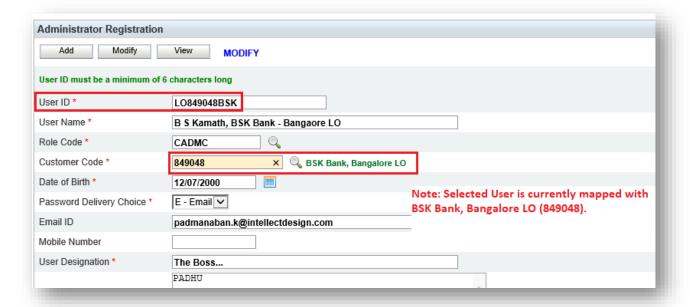




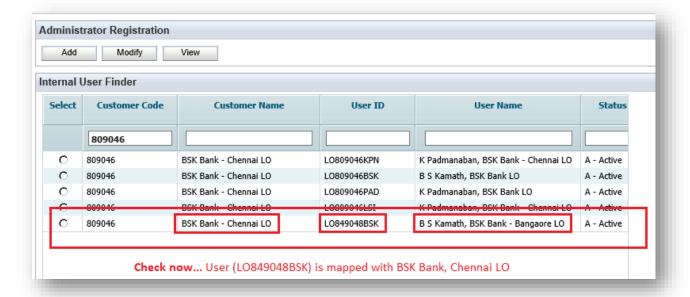
### **Back Office User Transfer Work Flow**









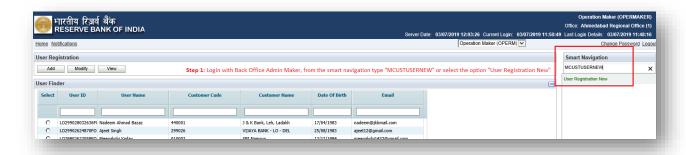


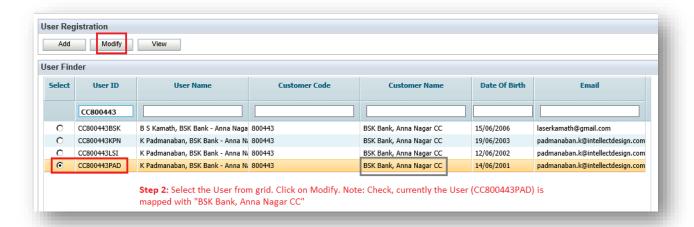
#### Front Office User Transfer Work Flow

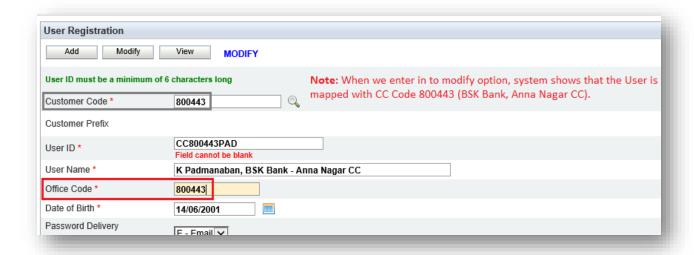
**Functionality:** Front Office User can transfer from one entity to another entity. I.e., from LO to LO / LO to CC / CC to CC / CC to LO.

#### Validations:

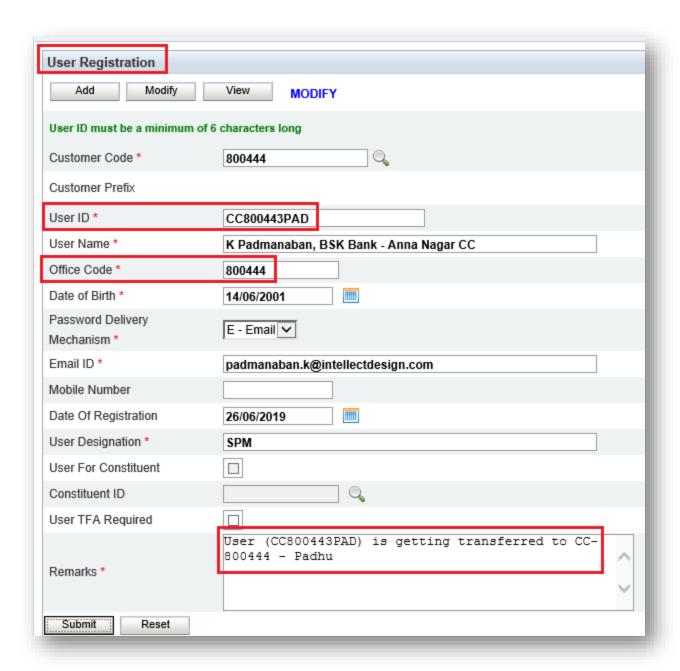
- > Transfer can be done within the bank only
- User ID can't be changed







Now change the User Office Code and submit.



Authorize the above User Transfer....

