

**Address and Area of Operation of Ombudsmen for Digital Transactions.**

| <b>Sl. No.</b> | <b>Centre</b> | <b>Name &amp; Address of the Office of Banking Ombudsman</b>  | <b>Area of Operation</b>   |
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| 1.             | Ahmedabad     | C/o Reserve Bank of India<br>La Gajjar Chambers, Ashram Road<br>Ahmedabad-380 009<br>STD Code: 079<br>Tel. No. 26582357/26586718<br>Fax No. 26583325<br><a href="#">Click here to lodge complaint</a>         | Gujarat, Union Territories of Dadra and Nagar Haveli, Daman and Diu  |
| 2.             | Bengaluru     | C/o Reserve Bank of India<br>10/3/8, Nrupathunga Road<br>Bengaluru -560 001<br>STD Code: 080<br>Tel. No. 22277660/22180221<br>Fax No. 22276114<br><a href="#">Click here to lodge complaint</a>               | Karnataka  |
| 3.             | Bhopal        | C/o Reserve Bank of India<br>Hoshangabad Road<br>Post Box No. 32, Bhopal-462 011<br>STD Code: 0755<br>Tel. No. 2573772<br>2573776(Secretary)<br>2573779(AGM)<br><a href="#">Click here to lodge complaint</a> | Madhya Pradesh   |
| 4.             | Bhubaneswar   | C/o Reserve Bank of India<br>Pt. Jawaharlal Nehru Marg<br>Bhubaneswar-751 001<br>STD Code: 0674<br>Tel. No. 2396207/2396008<br>Fax No. 2393906<br><a href="#">Click here to lodge complaint</a>               | Odisha   |
| 5.             | Chandigarh    | C/o Reserve Bank of India<br>4th Floor, Sector 17<br>Chandigarh<br>Tel. No. 0172 - 2721109<br>Fax No. 0172 - 2721880<br><a href="#">Click here to lodge complaint</a>   | Himachal Pradesh, Punjab, Union Territory of Chandigarh and Panchkula, Yamuna Nagar and Ambala Districts of Haryana. |
| 6.             | Chennai       | C/o Reserve Bank of India<br>Fort Glacis, Chennai 600 001<br>STD Code: 044<br>Tel No. 25395964<br>Fax No. 25395488<br><a href="#">Click here to lodge complaint</a>   | Tamil Nadu, Union Territories of Puducherry (except Mahe Region) and Andaman and Nicobar Islands                     |

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| 7.  | Dehradun  | C/o Reserve Bank of India<br>74/1 G.M.V.N. Building, 1st floor,<br>Rajpur Road,<br>Dehradun - 248 001<br>STD Code : 0135<br>Telephone : 2742001<br>Fax : 2742001<br><a href="#">Click here to lodge complaint</a> | Uttarakhand and seven districts of Uttar Pradesh viz., Saharanpur, Shamli (Prabudh Nagar), Muzaffarnagar, Baghpat, Meerut, Bijnor and Amroha (Jyotiba Phule Nagar)                |
| 8.  | Guwahati  | C/o Reserve Bank of India<br>Station Road, Pan Bazar<br>Guwahati-781 001<br>STD Code: 0361<br>Tel.No. 2734219/ 2512929<br><a href="#">Click here to lodge complaint</a>   | Assam, Arunachal Pradesh, Manipur, Meghalaya, Mizoram, Nagaland and Tripura   |
| 9.  | Hyderabad | C/o Reserve Bank of India<br>6-1-56, Secretariat Road<br>Saifabad, Hyderabad-500 004<br>STD Code: 040<br>Tel. No. 23210013<br>Fax No. 23210014<br><a href="#">Click here to lodge complaint</a>                   | Andhra Pradesh and Telangana  |
| 10. | Jaipur    | C/o Reserve Bank of India,<br>Ram Bagh Circle,<br>Tonk Road, Post Box No. 12<br>Jaipur-302 004<br>STD Code: 0141<br>Tel. No. 2577931<br><a href="#">Click here to lodge complaint</a>                             | Rajasthan   |
| 11. | Jammu     | C/o Reserve Bank of India,<br>Rail Head Complex,<br>Jammu- 180012<br>STD Code : 0191<br>Telephone: 2477617<br>Fax : 2477219<br><a href="#">Click here to lodge complaint</a>                                      | State of Jammu  |
| 12. | Kanpur    | C/o Reserve Bank of India<br>M. G. Road, Post Box No. 82<br>Kanpur-208 001<br>STD Code: 0512<br>Tel. No. 2305174/ 2303004<br><a href="#">Click here to lodge complaint</a>  | Uttar Pradesh (excluding Districts of Ghaziabad, Gautam Buddha Nagar, Saharanpur, Shamli (Prabudh Nagar), Muzaffarnagar, Baghpat, Meerut, Bijnor and Amroha (Jyotiba Phule Nagar) |

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| 13. | Kolkata         | C/o Reserve Bank of India<br>15, Netaji Subhash Road<br>Kolkata-700 001<br>STD Code: 033<br>Tel. No. 22310217<br>Fax No. 22305899<br><a href="#">Click here to lodge complaint</a>  | West Bengal and Sikkim  |
| 14. | Mumbai (I)      | C/o Reserve Bank of India<br>4th Floor, RBI Byculla Office Building,<br>Opp. Mumbai Central Railway Station,<br>Byculla, Mumbai-400 008<br>STD Code: 022<br>Tel No. 23022028<br>Fax : 23022024<br><a href="#">Click here to lodge complaint</a>         | Districts of Mumbai,<br>Mumbai Suburban and<br>Thane  |
| 15. | Mumbai (II)     | C/o Reserve Bank of India,<br>4th Floor, RBI Byculla Office<br>Building, Opp. Mumbai Central<br>Railway Station, Byculla,<br>Mumbai-400 008<br>STD Code: 022<br>Telephone: 2300 1280<br>Fax : 23022024<br><a href="#">Click here to lodge complaint</a> | Goa and Maharashtra,<br>(except the districts of<br>Mumbai, Mumbai Suburban<br>and Thane)   |
| 16. | Patna           | C/o Reserve Bank of India<br>Patna-800 001<br>STD Code: 0612<br>Tel. No. 2322569/2323734<br>Fax No. 2320407<br><a href="#">Click here to lodge complaint</a>  | Bihar   |
| 17. | New Delhi (I)   | C/o Reserve Bank of India,<br>Sansad Marg, New Delhi<br>STD Code: 011<br>Tel. No. 23725445<br>Fax No. 23725218<br><a href="#">Click here to lodge complaint</a>   | North, North-West, West,<br>South-West, New Delhi and<br>South districts of Delhi   |
| 18. | New Delhi (II)  | C/o Reserve Bank of India<br>Sansad Marg, New Delhi<br>STD Code: 011<br>Tel. No. 23724856<br>Fax No. 23725218-19<br><a href="#">Click here to lodge complaint</a>   | Haryana (except<br>Panchkula, Yamuna Nagar<br>and Ambala Districts) and<br>Ghaziabad and Gautam<br>Budh Nagar districts of<br>Uttar Pradesh |
| 19. | New Delhi (III) | C/o Reserve Bank of India<br>Sansad Marg, New Delhi<br>STD Code: 011<br>Tel. No. 23715393<br>Fax No. 23765234<br><a href="#">Click here to lodge complaint</a>  | North-East, Central,<br>Shahdara, East and South-<br>East districts of Delhi  |

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| 20. | Raipur             | C/o Reserve Bank of India<br>54/949, Shubhashish Parisar, Satya<br>Prem Vihar<br>Mahadev Ghat Road, Sundar Nagar,<br>Raipur- 492013<br>STD Code : 0771<br>Telephone: 2244246, 2241819<br><a href="#">Click here to lodge complaint</a> | Chhattisgarh  |
| 21. | Ranchi             | C/o Reserve Bank of India<br>4th Floor, Pragati Sadan,<br>RRDA Building,<br>Kutchery Road, Ranchi Jharkhand<br>834001<br>STD Code : 0651<br>Telephone : 852134622<br>Fax : 2210511<br><a href="#">Click here to lodge complaint</a>    | Jharkhand   |
| 22. | Thiruvananthapuram | C/o Reserve Bank of India<br>Bakery Junction<br>Thiruvananthapuram-695 033<br>STD Code: 0471<br>Tel. No. 2332723/2323959<br>Fax No. 2321625<br><a href="#">Click here to lodge complaint</a>   | Kerala, Union Territory of<br>Lakshadweep and Union<br>Territory of Puducherry<br>(only Mahe Region). |