



RESERVE BANK OF INDIA SERVICES BOARD

RECRUITMENT OF OFFICERS IN GRADE 'B' (DR) – GENERAL - PANEL YEAR 2024 INFORMATION HANDOUT FOR ONLINE EXAMINATION

PHASE - I

Scheme of Phase-I Examination :

The test details are as follows :

| Sr. No. | Name of the Tests | No. of Questions | Max. Marks | Version | Time |
|---------|-----------------------|------------------|------------|---|--------------------|
| 1 | General Awareness | 80 | 80 | Hindi and English except test of English Language | 25 Minutes |
| 2 | English Language | 30 | 30 | | 25 Minutes |
| 3 | Quantitative Aptitude | 30 | 30 | | 25 Minutes |
| 4 | Reasoning | 60 | 60 | | 45 Minutes |
| | Total | 200 | 200 | | 120 Minutes |

The time and venue of the examination is indicated in the Admit Card, which is to be downloaded by the candidates from the RBI website. Candidates have to secure minimum marks separately for each test as well as aggregate, as prescribed by the Board. Candidates, who secure minimum marks separately for each Test, as prescribed, will be shortlisted for Phase-II of the Examination based on the aggregate marks obtained in Phase-I. The minimum aggregate cut off marks for being shortlisted for Phase-II of the Examination will be decided by the Board in relation to the number of vacancies. Roll No. of candidates shortlisted for Phase-II examination will be published on the RBI website.

Note : The candidates MUST pass in each of the above Objective tests. The passing marks in each test will be decided by the Board on the basis of the performance of all the candidates appearing in the tests.

The Scores of Online Examination will be obtained by adopting the following procedure :

- Number of questions answered correctly by a candidate in each objective test is considered for arriving at the Corrected Score after applying penalty for wrong answers.
- The Corrected Scores so obtained by a candidate are made equivalent to take care of the minor differences in difficulty level, if any, in each of the objective tests held in different sessions to arrive at the Equated Scores.*

*Scores obtained by the candidates in any test are equated to the base form by considering the distribution of scores of all the forms.

- Test wise scores and scores in total is reported with decimal points upto two digits.

Papers of Phase-I (except the test of English Language) will be set bilingually in Hindi and English. Candidates will have the option to choose questions in Hindi or in English. The option of language is to be chosen in the beginning of the test. However, as required, the candidates will be able to switch/toggle between the two languages, after choosing the option for the language. Answers to the papers of Phase-I are to be marked by mouse clicking the correct option.

The time for the test is 120 minutes, however, the candidates may have to be at the venue for approximately 180 minutes including the time required for attendance marking, submission of Admit Card with Photocopy of the Photo Identity proof, logging in etc. All the tests are separately timed. A candidate can attempt any question from a particular test during the time allotted for that particular test. All the questions will have multiple choices. Out of the five answers to a question only one will be the correct answer. The candidate has **to select the correct answer and 'mouse click' that alternative which he/she feels is correct. The alternative/ option that the candidate has clicked on will be highlighted and will be treated as his/her answer to that question. There will be penalty for wrong answers marked by the candidate. For every wrong answer marked by the candidate, 1/4th of the marks assigned to that question will be deducted as penalty.**

Sample Questions :

Please note that the types of questions in this handout are only illustrative and not exhaustive. In the actual examination the candidates may find questions of a higher difficulty level on some or all of these types and also questions on the types not mentioned here. Some sample questions are given below.

SAMPLE QUESTIONS GENERAL AWARENESS

- Q.1.** As per the 2011 census, the ratio of Rural : Urban population in India is _____
(1) 69 : 31 (2) 65 : 35 (3) 60 : 40 (4) 55 : 45 (5) 50 : 50
- Q.2.** Which of the following is the currency of Thailand ?
(1) Baht (2) Balboa (3) Cedi (4) Cupon (5) Renminbi
- Q.3.** Narora Nuclear Power Station is located in which of the following Indian states ?
(1) Bihar (2) West Bengal (3) Gujarat (4) Tamil Nadu (5) Uttar Pradesh
- Q.4.** National Securities Depository Limited (NSDL), an electronic securities depository, was promoted in 1996 by IDBI, UTI, leading public and private sector banks and _____
(1) Bombay Stock Exchange (BSE) Limited
(2) National Stock Exchange of India (NSE) Limited
(3) Multi Commodity Exchange of India (MCX) Limited
(4) Indian National Multi-Commodity Exchange (NMCE) Limited
(5) National Commodity & Derivative Exchange (NCDEX) Limited
- Q.5.** Under the anticipated GST regime the proposed 'GST Council' shall have the representation of the Central Government in the form of _____
(1) Three fourth of its members (2) One third of its members
(3) One fourth of its members (4) Two third of its members
(5) One half of its members
- Q.6.** Which of the following automakers topped the Global Vehicle Sales for the fourth consecutive year in 2015 ?
(1) Volkswagen Group (2) Ford Motor Company
(3) Toyota Motor Corporation (4) Hyundai Motor Company
(5) General Motors Company
- Q.7.** User Assisted Trials of 'Pinaka II', a multi-barrel rocket launcher (MBRL) system with a range of 60 km, have been recently successfully completed by _____
(1) Iran (2) India (3) Myanmar (4) Pakistan (5) Bangladesh

ENGLISH LANGUAGE

This is a test to see how well you know English. Your English language ability would be tested through questions on grammar & vocabulary, synonyms, antonyms, sentence completion, comprehension of a passage etc.

Directions : Read the sentence to find out whether there is any grammatical or idiomatic error in it. The error, if any, will be in one part of the sentence. The number of that part is the answer. If there is no error, the answer is 'No error'. (Ignore the errors of punctuation, if any).

- Q.1.** Most of the third world / country are experiencing / the ethnic or communal problem /
(1) (2) (3)
in varying degrees. No error
(4) (5)

Directions : Pick out from the words given below each sentence the word which would complete the sentence correctly and meaningfully.

- Q.2.** Continuous unemployment has induced in the people a kind of _____ which is most depressing.
(1) laziness (2) encouragement (3) satisfaction (4) anger (5) awakening

Q.3-5. In the following passage there are blanks, each of which has been numbered. These numbers are printed below the passage and against each, five words are suggested, one of which fits the blank appropriately. Find out the appropriate word in each case.

The true source of rights is duty. If we all **(3)** our duties, rights will not be **(4)** to seek. If leaving duties unperformed we run after rights, they will escape us like an elusive person. The more we pursue them, the farther **(5)** they fly.

- Q.3.** (1) deny (2) devote (3) discharge (4) imagine (5) fulfill
Q.4. (1) far (2) close (3) easy (4) against (5) common
Q.5. (1) off (2) can (3) did (4) could (5) towards

QUANTITATIVE APTITUDE

This is a test designed to see how fast and accurately you can deal with numbers viz. computation, quantitative reasoning, interpretation of data etc.

- Q.1.** Sohanlal purchased 120 reams of paper at Rs.100 per ream. The expenditure on transport was Rs.480. He had to pay GST of 50 paise per ream and the coolie charges were Rs.60. What should be the selling price of each ream if he wants a profit of 20% ?
 (1) Rs.126 (2) Rs.115.50 (3) Rs.105 (4) Rs. 120 (5) Other than those given as options
- Q.2.** The breadth of a rectangular hall is three-fifth of its length. If the area of the hall is 135 sq.m., what is the difference between the length and breadth of the hall in metres ?
 (1) 3 (2) 6 (3) 9 (4) 15 (5) Other than those given as options

Also, there may be some questions based on graphs and tables.

Q.3-5. Study the following table carefully and answer the questions given below —

Distribution of 1000 candidates as regards their marks in written examination out of 300 and interview out of 100 in a selection examination

| Written Examination Marks | INTERVIEW MARKS | | | | | |
|---------------------------|-----------------|-------|-------|-------|-------|------------|
| | Below 30 | 30-39 | 40-49 | 50-59 | 60-69 | 70 & above |
| 260 & above | 8 | 18 | 26 | 18 | 26 | 4 |
| 210 to 259 | 5 | 4 | 30 | 22 | 10 | 9 |
| 160 to 209 | 16 | 10 | 45 | 56 | 18 | 9 |
| 110 to 159 | 28 | 42 | 100 | 190 | 15 | 5 |
| 60 to 109 | 35 | 115 | 20 | 8 | 7 | 5 |
| Below 60 | 32 | 32 | 20 | 4 | 6 | 2 |

- Q.3.** How many candidates obtained more than 69 percent marks and above in both written examination and interview ?
 (1) 22 (2) 49 (3) 13 (4) 9 (5) Other than those given as options
- Q.4.** if approximately 325 candidates were to be qualified in the written examination, what should be the percentage of the qualifying marks ?
 (1) above 20 (2) above 70 (3) above 36
 (4) above 63 (5) Other than those given as options
- Q.5.** About 42 percent of the candidates fall in which of the following ranges of the interview marks ?
 (1) 110-159 (2) 110 & below (3) 50 to 70
 (4) 50 & above (5) Other than those given as options






REASONING

- Q.1.** Some leaders are dishonest. Satyapriya is a leader. Which of the following inferences definitely follows from these two statements ?
 (1) Satyapriya is honest (2) Satyapriya is dishonest
 (3) Some leaders are honest (4) Leaders are generally dishonest
 (5) Satyapriya is sometimes dishonest
- Q.2.** In a certain code language, '1, 2, 3' means 'bright little boy'; '1, 4, 5' means 'tall big boy' and '6, 3, 7' means 'beautiful little flower'. Which numeral in that language means 'bright' ?
 (1) 1 (2) 6 (3) 3 (4) 4 (5) Other than those given as options

- Q.3.** If the letters in the word TOPS can be rearranged to form a meaningful word beginning with O, the last letter of that word is your answer. If more than one such word can be formed, M is the answer and if no such word can be formed, X is the answer.
 (1) T (2) P (3) M (4) S (5) X
- Q.4-5.** Read the information given below and answer the questions:
 Six plays A, B, C, D, E and F of a famous playwright are to be staged one on each day from Monday to Saturday. The schedule of the plays is to be in accordance with the following:
 (1) A must be on the immediately previous day of the day on which E is staged.
 (2) C must not be staged on Tuesday.
 (3) B must be on a day which immediately follows the day on which F is staged.
 (4) D must be staged on Friday only and should not be immediately preceded by B.
 (5) E must not be staged on the last day of the schedule.
- Q.4.** Which of the following is the schedule of plays, with the order of their staging from Monday ?
 (1) E A B F D C (2) A F B E D C (3) A F B C D E
 (4) F A B E D C (5) Other than those given as options
- Q.5.** Play C cannot definitely be staged on which of the following days in addition to Tuesday ?
 (1) Monday (2) Wednesday (3) Thursday (4) Friday (5) Other than those given as options

Details of the Phase-I Online Examination : Operational instructions

- (1) The examination would be conducted online i.e. on a computer.
- (2) All tests except of English Language will be in English and Hindi.
- (3) All the questions will have multiple choices. Out of the five answers to a question only one will be the correct answer. **The candidate has to select the correct answer and ‘mouse click’ that alternative which he/ she feels is correct. The alternative/ option that is clicked on will be treated as the answer to that question. Answer to any question will be considered for final evaluation, only when candidates have submitted the answers by clicking on “Save & Next” or “Mark for Review & Next”.**
- (4) The clock has been set at the server and the countdown timer at the top right corner of the candidate’s screen will display the time remaining for the candidate to complete the exam. When the clock runs out the exam ends by default – the candidate is not required to end or submit his/her exam.
- (5) The question palette at the right of screen shows one of the following statuses of each of the questions numbered:

-  **1** You have not visited the question yet.
-  **2** You have not answered the question.
-  **3** You have answered the question.
-  **4** You have NOT answered the question, but have marked the question for review.
-  **5** The question(s) "Answered and Marked for Review" will be considered for evaluation.

The Marked for Review status simply acts as a reminder that you have set to look at the question again. *If an answer is selected for a question that is Marked for Review, the answer will be considered in the final evaluation.*

- (6) To select a question to answer, you can do one of the following :
 - (a) Click on the question number on the question palette at the right of your screen to go to that numbered question directly. Note that using this option **does NOT save your answer** to the current question.
 - (b) Click on ‘**Save & Next**’ to save answer to current question and to go to the next question in sequence.
 - (c) Click on ‘**Mark for Review and Next**’ to save answer to current question, mark it for review, and to go to the next question in sequence.

- (7) To select your answer, click on one of the option-buttons.
- (8) To change your answer, click another desired option-button.
- (9) To save your answer, you MUST click on **Save & Next**.
- (10) To deselect a chosen answer, click on the chosen option again or click on the **Clear Response** button.
- (11) To mark a question for review click on **Mark for Review & Next**. *If an answer is selected for a question that is Marked for Review, the answer will be considered in the final evaluation.*
- (12) To change an answer to a question, first select the question and then click on the new answer option followed by a click on the **Save & Next** button.
- (13) Questions that are saved or marked for review after answering will ONLY be considered for evaluation.**
- (14) The candidates are requested to follow the instructions of the "Test Administrator" carefully. If any candidate does not follow the instructions / rules, it would be treated as a case of misconduct/ adoption of unfair means and such a candidate would be liable for debarment from appearing for examinations for a period as decided by RBISB.
- (15) Tests are separately timed. You can attempt any question in a particular test during the time allotted to that test only.
- (16) The candidates may ask the Test Administrator about their doubts or questions only before the commencement of the test. No query shall be entertained after the commencement of the examination.
- (17) After the expiry of the time allotted, the candidates will not be able to attempt any question or check their answers. The answers of the candidate would be saved automatically by the computer system even if he/ she has not clicked the "Submit" button.
- (18) Please note :**
 - (a) Candidates will not be allowed to "finally submit" unless they have exhausted the actual test time.**
 - (b) Under no circumstances should a candidate click on any of the 'keyboard keys' once the exam starts as this will lock the exam.**

General Instructions :

- (1) Please note the Roll Number, Password, Date, Time and Venue Address of the examination given in the Admit Card.
The mere fact that an Admit Card has been issued to a candidate does not imply that his/her candidature has been finally cleared by the Board or that the entries made by him/her in his/her application for examination have been accepted by the Board as true and correct. It may be noted that the Board will take up the verification of eligible candidates, i.e. age, educational qualification and category (Scheduled Caste/Tribe/OBC/ PwBD/EWS etc.), with reference to original documents, only at the time of Interview of candidates who qualify on the basis of result of the Phase-II examination. The candidates may, therefore, please note that if at any stage, it is found that they do not satisfy the eligibility criteria as given in the advertisement or the information furnished by them in the application is incorrect, their candidature is liable to be cancelled forthwith with such further action as the Board/RBI may like to take. The candidates may please note that the Admit Card does not constitute an offer of employment with RBI.
- (2) The candidates may visit the venue one day before the Phase-I Online Examination to confirm the location so that they are able to report on time on the day of the examination.**
- (3) The Admit Card should be brought by the candidate to the examination venue along with his/her recent passport size photograph duly pasted on it. (Preferably the same photograph as was uploaded).
- (4) Please also bring the currently valid photo identity proof **in original** and **a photocopy** of the same Photo Identity proof which you bring in original - **THIS IS ESSENTIAL**. **Candidates coming without these documents will not be allowed to take the test.** The Admit Card along with photocopy of Photo Identity proof duly stapled together are to be handed over to the Invigilator. Currently, valid stipulated Photo Identity proof are PAN Card/Passport/Permanent Driving Licence/Voter's Card with photograph/Bank Passbook with photograph/Photo Identity proof issued by a Gazetted Officer on official letterhead /Photo Identity proof issued by a People's Representative on official letterhead /Valid recent Identity Card issued by a recognised College/University/Aadhaar Card/E-Aadhaar Card / Employee ID/Bar Council Identity card with photograph.

Please Note - Ration Card and Learner's Driving License will NOT be accepted as valid ID proof for this purpose. Staff candidates should bring the Identity Card issued by RBI. Please note that the candidate's name (provided by the candidate during the process of registration) as appearing on the Admit Card should exactly match the name as appearing on the Photo Identity proof. Female candidates who have changed first/last/middle name post marriage must take special note of this. **If there is any mismatch between the name indicated in the Admit Card and Photo Identity proof, the candidate will not be allowed to appear in the exam.** In case of candidates who have changed their name will be allowed only if they produce Gazette Notification or their marriage certificate or affidavit.

- (5) The candidates must scrupulously follow the instructions of the Test Administrator and Board Representative at the examination venue. If any candidate violates the instructions, he/she will be disqualified and will be asked to leave the examination venue immediately.
- (6) No use of calculators (separate or with watch), books, note books, written notes, pagers or any similar electronic communication devices, etc. will be allowed during the examination. Candidates are advised not to bring any of the banned items including pagers to the venue of the examination as safety arrangements cannot be assured. Candidates found resorting to any unfair means or malpractice or any misconduct while appearing for the examination including giving/ receiving help to/from any candidate during the examination will be disqualified. The candidates should be vigilant to ensure that no other candidate is able to copy from his/her answers.
- (7) The responses (answers) of a candidate will be analysed with other candidates to detect patterns of similarity of right and wrong answers. If in the analytical procedure adopted in this regard, it is inferred/ concluded that the responses have been shared and scores obtained are not genuine/valid, his/her candidature may be cancelled. Any candidate who is found copying or receiving or giving assistance or engaging in any behaviour unbecoming of a candidate will not be considered for assessment. The Board may take further action against such candidates as deemed fit under the extant Law/s.
- (8) The candidates should bring with them a ballpoint pen (Blue/Black). A sheet of paper will be provided which can be used for rough work or taking down the question number the candidate would like to review at the end of the test before submitting his/her answers. After the test is over the candidate **MUST** handover this sheet of paper, Admit Card along with photocopy of Photo Identity Proof to the Invigilator before leaving the venue.
- (9) A candidate who is or has been declared by the Board guilty of impersonation or of submitting fabricated document/s which have been tampered with or of making statements which are incorrect or false or of suppressing material information or otherwise resorting to any other irregular or improper means of obtaining admission to examination or of using or attempting to use unfair means in the examination hall or misbehavior in the examination hall may be debarred permanently or for a specified period -
 - (i) By the Board from admission to any examination or appearance at any Interview held by the Board for selection of the candidates, and
 - (ii) By the Bank from employment under it, and
 - (iii) If already in the service of the Bank, be liable to disciplinary action under the appropriate rules.
- (10) **Note for Person with Benchmark Disability (PwBD):**
 - (i) The compensatory time of **twenty (20) minutes for every hour of examination may be allowed to only those candidates with disabilities who have physical limitation to write/type including that of speed and who use the facility of a scribe. However, the additional / compensatory time of twenty (20) minutes for every hour of examination will be allowed to all the Visually Impaired candidates, regardless of whether they opt for scribe or self writing or with the help of assistive devices like magnifier.**
 - (ii) The PwBD candidates, who want to use facility of scribe, **MUST** download and carefully **READ** the instructions meant for them, which can also be downloaded from the RBI website.
 - (iii) These candidates are also required to submit a Joint Undertaking/Declaration form that can be downloaded from RBI website.
 - (iv) All Visually Impaired candidates, **will** be allowed to use the facility of on screen magnifier.
- (11) **Note for persons with specified disabilities covered under the definition of Section 2(s) of the RPwD Act, 2016 but not covered under the definition of Section 2(r) of the said Act, i.e. persons having less than 40% disability and having difficulty in writing:**

- (i) The compensatory time of twenty (20) minutes for every hour of examination may be allowed to those candidates with specified disabilities covered under the definition of Section 2(s) of the RPwD Act, 2016 but not covered under the definition of Section 2(r) of the said Act, i.e. persons having less than 40% disability and having difficulty in writing and who are eligible for getting scribe.
 - (ii) Such candidates who want to use facility of scribe, MUST download and carefully READ the instructions meant for them, which can also be downloaded from the RBI website
 - (iii) These candidates are also required to submit the details of the own scribe as per the proforma at Appendix-IX which is given under the detailed notice of the advertisement for the captioned recruitment, available at the Bank's website www.rbi.org.in.
- (12) The possibility for occurrences of some problem in the administration of the examination cannot be ruled out completely, which may impact test delivery and/or result from being generated. In that event, every effort will be made to rectify such problem, which may include movement of candidates, delay in test etc. Conduct of re-exam is at the absolute discretion of RBI Services Board or test conducting body. Candidates will not have any claims for a re-test. Candidates not willing to move or not willing to participate in the delayed process of test delivery shall be summarily rejected from the process.
- (13) If the examination is held in more than one session, the scores across various sessions will be equated to adjust for slight differences in difficulty level of different test batteries used across sessions. More than one session are required if the nodes capacity is less or some technical disruption takes place at any centre or for any candidate.
- (14) Please note that a candidate is allowed to appear only once (for the same phase) in the online examination. Multiple appearance (for the same phase) in online examination will result in cancellation of candidature. In case more than one Admit Card has been generated, candidates must appear only once. All other Admit Cards are to be surrendered to Invigilator/Supervisor/Venue-in-Charge.
- (15) Anyone found to be disclosing, publishing, reproducing, transmitting, storing or facilitating transmission and storage of test contents in any form or any information therein in whole or part thereof or by any means verbal or written, electronic or mechanical or taking away the papers supplied in the examination hall or found to be in unauthorised possession of test content is likely to be prosecuted.
- (16) Candidates, other than staff candidates of RBI, should bear their own traveling and other expenses. Staff candidates of RBI may approach their respective offices for instructions in this regard. The Board does not make any arrangements for boarding/ lodging of candidates.
- (17) Candidates should note and follow scrupulously all the instructions/guidelines mentioned in the detailed advertisement, Information Handout, Admit Card, during online examination and instructions given by the invigilators from time to time. Violations of any of the instructions/guidelines will invite penalties.
- (18) Candidate registration:
- a. Candidate registration will be done through photo capture. Photo captured will be matched with the photo uploaded by the candidates at the time of application (as printed on the Admit Card). The candidates must not change their appearance from the photo uploaded by them.
 - b. Photograph will be taken while candidate is standing.
 - c. Seat number will be given to the candidates.
- (19) Rough sheet, Admit Card and Photo Identity proof management:
- a. Rough sheet(s) kept at each candidate's desk may be used by the candidate, if required
 - b. Those candidates who avail the services of Scribe should submit Scribe Form / Letter of Undertaking along with the Admit Card and copy of Photo Identity proof.
 - c. Candidates must handover the rough sheets, Admit Card along with photocopy of photo identity proof to the Invigilator before leaving the venue.
- (20) Candidates are advised to take note of "The Public Examinations (Prevention of Unfair Means) Act, 2024" and "The Public Examinations (Prevention of Unfair Means) Rules, 2024".
- (21) Please read instructions related to Social Distancing in next page.

INSTRUCTIONS WITH REGARD TO SOCIAL DISTANCING

- 1 Candidate is required to report at the exam venue strictly as per the time slot mentioned in the Admit Card. Latecomers will not be allowed to take the test. Candidates should report at least 15 minutes before the Reporting time indicated on the Admit Card.
- 2 Mapping of 'Candidate Roll Number and the Lab Number' will NOT be displayed outside the exam venue, but the same will be intimated to the candidates individually at the time of entry of the candidate to the exam venue.
- 3 Items permitted into the venue for Candidates
Candidates will be permitted to carry only following items with them into the venue.
 - a. **Mask**
 - b. **Personal hand sanitizer (50 ml)**
 - c. **A simple pen and ink stamp pad (Blue/Black)**
 - d. **Exam related documents (Admit Card & Photocopy of the ID card stapled with it, ID Card in Original)**
 - e. **Admit Card should be brought with the photocopy of the Photo ID stapled with it. Original ID (same as photocopy) is also to be brought for verification. The name on the ID and on the Admit Card should be exactly the same.**
 - f. **In the case of Scribe Candidates - Scribe form / Letter of Undertaking duly filled and signed.****No other Items are permitted inside the venue.**
- 4 Candidate should not share any of their personal belonging/material with anyone.
- 5 Candidate should maintain safe social distance with one another.
- 6 Candidate should stand in the row as per the instructions provided at venue.
- 7 If a candidate is availing services of a scribe, then scribe also should bring their own Mask.

WISH YOU GOOD LUCK!