
























**Format of Data / Returns / Information / Reports**

| <b>Entity</b>                        | <b>Reports</b>  | <b>Template</b>   |
|--------------------------------------|---|---|
| ALL                                  | Data / Information as prescribed in policy / letter / direction / circular or my any means                      |   |
| ALL                                  | System Audit Report   |   |
| ALL                                  | Financial Statements Report   |   |
| All                                  | Annual Return on changes in Board of directors, shareholding, Memorandum or Articles of Association (MOA / AOA) | <br>Annual Return Changes in BoD sha   |
| All                                  | Annual Statement on income and expenditure  | <br>Annual Statement Income and Exp (3).c  |
| All                                  | Annual Statement on staff strength  | <br>Annual Statement Staff Strength.docx   |
| Banks (having ATMs and issued Cards) | ATM and Card Statistics   | <br>Card Statistics - ORFS Format.xlsx<br><br><br>Card Statistics - Interim data Format.<br><br><br>Card Statistics - XBRL Format.XLSX |
| Banks and WLAOs (having ATMs)        | Deployment of ATMs  | <br>Deployment of ATMs- Format.xlsx<br><br><br>Sectorial Deployment of ATM.XLSX   |
| Banks (having ATMs)                  | Quarterly data on ATM failed customer complaints  | <br>DPSS01_ATM Failed Complaints.xlsx<br><br><br>ATM Failed customer complaints_XBRL.XLSX   |

| Entity  | Reports  | Template  |
|---|--|---|
| Banks (having ATMs)                                   | Quarterly data on ATM Transactions approved, Transactions declined due to Business reasons/ Technical decline  | <br>DPSS09_ATM_Transaction_Decline.xlsx            |
| CCIL  | Operations Review Report   |   |
| CCIL  | IT System Review Report  |   |
| CCIL  | Segment-wise Defaults  |   |
| CCIL  | <i>Return on staff strength, income and expenditure</i>  |   |
| CCIL  | Return on change in Board of Directors, 5% holding, MOA / AOA  |   |
| CCIL  | Report on Forex Participation & Settlement Statistics  |   |
| CCIL  | Certificate on segregation of collateral   |   |
| CCIL  | Investment Policy  |   |
| FMI   | PFMI Disclosure Template – Self Assessment   |   |
| Cross-border Money Transfer (in-bound only) Operators | Monthly Data on State-wise & Region-wise Remittance Destinations   | <br>DPSS04_MTSS_Business.xlsx                      |
| Cross-border Money Transfer (in-bound only) Operators | Quarterly Certificate from the bankers with regard to the dealings of the firm in respect of the facilities availed  | <br>Quarterly certificate from the bankers.doc     |
| Cross-border Money Transfer (in-bound only) Operators | Quarterly Statement regarding disputes between participants or between participants and the system provider  | Y   |
| NPCI  | <i>NFS - Summary sheet and Bank-wise approved transaction break-up</i>   | Y   |
| NPCI  | <i>IMPS - Summary and Bank-wise transaction details</i>  | Y   |
| NPCI  | <i>CTS - Summary and implementation in all grids</i>   | Y   |
| NPCI  | <i>Summary and bank-wise transaction details of all payment systems – NACH (Credit / debit / APBS), AePS, UPI (including USSD), BHIM Aadhaar Pay, NETC, BBPS, etc.</i> | Y   |
| NPCI  | <i>Implementation Status Update on payment system initiatives</i>  | Y   |
| PPI Issuers   | Statistics on expired PPIs   | <br>Expired PPI-Format.xlsx                      |
| PPI Issuers   | Quarterly data on Customer Grievances  | <br>DPSS05_PPI_grievances.xlsx                   |
| PPI Issuers   | Certificate from the auditor on balance in Escrow Account  | <br>Auditor Certificate on maintaining escrow ac |

| Entity                         | Reports                               | Template  |
|--------------------------------|---------------------------------------|---|
| PPI Issuers                    | Monthly data on PPI Statistics        | <br>DPSS06 - PPI Statistics.xlsx<br><br><br>Interim PPI return format.xlsx    |
| PPI Issuers                    | Fraud Monitoring                      | <br>Fraud Format.xlsx  |
| WLAOs                          | Monthly data on WLA Statistics        | <br>WLA STATISTICS FORMAT.xlsx   |
| TReDS Operators                | Statistics on transactions            | <br>TReDS Returns format.xlsx  |
| Retail                         | Self-Assessment Template              | Y   |
| Banks and non-bank PPI Issuers | Payment Fraud Reporting (daily basis) | <br>FUNCTIONAL TEMPLATE - FINAL.doc<br><br><br>TECHNICAL RECORD FORMAT.doc |