Payment and Settlement Systems

No.43: Payment System Indicators

PART I - Payment System Indicators - Payment & Settlement System Statistics

| System | Volume | | | | Value (₹ Cross) | | | | |
|--|-------------------------------------|------|-----------------|----------|--------------------|------|----------|----------|--|
| | (Lakh) FY 2018-19 2019 2020 | | FY 2018-19 2019 | | (₹ Crore) 2020 | | | | |
| | | Mar. | Feb. | Mar. | | Mar. | Feb. | Mar. | |
| | 1 | 2 | 3 | 4 | 5 | 6 | 7 | 8 | |
| A. Settlement Systems | | | | | | | | | |
| Financial Market Infrastructures (FMIs) | | | | | | | | | |
| 1 CCIL Operated Systems (1.1 to 1.3) | _ | _ | 2.80 | 3.14 | _ | _ | 10821111 | 13808922 | |
| 1.1 Govt. Securities Clearing (1.1.1 to 1.1.3) | _ | _ | 1.17 | 1.27 | _ | _ | 6868007 | 8427404 | |
| 1.1.1 Outright | _ | _ | 0.82 | 0.86 | _ | _ | 1209395 | 1306083 | |
| 1.1.2 Repo | _ | _ | 0.19 | 0.23 | _ | _ | 2604693 | 3096901 | |
| 1.1.3 Tri-party Repo | _ | _ | 0.16 | 0.19 | _ | _ | 3053919 | 4024420 | |
| 1.2 Forex Clearing | _ | _ | 1.59 | 1.82 | _ | _ | 3603514 | 5034489 | |
| 1.3 Rupee Derivatives @ | _ | _ | 0.04 | 0.04 | _ | _ | 349590 | 347030 | |
| B. Payment Systems | | | | | | | | | |
| I Financial Market Infrastructures (FMIs) | _ | _ | _ | _ | _ | _ | _ | _ | |
| 1 Credit Transfers - RTGS (1.1 to 1.2) | | | 133.16 | 118.95 | | | 8990097 | 12047221 | |
| 1.1 Customer Transactions | _ | _ | 131.07 | 117.06 | _ | | 7718135 | 10368946 | |
| | _ | _ | | 1.89 | _ | _ | 1271962 | | |
| 1.2 Interbank Transactions II Retail | _ | _ | 2.08 | 1.89 | _ | _ | 12/1962 | 1678274 | |
| | | | 20.400.50 | 10512.26 | | | 2206212 | 202110 | |
| 2 Credit Transfers - Retail (2.1 to 2.7) | _ | _ | 20409.50 | 19743.26 | _ | _ | 2396212 | 2831185 | |
| 2.1 AePS (Fund Transfers) @ | _ | _ | 0.74 | 0.66 | _ | _ | 40 | 36 | |
| 2.2 APBS \$ | _ | _ | 1400.59 | 1247.79 | _ | - | 8889 | 7951 | |
| 2.3 ECS Cr | _ | _ | 0.00 | 0.00 | _ | _ | _ | - | |
| 2.4 IMPS | _ | _ | 2477.98 | 2168.23 | _ | _ | 214566 | 201962 | |
| 2.5 NACH Cr \$ | _ | _ | 789.68 | 1234.43 | _ | _ | 79707 | 131109 | |
| 2.6 NEFT | _ | _ | 2483.57 | 2623.70 | _ | _ | 1870494 | 2283665 | |
| 2.7 UPI @ | _ | _ | 13256.93 | 12468.45 | _ | _ | 222517 | 206462 | |
| 2.7.1 of which USSD @ | _ | _ | 0.70 | 0.68 | _ | _ | 12 | 12 | |
| 3 Debit Transfers and Direct Debits (3.1 to 3.4) | _ | _ | 825.70 | 818.06 | _ | _ | 73478 | 76126 | |
| 3.1 BHIM Aadhaar Pay @ | _ | _ | 9.67 | 8.88 | _ | _ | 149 | 141 | |
| 3.2 ECS Dr | _ | _ | 0.00 | 0.00 | _ | - | _ | - | |
| 3.3 NACH Dr \$ | _ | _ | 789.31 | 791.30 | _ | - | 73277 | 75952 | |
| 3.4 NETC (linked to bank account) @ | _ | _ | 26.72 | 17.88 | _ | _ | 53 | 33 | |
| 4 Card Payments (4.1 to 4.2) | _ | _ | 6263.55 | 5354.85 | _ | _ | 142294 | 115877 | |
| 4.1 Credit Cards (4.1.1 to 4.1.2) | _ | _ | 1882.94 | 1638.57 | _ | _ | 62148 | 50574 | |
| 4.1.1 PoS based \$ | _ | _ | 1072.50 | 900.64 | _ | _ | 33446 | 26656 | |
| 4.1.2 Others \$ | _ | _ | 810.44 | 737.93 | _ | - | 28701 | 23918 | |
| 4.2 Debit Cards (4.2.1 to 4.2.1) | _ | _ | 4380.60 | 3716.28 | _ | _ | 80146 | 65303 | |
| 4.2.1 PoS based \$ | _ | _ | 2455.92 | 1925.25 | _ | _ | 36258 | 27238 | |
| 4.2.2 Others \$ | _ | _ | 1924.69 | 1791.03 | _ | _ | 43888 | 38065 | |
| 5 Prepaid Payment Instruments (5.1 to 5.2) | _ | _ | 5026.37 | 3982.85 | _ | _ | 17296 | 15341 | |
| 5.1 Wallets | _ | _ | 3782.82 | 3178.60 | _ | _ | 14461 | 13111 | |
| 5.2 Cards (5.2.1 to 5.2.2) | _ | _ | 1243.55 | 804.25 | _ | _ | 2836 | 2229 | |
| 5.2.1 PoS based \$ | _ | _ | 115.30 | 81.02 | _ | _ | 1116 | 1021 | |
| 5.2.2 Others \$ | _ | _ | 1128.25 | 723.23 | _ | _ | 1719 | 1209 | |
| 6 Paper-based Instruments (6.1 to 6.2) | _ | _ | 884.95 | 710.34 | _ | _ | 659458 | 565315 | |
| 6.1 CTS (NPCI Managed) | _ | _ | 884.58 | 710.01 | _ | _ | 659157 | 565046 | |
| 6.2 Others | _ | _ | 0.37 | 0.33 | _ | _ | 301 | 269 | |
| Total - Retail Payments (2+3+4+5+6) | _ | _ | 33410.06 | 30609.36 | _ | _ | 3288739 | 3603844 | |
| Total Payments (1+2+3+4+5+6) | _ | _ | 33543.21 | 30728.31 | _ | _ | 12278836 | 15651064 | |
| Total Digital Payments (1+2+3+4+5) | | | 32658.27 | 30017.97 | | | 11619377 | 15085750 | |

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PART II - Payment Modes and Channels

| System | Volume (Lakh) | | | Value (₹ Crore) | | | | |
|--|-------------------|-----------|----------|--------------------|---|------|---------|---------|
| | | 2019 2020 | |) | | 2019 | 2020 | |
| | | Mar. | Feb. | Mar. | | Mar. | Feb. | Mar. |
| | 1 | 2 | 3 | 4 | 5 | 6 | 7 | 8 |
| A. Other Payment Channels | _ | | | | _ | | | |
| 1 Mobile Payments (mobile app based) (1.1 to 1.2) | - | _ | 14284.28 | 13830.33 | _ | - | 525845 | 520199 |
| 1.1 Intra-bank \$ | _ | _ | 1304.52 | 1287.27 | _ | _ | 108332 | 109624 |
| 1.2 Inter-bank \$ | - | _ | 12979.75 | 12543.06 | _ | _ | 417513 | 410575 |
| 2 Internet Payments (Netbanking / Internet Browser Based) @ (2.1 to 2.2) | _ | _ | 2837.88 | 2530.82 | _ | _ | 2881819 | 3420971 |
| 2.1 Intra-bank @ | - | _ | 630.85 | 584.09 | _ | _ | 1313016 | 1595574 |
| 2.2 Inter-bank @ | - | _ | 2207.03 | 1946.73 | _ | _ | 1568803 | 1825397 |
| B. ATMs | - | | | | _ | | | |
| 3 Cash Withdrawal at ATMs \$ (3.1 to 3.3) | - | _ | 6223.11 | 5471.63 | _ | _ | 286463 | 251075 |
| 3.1 Using Credit Cards \$ | = | _ | 7.97 | 7.54 | _ | = | 379 | 360 |
| 3.2 Using Debit Cards \$ | - | - | 6187.18 | 5441.22 | - | = | 285110 | 249930 |
| 3.3 Using Pre-paid Cards \$ | - | - | 27.96 | 22.87 | - | = | 974 | 785 |
| 4 Cash Withdrawal at PoS \$ (4.1 to 4.2) | - | _ | 65.97 | 33.69 | _ | _ | 195 | 110 |
| 4.1 Using Debit Cards \$ | - | _ | 59.42 | 30.55 | _ | - | 132 | 105 |
| 4.2 Using Pre-paid Cards \$ | - | _ | 6.55 | 3.14 | _ | - | 63 | 5 |
| 5 Cash Withrawal at Micro ATMs @ | - | _ | 386.44 | 344.98 | _ | - | 11201 | 9993 |
| 5.1 AePS @ | _ | _ | 386.44 | 344.98 | _ | _ | 11201 | 9993 |

PART III - Payment Infrastructures (Lakh)

| | | 2019 | 2020 | | |
|---------------------------------|---|------|----------|----------|--|
| System | | Mar. | Feb. | Mar. | |
| | 1 | 2 | 3 | 4 | |
| Payment System Infrastructures | - | | | | |
| 1 Number of Cards (1.1 to 1.2) | - | - | 8801.81 | 8863.07 | |
| 1.1 Credit Cards | - | - | 571.58 | 577.45 | |
| 1.2 Debit Cards | - | - | 8230.23 | 8285.62 | |
| 2 Number of PPIs @ (2.1 to 2.2) | = | - | 18000.38 | 18251.64 | |
| 2.1 Wallets @ | - | - | 16809.60 | 17032.85 | |
| 2.2 Cards @ | - | - | 1190.78 | 1218.79 | |
| 3 Number of ATMs (3.1 to 3.2) | - | - | 2.34 | 2.34 | |
| 3.1 Bank owned ATMs \$ | _ | - | 2.11 | 2.11 | |
| 3.2 White Label ATMs \$ | - | - | 0.23 | 0.23 | |
| 4 Number of Micro ATMs @ | _ | _ | 2.64 | 2.71 | |
| 5 Number of PoS Terminals | _ | _ | 50.99 | 51.39 | |
| 6 Bharat QR @ | - | = | 18.96 | 20.27 | |

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^{@:} New inclusion w.e.f. November 2019 \$: Inclusion separately initiated from November 2019 - would have been part of other items hitherto.

Note: 1. Data is provisional.
2. The data for November 2019 for card payments (Debit/Credit cards) and Prepaid Payment Instruments (PPIs) may not be comparable with earlier months/

periods, as more granular data is being published along with revision in data definitions.

3. Only domestic financial transactions are considered. The new format captures e-commerce transactions; transactions using FASTags; digtal bill payments and card-to-card transfer through ATMs, etc.. Also, failed transactions, chargebacks, reversals, expired cards/ wallets, are excluded.