The survey on International Trade in Banking Services for 2007-08 was conducted in continuation of earlier survey for 2006-07 to obtain the data on international trade in banking services. In this survey 121 overseas branches of 12 Indian banks and 273 branches of 27 foreign banks operating in India were covered. The international trade in banking services is captured based on the explicit and implicit fees or commission charged to the customers for financial auxiliary services rendered by the banks. The services covered in the survey are (i) deposit account management services, (ii) credit related services, (iii) financial leasing services, (iv) trade finance related services, (v) payment and money transmission services, (vi) fund management services, (vii) financial consultancy and advisory services, (viii) underwriting services, (ix) clearing and settlement services, and (x) derivative, stock, securities and foreign exchange trading services. Results of the survey revealed that Indian banks abroad generated major share of fee income by rendering credit related services, whereas foreign banks in India generated major share of fee income by rendering derivative, stock, securities, foreign exchange trading services.

Introduction

In the context of ongoing negotiations for liberalising the financial services sector under the World Trade Organisation (WTO) as a part of General Agreement on Trade in Services (GATS), data on International Trade

^{*} Prepared in the Balance of Payments Statistics Division, Department of Statistics and Information Management. The previous article on the subject for the period 2006-07 was published in January 2009 issue of the Bulletin.

> in Banking Services becomes important. In order to make available the basic information on trade in banking services in India and for the creation of a consistent and comparable database with international standards for policy decisions, first survey on International Trade in Banking Services was launched in January 2008 for the year 2006-07. This article is based on the survey launched in September 2008 and covers data for 2007-08. The main objective of the survey is to collect disaggregated information relating to various banking services rendered by the overseas branches of Indian banks as well as the banking services rendered by the foreign bank branches operating in India. Methodology adopted for conduct of the survey and coverage are presented in Annex-I. A copy of the survey schedule is given in Annex – II.

> The article is organised into six sections. The distribution of branches of Indian banks abroad and foreign banks in India is presented in Section I. Section II examines the business growth of Indian banks abroad and foreign banks in India. The trend in profitability of Indian banks and foreign banks is discussed in Section III. Section IV examines the trade in banking services of Indian banks abroad and foreign banks in India. Section V presents a disaggregated activity-wise analysis. A summary of conclusions drawn based on this survey is presented in Section VI.

Section I

Distribution of branches of Indian banks operating abroad

Out of total 129* branches/offices of Indian banks operating abroad in 29

countries as at end March 2008, banks furnished data for 121 Indian overseas branches operating in 27 countries on International Trade in banking services. Similarly out of 280** foreign bank branches operating in India as at end March 2008, the survey covered 273 branches of foreign banks. Bank of Baroda had the largest overseas presence with 42 branches in 12 countries, followed by State Bank of India (33 branches in 18 countries) and Bank of India (22 branches in 8 countries). The United Kingdom was having the highest number of Indian banks' branches (23), followed by Hong Kong (12), Singapore (9), Fiji (9), United Arab Emirates (9), Mauritius (8), and Sri Lanka (7).

Employment

The details of number of branches and number of employees of Indian banks operating abroad and foreign banks operating in India are given in Table 1. The foreign banks operating in India employed 99.6 per cent of their employees locally while the Indian banks operating abroad employed 74.5 per cent of employees from

Table 1: Details of Employees as at										
end-March 2008										
Item	Indian Banks operating abroad	Foreign Banks operating in India								
1	2	3								
Number of Branches	121	273								
Number of Employees	4647	30159								
of which;										
Local	3461	30062								
Indians	1023	NA								
Others	163	97								
NA : Not Applicable.										

^{**} Table 1.1 of Statistical Table Relating to Banks in India 2007-08

^{*} Table 1.5 of Statistical Table Relating to Banks in India 2007-08

local sources, 22.0 per cent from India and remaining 3.5 per cent from other countries.

Section II

Indian banks' growth in overseas business

The growth of assets / liabilities of Indian banks' branches operating abroad was 9.1 per cent during 2007-08 as against 55.8 per cent in the previous year (Table 2). The credit extended and deposits mobilised by the Indian banks' branches abroad increased by 36.8 per cent and 9.9 per cent, respectively during 2007-08 compared to 48.8 per cent and 51.3 per cent, respectively in the previous year. Thus, there was distinctive slow down in the banking activity of the overseas branches of the Indian banks in 2007-08 as compared to the previous year.

The share of credit extended in total assets of Indian banks branches operating overseas increased by 57.6 per cent as at end March 2008 over the corresponding period of the previous year whereas the share of deposits mobilised in total liabilities of Indian banks increased marginally for the same period. The shares of total business (credit extended and deposits mobilised) in total assets/liabilities of Indian banks, which

was at 86.5 per cent as at March end 2007 increased to 98.7 per cent as at March end 2008.

Foreign Banks' share in Indian Banking Business

The share of foreign banks in Indian banking business in terms of credit extended, deposits mobilised and total assets/liabilities are presented in Table 3. The share of foreign banks' assets in total assets of Scheduled Commercial Banks (SCBs) increased to 8.4 per cent in 2007-08 from 7.9 per cent in 2006-07 whereas their share of credit in total credit of SCBs increased marginally at 6.5 per cent compared to 6.3 per cent in the corresponding period of the previous year. The share of foreign banks' income in total income of SCBs increased from 8.8 per cent to 9.5 per cent during the period under review, due to increase in share of interest income (from 7.6 per cent to 7.9 per cent) as well non-interest income (from 15.1 per cent to 17.5 per cent).

The total assets / liabilities of foreign banks operating in India grew by 33.4 per cent during 2007-08. The deposit growth was higher at 29.6 per cent than the growth of credit at 24.5 per cent in 2007-08.

Table 2: Balance Sheet Items of Indian Banks' Branches Operating Abroad												
(Rs. cro												
	As at end-March											
	20	06	20	07	20	800	Growth	Growth				
Item	Amount	Per cent to total Assets	Amount	Per cent to total Assets	Amount	Per cent to total Assets	(%) in 2006-07	(%) in 2007-08				
1	2	3	4	5	6	7	8	9				
Credit extended	78657	47.9	117069	45.7	160185	57.6	48.8	36.8				
Deposits mobilized Total Assets/	69078	42.0	104526	40.8	114826	41.1	51.3	9.9				
Liabilities	164310		256018		279300		55.8	9.1				

Table 3: Foreign Banks' Share in Indian Banking Business											
(Rs. crore)											
	All Scheduled Commercial Banks*		U	nks covered survey	Foreign banks' share in Indian banking Business (%)						
	2006-07	2007-08	2006-07	2007-08	2006-07	2007-08					
1	2	3	4	5	6	7					
No. of Reporting Banks	82	79	25	27	25	27					
Assets/Liabilities	3459946	4326469	272824	364019 (33.4)	7.9	8.4					
Credit	1981235	2477037	124512	160646 (24.5)	6.3	6.5					
Deposits	2696934	3320052	147347	191015 (29.6)	5.5	5.8					
Total Income of which;	274714	368884	24175	349345	8.8	9.5					
Interest received	231673	309568	17672	24578	7.6	7.9					
Total Expenditure of which;	208733	285212	17401	24689	8.3	8.7					
Interest paid	142418	207999	7424	10769	5.2	5.2					
Net Interest Margin	2.85	2.60	4.38	4.33	-	-					

^{- :} Not applicable. * **Source:** Statistical Tables relating to banks in India Figures in the bracket indicate annual growth in the respective items.

Section III

Income and Expenditure

The total income of Indian banks' branches operating abroad amounting to Rs. 16,048 crore, registered a growth of 14.7 per cent in 2007-08 (Table 4) as against 44.5 per cent growth in the income of foreign banks operating in India. The growth of interest income was lower in both Indian banks and foreign banks implying that during 2007-08 the non-interest income increased at a higher rate than interest income. In absolute terms, the non-interest income was only Rs.651 crore for Indian banks' branches operating overseas compared to Rs. 10,356 crore for foreign banks' branches in India in 2007-08.

Table 4: Income and Expenditure												
(Rs. crore)												
	Indian Banks	Indian Banks' branches Operating Abroad Foreign Banks' branches operating in India										
Item	2006-07	2007-08	Growth (%)	2006-07	2007-08	Growth (%)						
1	2	3	4	5	6	7						
Income	13987	16048	14.7	24175	34934	44.5						
of which;												
Interest Income	13674	15397	12.6	17672	24578	39.1						
Expenditure	11265	13264	17.8	17401	24689	41.9						
of which;												
Interest Expenditure	10909	12552	15.1	7424	10769	45.1						

Table 5: Profitability Ratios											
(Per cent)											
Profitability Ratio Indian Banks' Branches Operating Abroad Foreign Banks' Branches Operating in In											
	2006-07	2007-08	2006-07	2007-08							
1	2	3	4	5							
Income to Total Assets	5.5	5.7	8.9	9.5							
Net Profits to Total Income	19.5	17.3	28.0	29.3							
Net Profits to Total Assets	1.1	1.0	2.5	2.8							

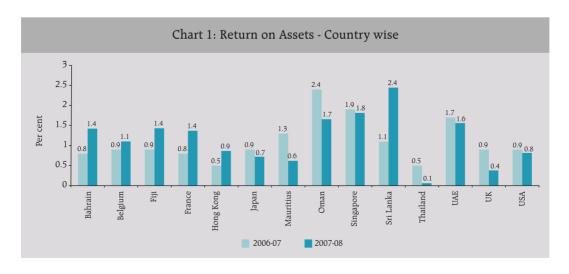
Further, the interest expenses of Indian banks' overseas branches was higher at Rs.12,552 crore compared to Rs. 10,769 crore of foreign banks operating in India during the same period.

The profitability ratios, *viz.*, income to total assets, net profit to total income and net profit to total assets of the foreign banks operating in India improved during 2007-08 as compared to the previous year (Table 5). In contrast, net profit to total income of Indian banks operating abroad declined from 19.5 per cent in 2006-07 to 17.3 per cent in 2007-08 whereas the income to total assets and net profit to total assets changed marginally.

Country-wise Profitability of Indian Banks' Branches Operating Abroad

Country-wise return, *i.e.*, net profit on total assets of Indian banks operating abroad is presented in Chart 1.

The return on assets of Indian banks operating in Sri Lanka was the highest at 2.4 per cent in 2007-08, followed by Singapore (1.8 per cent) and Oman (1.7 per cent). It was observed that return on assets of Indian banks' overseas branches improved in 2007-08 over the preceding year in case of Sri Lanka, Bahrain, Belgium, France and Hong Kong and declined in case of Japan, Mauritius, Thailand, the UK and the US.



Section IV

Trade in Banking Services – Indian Banks' Branches Operating Abroad

The trade in banking services extended was captured based on explicit and implicit fees or commission charged to the customers for various services rendered by the Indian banks' branches operating abroad. In this survey the financial services produced by the banks were classified into eleven major groups. These services include deposit account management services, credit related services, financial leasing services, trade finance related services. payment and money transmission services, fund management services, financial consultancy and advisory services, underwriting services, clearing and settlement services, "derivative, stock, securities, foreign exchange trading services" and other financial services. Further details are explained in Annex-I.

Activity-wise Trade in Banking Services – Indian Banks' Overseas Branches

The activity-wise fee income generated through rendering banking services by the Indian banks' branches abroad is presented in Table 6. It is observed that the fee income generated by rendering trade in banking services by the Indian banks' branches operating abroad increased significantly by 83.5 per cent from Rs. 1,890 crore in 2006-07 to Rs. 3,468 crore in 2007-08. Among various banking services, fee income generated by rendering services like credit related services. clearing and settlement services and financial consultancy and advisory services recorded a significant growth in 2007-08 over 2006-07. There was a decline in the income generated by way of payment and transmission services (38.9 per cent), fund management services (99.9 per cent) and underwriting services (99.0 per cent) during 2007-08 compared to the previous year.

Table 6: Composition of Trade in Banking Services - Activity-wise										
			(Rs. Lakhs)							
Name of Banking Services	2006-07	2007-08	Growth (%)							
1	2	3	4							
Deposit Account Management Services	5291	6935	31.1							
Credit Related Services	82751	189744	129.3							
Financial Leasing Services	0	0	0.0							
Trade Finance Related Services	40986	48969	19.5							
Payment and Money Transmission Services	33308	20353	-38.9							
Fund Management Services	6635	8	-99.9							
Financial Consultancy and Advisory Services	2365	17349	633.5							
Underwriting Services	529	5	-99.0							
Clearing and Settlement Services	55	2000	3550.0							
Derivative, Stock, Securities, Foreign Exchange trading Services	15817	27375	73.1							
Other Financial Services	1295	34091	2533.1							
Total	189032	346829	83.5							

Further, credit related services, trade finance related services, derivative, stock, securities, foreign exchange trading services and payment & money transmission services were the major banking services rendered by the Indian banks operating abroad. The respective shares were 54.7 per cent, 14.2 per cent, 7.9 per cent and 5.9 per cent, respectively in 2007-08 (see Table 9). The Indian banks operating abroad had hardly generated any income through fund management and underwriting services. None of overseas branches of Indian banks generated any fee income from financial leasing services in 2007-08.

Trade in Banking Services by Indian Banks operating Abroad – Residents and Non-Residents

The fee income of the Indian banks operating abroad by rendering banking services to residents increased from Rs. 578 crore in 2006-07 to Rs. 1189 crore in 2007-08 which was almost one third of total fee based income (Table 7). The fee income generated by rendering the banking services to residents grew at a faster rate than to non-residents.

Further, the share of fee income derived from residents increased in 2007-08 (34.3 per cent) as compared to the previous year (30.6 per cent), while the share of fee income

Table 7: Trade in Banking Services (Fee Income) by Indian Banks abroad-Residents and Non-Residents

			(Rs. crore)
Item	2006-07	2007-08	Growth(%)
1	2	3	4
Residents	578	1189	105.7
Non-Residents, of which	1312	2279	73.7
In India	679	895	31.8
In Other Countries	633	1384	118.6
Total Trade in Banking Services (Fee Income)	1890	3468	83.5

from non-residents decreased correspondingly (Chart 2). The fee income from non-residents (in India) constituted 25.8 per cent of total fee income in 2007-08 as compared to 35.9 per cent in the previous year. The fee income generated from extending banking services to non-residents of other countries accounted for 39.9 per cent to total fee based income and had improved over last year (by 33.5 per cent).

Country-wise Trade in Banking Services - Indian Banks' Branches Operating Abroad

The country-wise trade in banking services by the Indian banks' branches operating abroad is presented in Table 8. the UK, Singapore, Bahrain, Hong Kong, Sri Lanka, the US, the UAE and Belgium were the major countries not only accounting for the major share (76.7 per cent) in trade in banking services of the Indian banks but had also seen significant growth in trade in banking services in 2007-08 over 2006-07. Among 37 countries, Singapore had the largest share of 25.8 per cent in total fee income generated from trade in banking services, followed by the UK (17.4 per cent),

Chart 2: Composition of Income from Trade in Banking Services from Indian banks operating overseas 40.0 35.0 33.5 30.0 25.0 Per cent 20.0-15.0 10.0 5.0 0.0 Residents Non-Non-Residents in Residents in Other India Countries 2006-07 2007-08

	Table 8: Trade in Banking Services - Country-wise												
	(Rs. Lakhs												
	Trade in Banking Services Total												
Country	DA	M	CR	.S	T	FR	PM	ΙΤ	DE	R	All Se	rvices	
	2006-07	2007-08	2006-07	2007-08	2006-07	2007-08	2006-07	2007-08	2006-07	2007-08	2006-07	2007-08	
1	2	3	4	5	6	7	8	9	10	11	12	13	
UK	573	489	23875	45853	7509	10090	22469	2017	907	2043	55863	60492	
Singapore	1029	131	30056	62507	6029	12981	822	470	3599	3965	48169	89755	
Bahrain	11	61	13085	23619	307	433	67	56	2054	4941	17890	41029	
Hong Kong	148	311	7598	6962	5281	4340	817	1691	2425	6040	16270	19344	
Sri Lanka	39	868	133	19891	2427	409	119	22	134	0	2858	21462	
USA	9	143	1250	6550	4323	4554	3022	5074	379	1188	8983	17510	
Japan	29	30	959	733	1422	1507	437	338	2526	0	5380	4634	
UAE	1495	2213	89	1160	1870	3361	444	267	1359	1598	5257	8599	
France	0	0	487	993	2478	1275	708	396	238	0	4065	2767	
Germany	0	0	320	327	2031	1412	1063	943	120	0	3534	2682	
Belgium	28	167	731	4293	1963	2618	614	956	61	0	3396	8034	
Other													
Countries	1929	3011	4168	30079	5345	16079	2726	9664	2016	9643	17366	97908	
Total	5291	6934	82751	189744	40986	48969	33308	20353	15818	27375	189032	346829	
DAM : Dep	osit Accou	ınt Manag	gement Se	rvices.	CRS	: Credit R	Related Se	rvices.					

Bahrain (11.8 per cent) and Sri Lanka (8.6 per cent) in 2007-08.

DER : Derivative, Stock, Securities, Foreign Exchange Trading services.

TFR: Trade Finance Related Services.

Further, as stated earlier, deposit account management services, credit related services, trade finance related services, payment & money transmission services and "derivative, stock, securities, foreign exchange trading services" were the major trade in banking services rendered by the Indian banks in these countries. Singapore was the only country where Indian banks had also rendered funds management services.

Section V

Comparison of Trade in Banking Services – Indian Banks' Branches Operating Abroad vis-à-vis Foreign Banks' Branches Operating in India

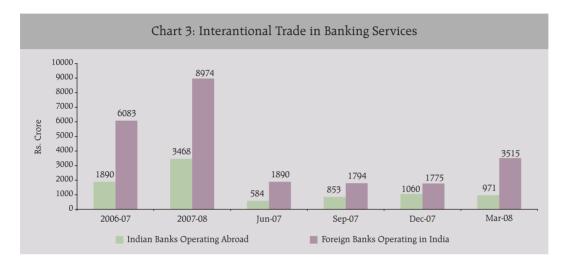
A comparative analysis between the Indian banks' branches operating abroad

and foreign banks' branches operating in India revealed that the Indian banks were lagging behind in generating income by rendering trade in banking services. The total fee income generated by the foreign banks operating in India was Rs. 8,974 crore whereas Indian banks operating abroad generated only Rs. 3,468 crore in 2007-08 (Chart 3).

PMT: Payment & Money Transmission Services.

Comparison of Trade in Banking Services - Activity-wise

Indian banks operating abroad generated major share of fee income by rendering service activity *viz.*, credit related services, whereas in the case of foreign banks operating in India 'derivative, stock, securities, foreign exchange trading services' occupied the major share of total trade in banking services. The other major components of



fee income for both Indian banks operating abroad and foreign banks operating in India were trade finance related services and financial consultancy and advisory services. The share of credit related services in total fee income, in case of Indian banks, increased significantly to 54.7 per cent in 2007-08 from 43.8 per cent in 2006-07 (Table 9). In case of foreign banks operating

in India, the share of trade finance related services increased from 10.2 per cent to 16.5 per cent during the same period. Further, it was observed from the data that both Indian banks operating abroad as well as foreign banks operating in India had not derived any fee income by rendering financial leasing services during the period under study, *i.e.*, 2006-07 and 2007-08.

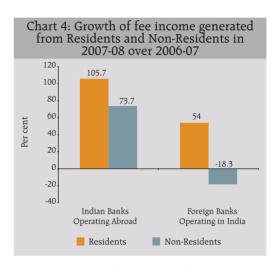
Table 9: Composition of Trade in Banking Services									
				(Per cent)					
Name of Banking Services	Indian Branches Ope		Foreign Branches Oper						
	2006-07	2007-08	2006-07	2007-08					
1	2	3	4	5					
Deposit Account Management Services	2.8	2.0	3.0	5.0					
Credit Related Services	43.8	54.7	7.6	6.7					
Financial Leasing Services	0.0	0.0	0.0	0.0					
Trade Finance Related Services	21.7	14.1	10.2	16.5					
Payment and Money Transmission Services	17.6	5.9	23.3	5.0					
Fund Management Services	3.5	0.0	3.4	4.9					
Financial Consultancy and Advisory Services	1.3	5.0	12.5	8.8					
Underwriting Services	0.3	0.0	1.0	0.6					
Clearing and Settlement Services	-	0.6	5.4	1.0					
Derivative, Stock, Securities, Foreign									
Exchange trading Services	8.4	7.9	28.5	34.1					
Other Financial Services	0.7	9.8	5.2	17.4					
All activities	100.0	100.0	100.0	100.0					
- : negligible.									

Comparison of Trade in Banking Services - Residents and non-Residents

The composition of residents and non-residents in total trade in banking services of Indian banks operating abroad and foreign banks operating in India is presented in Table 10. A notable contrast of generation of fee income from residents and non-residents was observed between Indian banks operating abroad and foreign banks operating in India.

Indian banks generated major share of fee income by rendering banking services to non-residents at 65.7 percent while foreign banks generated major share of fee income from residents. Foreign banks operating in India generated 95 per cent of fee income by rendering banking services to residents in 2007-08.

The income generated by catering financial services to residents grew at a faster rate as compared to the non-residents for foreign banks operating in India as well as Indian banks operating abroad (Chart 4). It was observed that fee income generated from banking services attended to non-residents by foreign banks operating in India recorded a decline.



Comparison of Accrual of Amounts to India and Abroad by Rendering Trade in Banking Services

Table 11 presents the amount accrued to India as well as to other countries due to fee based income generated through trade in banking services.

The amount accrued to India by Indian banks' operations in various countries was at Rs. 3,289 crore in 2007-08 whereas the amount accrued to other countries (excluding India) by foreign origin banks' operating in India was much higher at Rs. 8,974 crore during the corresponding period. The amount accrued to India was greater than the amount accrued to foreign

Table 10: Composition of fee income generated from Trade in Banking Services										
					(Per cent)					
Indian Banks	2006-07	2007-08	Foreign Banks	2006-07	2007-08					
1	2	3	4	5	6					
Residents	30.6	34.3	Residents	91.1	95.1					
Non-Residents of which;	69.4	65.7	Non-Residents	8.9	4.9					
To India	35.9	25.8								
To other countries	33.5	39.9								

Table 11: Accrual of Amounts to India and to Abroad									
						(Rs. Lakhs)			
Country	Foreign Banks	Branches Oper	ating in India	Indian Bank	s' Branches Ope	rating Abroad			
	Ac	ccruals to Abroa	d		Accruals to Indi	a			
	Number of Branches	2006-07	2007-08	Number of Branches	2006-07	2007-08			
1	2	3	4	5	6	7			
Afghanistan	NA	NA	NA	1	4.4	226.3			
Australia	NA	NA	NA	1	61.7	911.6			
Bahamas	NA	NA	NA	2	805.8	915.9			
Bahrain	2	322.3	291.2	4	17889.7	41028.8			
Bangladesh	3	262	372.6	4	597.6	15505.6			
Belgium	1	694.7	768	3	3396.5	8034.3			
Canada	5	939.8	1791.5	NA	NA	NA			
Cayman Islands	NA	NA	NA	1	72.4	22433.4			
China	NA	NA	NA	2	255	359.8			
Fiji	NA	NA	NA	9	1131.3	1454.9			
France	16	9291.8	16132.1	2	4065.2	2766.9			
Germany	10	34035.2	38802.3	1	3534.3	2681.9			
Hong Kong	47	142201	201518.4	12	15546.6	19344			
Israel	NA	NA	NA	1	NA	_			
Japan	5	7538.3	5433.8	4	5380.3	4634.1			
Kenya	NA	NA	NA	4	487.6	571.8			
Maldives	NA	NA	NA	1	3825.8	7180.8			
Mauritius	3	80.5	29.7	8	525.3	1729.7			
Netherlands	28	15958.1	66156.5	NA	NA	NA			
Oman	2	22478.8	3.1	1	403.4	256.5			
Seychelles	NA	NA	NA	1	140.9	272.1			
Singapore	2	5130.3	3645.7	9	48168.7	89755.5			
South Africa	NA	NA	NA	3	651.7	617.1			
South Korea	2	360.8	129.4	1	NA	_			
Sri Lanka	1	NA	26951.6	7	2857.7	21462.3			
Taiwan	1	105.3	134	NA	NA	NA			
Thailand	1	26.6	_	1	225.9	212			
UAE	4	76.9	84155.4	9	5257.5	8598.9			
UK	95	85533.4	176308	23	18933.7	60491.8			
USA	45	283276.4	274741.6	6	8316.8	17510			
All Countries	273	608312.1	897364.8	121	142535.7	328956.27			

NA Bank/ Branch is not operating. - Ni

countries like Singapore, Bahrain, Bangladesh, etc., during 2007-08, whereas the amount accrued to other countries was greater than amount accrued to India in case of the US, the UK, Hong Kong, Germany, etc.

Further, it was observed that the fee income generated by 47 branches of Hong Kong originated banks operating in India was Rs. 2,015 crore whereas that by 12 branches of Indian banks operating in Hong Kong was

ARTICLE

International Trade in Banking Services, 2007-08

merely Rs. 193 crore in 2007-08. There were 95 branches of UK origin banks operating in India with fee income of Rs.1, 763 crore as compared with only Rs. 605 crore emanating from 23 branches of Indian origin banks operating in the UK. As against 45 branches of US based banks operating in India with a fee income of Rs. 2,747 crore, Indian banks operating in the US through 6 branches could generate Rs. 175 crore in 2007-08.

Section VI

Conclusions

A survey on international trade in banking services was conducted among foreign banks operating in India and Indian banks having presence abroad. In all, 12 Indian banks operating abroad and 27 foreign banks operating in India had responded to the survey. The coverage of foreign banks operating in India in terms of total assets, credit extended and deposits received was around 99.9 per cent, 99.7 per cent and 99.9 per cent, respectively.

The UK was having the highest number of Indian banks' branches (23 of 5 Indian banks), followed by Hong Kong (12), Singapore (9), Fiji (9), the UAE (9) Mauritius (8), and Sri Lanka (7). The foreign banks operating in India employed 99.6 per cent of their employees from locally available sources while Indian banks operating abroad recruited 74.5 per cent of employees from local sources.

Further, the fee income generated by the Indian banks operating abroad increased significantly by 83.5 per cent from Rs. 1,890 crore in 2006-07 to Rs. 3,468 crore in 2007-08, of which 82.6 per cent of fee income was by rendering banking services like credit

related services, trade finance related services, derivative, stock, securities, foreign exchange trading services and payment & money transmission services.

A comparative analysis between the Indian banks operating abroad and foreign banks operating in India revealed that during 2007-08, the total fee income generated by the foreign banks operating in India by rendering banking services was significantly higher at Rs. 8,974 crore than that of Indian banks operating abroad which generated only Rs. 3,468 crore of fee income. Indian banks generated a major share of fee income by rendering banking services to non-residents while foreign banks generated major share of fee income from residents. Foreign banks operating in India generated 95 per cent of fee income by rendering banking services to residents during 2007-08.

The UK, Singapore, Bahrain, Hong Kong, Sri Lanka, Bangladesh were the major countries having witnessed not only the significant share in trade in banking services by the Indian banks but also had seen significant growth in trade in banking services in 2007-08 over 2006-07.

The amount accrued to India by Indian origin banks' branches operations in various countries was at Rs. 3,289 crore during 2007-08 whereas the amount accrued to rest of the world by foreign origin banks' operations in India was significantly higher at Rs. 8,973 crore during the same period. The fee income generated by 47 branches of Hong Kong origin banks operating in India was Rs. 2,015 crore in 2007-08 compared to the fee income at Rs. 193 crore of 12 branches of Indian origin banks operating in Hong Kong.

Annex - I Methodology

Financial services, particularly banking services, play an important role in promoting global, regional and bilateral economic integration. Banking services include, acceptance of deposits and lending (the core banking services), and the other financial services (Para banking services) like payment services, securities trading, asset management, financial advice, settlement and clearing service, etc. With the improvements in economic integration of financial markets and activities, the international trade in banking services has significantly increased.

The GATS framework envisages that the delivery of any commercial services can be through four different modes *viz. Mode 1* – Cross Border Service, *Mode 2* – Consumption abroad, *Mode 3* – Commercial presence and *Mode 4* – movement of natural persons. In Mode 3, the bank has a commercial presence in the territory of the service importing country and the service is delivered therein. The commercial presence can be through various investment vehicles like representative offices, branches, subsidiaries, associates and correspondents.

Banking services covered in this survey include financial auxiliary services such as (i) deposit account management services, (ii) credit related services, (iii) financial leasing services, (iv) trade finance related services, (v) payment and money transmission services, (vi) fund management services, (vii) financial consultancy and advisory services, (viii) underwriting services, (ix) clearing and settlement services, and (x) derivative, stock, securities and foreign exchange trading services. While carrying out the banking

business, banks cater to the financial services needs of the residents of the country of operation as well as non-residents of that country. Keeping this in view, the survey also collected the information with bifurcation of financial services rendered to residents and non-residents, separately.

Details of Services Covered are:

- Deposit Account Management services include fees and commissions charged to or received from the deposit account holders, for maintaining deposit accounts such as fee for cheque book, fee for internet banking, commission on draft and other instrument provided, penalty for not maintaining minimum balance, etc. and any other fees charged to deposit account holders.
- *Credit related services* include fees received for credit-related or lending related services like credit processing fees, late payment or default charges and early redemption charges. Charges for facility and management fees, fees for renegotiating debt terms, mortgage fees, *etc.* also to be reported here.
- Financial Leasing services include fees or commission received for arranging or entering into financial lease contracts.
 This also includes fees received directly or deducted from the proceedings.
- Trade Finance related services include commission or fees charged for arranging trade finance like buyers' and suppliers' credit, fees for establishing/originating, maintaining or arranging standby letters of credit, letter of indemnity, lines of

Annex - I Methodology (Contd.)

credit, fees for factoring services, bankers acceptance, issuing financial guaranty, commitment fees, handling charges for trade bills.

- Payment and Money Transmission services include fees or charges for electronic fund transfer services like SWIFT, TT, wire transfer, etc. ATM network Services, annual credit /debit card fees, Interchange charges, fees for point of services, etc. also have to be reported here. Further, Charges on the customer for making remittances abroad or receiving remittances from abroad have to be reported here.
- *Fund Management services* include fee or income received for managing or administering financial portfolios, all forms of collective investment management, pension fund management, custodial, depository and trust services. Commission or fees for safe custody of shares/equities, transaction fee for custodian account, communication cost or any other fees/charges related to custodian account should also be reported.
- Financial Consultancy and Advisory services include fees for advisory, intermediation and other auxiliary financial services including credit reference and analysis, portfolio research and advice, advice on mergers and acquisitions and on corporate restructuring and strategy. Arrangement/ management fees for Pvt. Placement of share/ equities are also to be included.
- Underwriting services include underwriting fees, earning from buying

- and reselling an entire or substantial portion of newly issued securities.
- Clearing and Settlement services include settlement and clearance services for financial assets, including securities, derivative products, and other negotiable instruments.
- Derivative, Stock, Securities, Foreign Exchange trading services include commissions, margin fees, etc. received for carrying out financial derivative transactions, placement services, and redemption fees. Earnings received on banks' own account as well as on behalf of customers for carrying out foreign exchange trading has to be reported under this item. Explicit brokerage fees and commissions for foreign exchange brokerage services are also to be reported. Earnings received on banks' own account for carrying out trading in derivative, stock, securities etc. should not be reported.

A technical Group on Statistics for International Trade in Banking Services (TG-SITBS) was set up by the Reserve Bank of India including members from Ministry of Finance, Ministry of Commerce and various departments (Department of Economics Analysis and Policy, Department of Banking Operations & Development and Department of Statistics and Information Management) of the Bank.

The TG-SITBS, after examining the different data sources available in the Reserve Bank recommended collection of activity-wise international trade in services through annual surveys and suggested that initially the data may

Annex - I Methodology (Concld.)

be collected on banking services from foreign banks operating in India and Indian banks having operations abroad. The TG-SITBS also recommended that a suitable questionnaire with explanatory notes should be prepared/framed in consultation with the banks and suggested for conducting annual survey for the financial year 2006-07 by June 2007. Accordingly, a survey schedule was prepared after detailed discussions with the major foreign banks operating in India and Indian banks functioning abroad.

The first survey on 'International Trade in Banking Services' was launched by the Bank in January 2008 and the findings based on the survey published in the monthly bulletin of January 2009.

Coverage

The questionnaire was forwarded to (i) all Indian banks having business abroad and

(ii) all foreign bank branches operating in India. In all 12 Indian banks operating abroad and 27 foreign banks operating in India responded to the survey. 4 Indian banks opened their overseas representative offices furnished Nil return. Based on the response, the coverage of foreign banks in India in terms of total assets, credit extended and deposits received was around 99.9 per cent, 99.7 per cent and 99.9 per cent, respectively.

Coverage of the survey as at end-March 2008

(Rs. crore

Item	Foreign Banks operating in India*	Foreign Banks covered in the Survey	Coverage (%)
Number of Reporting Banks	28	27	
Total assets Credit extended	364099 161133	364019 160646	99.9 99.7
Deposits received	191114	191015	99.9

^{*} Source: Statistical Tables Relating to Banks in India.

Annex - II Reserve Bank of India Department of Statistics and Information Management Annual Survey on International Trade in Banking Services 2007-08 (To be reported by Foreign Banks in India) PART I: General Information 1. Name of the Reporting Bank: #N/A 2. Address of the reporting Bank: #N/A #N/A #N/A 3. Percentage Share in JV /Subsidiary/Associate (This column is intented only for those banks submitting the data on Joint Venture /Subsidiary/ Associates) 4. Information on Branches /JV/Subsidiary/associate : Number of branches Total number of employees Indian Foreign 5. Information on outstanding Assets and Liabilities: (based on the operations of the branches (Amount in Rs 'Thousands) As at the end of Liability (including Share Capital) Asset Within India Within India Abroad Abroad June '07 September '07 December '07 March'08 6. Information on outstanding Credit and Deposits (based on the operations of the branches in

Credit

Non-Resident

Resident

(Amount in Rs 'Thousands)

Non-Resident

Deposits

Resident

As at the end of

June '07 September '07 December '07 March'08

Annex - II (Contd.)

7. Information on total Income and Expenditure : (based on the operations of the branches in India):

(Amount in Rs'Thousand)

During the financial year	Total Income	Total Expenditure
2007-08		

8. Information on Interest Income (based on the operations of the branches in India):

(Amount in Rs 'Thousands)

During the Period	Interest rec	ceived from	Interest Ex	pended to
	Resident	Non-Resident	Resident	Non-Resident
April-Jun'07				
July-Sept'07				
Oct-Dece'07				
Jan-Mar'08				

PART II: Information on Trade in Banking Services

- 9. Information on explicit fees and earnings [Please read the instructions before filing this information]
- A. Deposit Account management services

(Amount in Rs'Thousand)

During the Period	Resident Entities	Non-Resident
April-Jun'07		
July-Sept'07		
Oct-Dece'07		
Jan-Mar'08		

B. Credit related services

(Amount in Rs'Thousand)

During the Period	Resident Entities	Non-Resident
April-Jun'07		
July-Sept'07		
Oct-Dece'07		
Jan-Mar'08		

Annex - II (Contd.)

C. Financial Leasing services

(Amount in Rs'Thousand)

		• • • • • • • • • • • • • • • • • • • •
During the Period	Resident Entities	Non-Resident
April-Jun'07		
July-Sept'07		
Oct-Dece'07		
Jan-Mar'08		

D. Trade finance related services

(Amount in Rs'Thousand)

During the Period	Resident Entities	Non-Resident
April-Jun'07		
July-Sept'07		
Oct-Dece'07		
Jan-Mar'08		

E. Payment and Money Transmission Services

(Amount in Rs'Thousand)

		• • • • • • • • • • • • • • • • • • • •
During the Period	Resident Entities	Non-Resident
April-Jun'07		
July-Sept'07		
Oct-Dece'07		
Jan-Mar'08		

F. Fund Management Services

(Amount in Rs'Thousand)

During the Period	Resident Entities	Non-Resident
April-Jun'07		
July-Sept'07		
Oct-Dece'07		
Jan-Mar'08		

		10 . 1	1
Annex	- II	(Contd.)	,

G. Financial Consultancy and Advisory services

(Amount in Rs'Thousand)

During the Period	Resident Entities	Non-Resident
April-Jun'07		
July-Sept'07		
Oct-Dece'07		
Jan-Mar'08		

H. Underwriting services

(Amount in Rs'Thousand)

During the Period	Resident Entities	Non-Resident
April-Jun'07		
July-Sept'07		
Oct-Dece'07		
Jan-Mar'08		

I. Clearing and settlement services

(Amount in Rs'Thousand)

During the Period	Resident Entities	Non-Resident
April-Jun'07		
July-Sept'07		
Oct-Dece'07		
Jan-Mar'08		

J. Derivative, Stock, Securities, Foreign Exchange trading services

(Amount in Rs'Thousand)

		(Interest of the contract of
During the Period	Resident Entities	Non-Resident
April-Jun'07		
July-Sept'07		
Oct-Dece'07		
Jan-Mar'08		

ARTICLE

International Trade in Banking Services, 2007-08

Annex - II (Contd.)

K. Other Financial Services

(Amount in Rs'Thousand)

During the Period	Resident Entities	Non-Resident
April-Jun'07		
July-Sept'07		
Oct-Dece'07		
Jan-Mar'08		

Part III: Comments if any in order to enhance the transparency on the methodology used for estimation on the data items provided in Part II

Annex - II (Contd.)



Reserve Bank of India Department of Statistics and Information Management

Annual Survey on International Trade in Banking Services 2007-08 (To be reported by Indian Banks relating to their offices/branches of overseas operations)

1.	Reporting Bank's Name:	

2	Address of the reporting Bank:	#N/A
۷.	Address of the reporting bank;	π IV/A

#N/A	
#N/A	
#N/A	
#N/A	

3. Country of Operations for which the information is filled in : #N/A

4.	Base Currency in which financial account	
	reported to corporate office:	#N/A

5. Percentage Share in JV/Subsidiary/Associate

(This column is intented only for those banks submitting the data on Joint Venture /Subsidiary/Associate)

6. Information on Branches /JV/Subsidiary/Associate :

No. of Branches	Total No. of Employees		
	Local Indian Others		Others

7. Information on outstanding Assets (Based on the country wise Balance sheet)

Outstanding Position	Resident	Non Resident	
at the end of		In India	Other Countries
June '07			
September '07			
December '07			
March '08			

Annex - II (Contd.)

8. Information on outstanding Liabilities (Based on the country wise Balance sheet)

(Amount in 'Thousands of Base Currency)

Outstanding Position	Resident	Non Resident	
at the end of		India	Other Countries
June '07			
September '07			
December '07			
March '08			

9. Information on outstanding Credit extended (Based on the operations of the bank in each country)

(Amount in 'Thousands of Base Currency)

Outstanding Position	Resident	Non Resident	
at the end of		India	Other Countries
June '07			
September '07			
December '07			
March '08			

10. Information on outstanding Deposit received (Based on the operations of the bank in each country):

(Amount in 'Thousands of Base Currency)

Outstanding Position	Resident	Non Resident	
at the end of		India	Other Countries
June '07			
September '07			
December '07			
March '08			

11. Information on total Income and Expenditure (Based on the country wise Balance sheet)

Period	Total Income	Total Expenditure
2007-08		

Annex - II (Contd.)

12. Information on Interest income received (Based on the country wise Balance sheet):

(Amount in 'Thousands of Base Currency)

	(mine une in The abundo et 2 de e currene)		
Period	Resident	Non Resident	
		India	Other Countries
April-June '07			
July-September '07			
October-December '07			
January-March '08			

13. Information on Interest paid (Based on the country wise Balance sheet)

(Amount in 'Thousands of Base Currency)

Period	Resident	Non Resident	
		India	Other Countries
April-June '07			
July-September '07			
October-December '07			
January-March '08			

Part II: Information on Trade in Banking Services

- 14. Information on Explicit fees and Income [Please read the instructions before filing this information]
- A. Deposit Account management services

Period	Resident	Non Resident	
		India	Other Countries
April-June '07			
July-September '07			
October-December '07			
January-March '08			

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B. Credit related services

(Amount in 'Thousands of Base Currency)

Period	Resident	Non Resident	
		India	Other Countries
April-June '07			
July-September '07			
October-December '07			
January-March '08			

C. Financial Leasing services

(Amount in 'Thousands of Base Currency)

Period	Resident	Non Resident	
		India	Other Countries
April-June '07			
July-September '07			
October-December '07			
January-March '08			

D. Trade finance related services

(Amount in 'Thousands of Base Currency)

Period	Resident	Non Resident	
		India	Other Countries
April-June '07			
July-September '07			
October-December '07			
January-March '08			

E. Payment and Money Transmission Services

Period	Resident	Non Resident	
		India	Other Countries
April-June '07			
July-September '07			
October-December '07			
January-March '08			

Annex - II (Contd.)

F. Fund Management Services

(Amount in 'Thousands of Base Currency)

Period	Resident	Non Resident	
		India	Other Countries
April-June '07			
July-September '07			
October-December '07			
January-March '08			

G. Financial Consultancy and Advisory services

(Amount in 'Thousands of Base Currency)

		<u> </u>	
Period	Resident	Non Resident	
		India	Other Countries
April-June '07			
July-September '07			
October-December '07			
January-March '08			

H. Underwriting services

(Amount in 'Thousands of Base Currency)

Period	Resident	Non Resident	
		India	Other Countries
April-June '07			
July-September '07			
October-December '07			
January-March '08			

I. Clearing and settlement services

Period	Resident	Non Resident	
		India	Other Countries
April-June '07			
July-September '07			
October-December '07			
January-March '08			

Annex - II (Concld.)

J. Derivative, Stock, Securities, Foreign Exchange trading services

(Amount in 'Thousands of Base Currency)

Period	Resident	Non Resident	
		India	Other Countries
April-June '07			
July-September '07			
October-December '07			
January-March '08			

K. Other Financial Services

(Amount in 'Thousands of Base Currency)

Period	Resident	Non Resident	
		India	Other Countries
April-June '07			
July-September '07			
October-December '07			
January-March '08			

Part III. Comments if any, in order to enhance the transparency on the methodology used for estimation on the data items provided in Part II