

RBI/2013-14/525 DIT CO No.1971/07.71.099/2013-14

March 19, 2014

The Chairmen/Chief Executive Officers,
All Scheduled Commercial Banks (excluding RRBs)

Dear Sir/Madam,

End of Support for Windows XP

It is learnt that Microsoft will stop issuing updates and patches for bugs in its Windows XP operating system (released in 2001) from April 8, 2014. The probability of attacks on such a system may increase and it may be difficult to defend such attacks in the absence of Microsoft support.

- 2. As some of your systems, including ATMs, may still be working on Windows XP, you are advised to take immediate steps to implement appropriate systems and controls in this regard.
- 3. Please acknowledge the receipt of this circular.

Yours faithfully

(A S Ramasastri) CGM-in-Charge