

भारतीय रिजर्व बैंक

RESERVE BANK OF INDIA

www.rbi.org.in

RBI/2016-17/71 DBR.CID. BC. No.17/20.16.003/2016-17

September 29, 2016

The Chairmen / Chief Executive Officers of All Scheduled Commercial banks (including RRBs), All India Financial institutions (EXIM Bank, NHB, NABARD and SIDBI)

Dear Sir/Madam

Publishing of photographs of Wilful defaulters

Please refer to our <u>Master Circular on Wilful Defaulters DBR.CID.BC.No.22</u> /20.16.003/2015-16 dated July 1, 2015 inter alia outlining the penal measures that should be taken by lending institutions against the borrowers declared as wilful defaulters.

2. In this context, it has been observed that some lending institutions have been publishing the photographs of defaulters/ guarantors in newspapers. In view of the sensitivity involved and need to prevent the publishing of photographs of defaulting borrower/ guarantor in an indiscriminate manner, it has been decided as under:

(i) A lending institution can consider publication of the photographs of only those borrowers, including proprietors/ partners /directors / guarantors of borrower firms/ companies, who have been declared as wilful defaulters following the mechanism set out in the RBI instructions referred to above. This shall not apply to the non-whole time directors who are exempted from being considered as wilful defaulters unless the special conditions, in accordance with these instructions, are satisfied.

(ii) The lending institutions shall formulate a policy with the approval of their Board of Directors which clearly sets out the criteria based on which the decision to publish the photographs of a person covered in paragraph (i) above will be taken by them so that the approach is neither discriminatory nor inconsistent.

3. The lending institutions shall not publish photographs of any other defaulting borrowers.

Yours faithfully,

(Rajinder Kumar) Chief General Manager

बैंकिंग विनियमन विभाग, केन्द्रीय कार्यालय, 13वी मंजील, केन्द्रीय कार्यालय भवन, श. भगत सिंग मार्ग, मुंबई - 400 001 Department of Banking Regulation, Central Office, 13th Floor, Central Office Building, S. Bhagat Singh Marg, Mumbai - 400 001 टेलिफोन/Tel.No.:91-22-22601000,टेलिफोन/Tel.No.(D):91-22-22701297, फैक्स/Fax No. 91-22-22701239, email ID: <u>cgmicdbr@rbi.org.in</u>

हिन्दी आसान है, इसका प्रयोग बढाइये

Caution: RBI never sends mails, SMSs or makes calls asking for personal information like bank account details, passwords, etc. It never keeps or offers funds to anyone. Please do not respond in any manner to such offers.