



भारतीय रिज़र्व बैंक#  
RESERVE BANK OF INDIA  
[www.rbi.org.in](http://www.rbi.org.in)

RBI/2013-14/593

UBD.CO.BPD.(PCB) Cir No. 63/13.05.000/2013-14

May 16, 2014

The Chief Executive Officers  
All Primary (Urban) Co-operative Banks

Madam / Dear Sir,

**Undertaking of activity by the Urban Cooperative Banks (UCBs) as PAN Service Agent (PSA) for providing PAN issuance services to its customers by entering into tie-up with authorized Agencies**

Please refer to [circular UBD.CO.BPD.\(PCB\).Cir.No.38/13.05.000/2013-14 dated November 14, 2013](#) wherein Financially Sound and Well Managed UCBs as defined in our [circular UBD.CO.LS.\(PCB\). Cir.No.24/07.01.000/2013-14 dated October 1, 2013](#) were permitted to act as PAN Service Agents (PSA) by entering into a tie-up with UTI Infrastructure and Technology Services Ltd with prior approval of the Reserve Bank.

2. It has now been decided that Financially Sound and Well Managed UCBs, as defined in the circular ibid may act as PAN Service Agents (PSA) by entering into a tie-up with NSDL e-Governance Infrastructure Limited or with any other agency authorized by the Income Tax Department, Government of India for this purpose with prior approval of the Reserve Bank.

3. All other terms and conditions as set out in our circular dated November 14, 2013 remain the same.

Yours faithfully,

(P K Arora)  
General Manager

शहरी बैंक विभाग, केंद्रीय कार्यालय #गारमेंट हाऊस, पहली मंजिल, डॉ ए बी रोड, वरली, मुंबई- 400018 भारत##  
फोन #022 - 2493 9930 - 49; फैक्स #022 - 2497 4030 / 2492 0231; ई मेल #cgmincubd@rbi.org.in

Urban Banks Department, Central Office, Garment House, 1 Floor, Dr.A.B.Road, Worli, Mumbai - 400018, India  
Phone: 022 - 2493 9930 - 49; Fax: 022 - 2497 4030 / 2492 0231; Email: cgmincubd@rbi.org.in

बैंक हिन्दी में पत्राचार का स्वागत करता है##

चेतावनी: भारतीय रिज़र्व बैंक द्वारा ई-मेल, डाक, एसएमएस या फोन कॉल के जरिये कोई भी व्यक्तिगत जानकारी जैसे बैंक खाते का ब्यौरा, पासवर्ड आदि नहीं माँगा जाता है। यह धन रखने या देने का प्रस्ताव भी नहीं करता है। ऐसे प्रस्तावों का किसी भी प्रकार से जवाब मत दीजिए।  
Caution: RBI never sends mails, SMSs or makes calls asking for personal information like bank account details, passwords, etc. It never keeps or offers funds to anyone. Please do not respond in any manner to such offers.