



**PRESS RELATIONS DIVISION**, Central Office, Post Box 406, Mumbai 400001  
Phone: 2266 0502 Fax: 2266 0358, 2270 3279

**RESERVE BANK OF INDIA**

[www.rbi.org.in](http://www.rbi.org.in)  
[www.rbi.org.in/hindi](http://www.rbi.org.in/hindi)  
e-mail: [helpprd@rbi.org.in](mailto:helpprd@rbi.org.in)

June 18, 2007

### **RBI launches Multi-lingual Site for the Common Person**

The Reserve Bank of India today launched a multi-lingual site for the common person. The multi-lingual site gives to the common person the information that they can use in 13 languages. The site includes recent instructions of the Reserve Bank relating to customer service, Frequently Asked Questions, lending rates of banks, Banking Ombudsman Scheme, Right to Information Act and links to commercial banks' websites. There is also a section on the role and functions of the Reserve Bank.

The site can be accessed at '[www.rbi.org.in/commonperson](http://www.rbi.org.in/commonperson)' or from the quick link provided (For the Common Person) on the home page of the main RBI site at '[www.rbi.org.in](http://www.rbi.org.in)'

Comments and feed back for improvements in the website can be sent by email.

**Alpana Killawala**  
Chief General Manager

**Press Release : 2006-2007/1743**