

Applications made to RBI can now be tracked on-line

Applications made to various departments of the Reserve Bank of India (RBI) can now be tracked on-line through the Application Tracking System (ATS). The Reserve Bank launched the Application Tracking System on its website for convenience of the public. The ATS, cannot be used for tracking complaints made under the Banking Ombudsman Scheme or any other complaints.

For tracking the above applications made, the applicants will have to register on the RBI website (ATS link on the home page of <u>www.rbi.org.in</u>). The tracking system will generate a first time login password and send it to the applicant through <u>email</u>. The applicants must necessarily change their password on first login. Through this facility, the applicant can then submit an online application, attach related documents, view it and track its movement.

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