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February 17, 2014

Survey on Computer Software & Information Technology Enabled Services Exports: 2012-13 – Data Release

The Reserve Bank of India today released, on its website, [the data](#) related to the results of Computer Software and Information Technology Enabled Services Exports: 2012-13.

The Survey on Computer Software and Information Technology Enabled Services Exports collects details on export of software services as per the activity, type of services (on-site/off-site) and country of destination along with the four modes of supply as per the Manual on Statistics of International Trade in Services (MSITS) of the General Agreement on Trade in Services (GATS). For the 2012-13 survey round, 6,660 IT companies were contacted, of which 737 companies, including most of the large companies, responded. The responding companies accounted for 75.4 per cent of the total software exports during the year. Exports of the remaining companies (mostly small) were estimated using the related distribution patterns after categorising them in four groups, viz., IT services, BPO services, engineering services and software product development. The survey schedule is enclosed in the [Annex](#).

Main Findings:

- **Software and ITES/BPO services exports:** India's total export of computer services and ITES/BPO services (excluding commercial presence) during 2012-13 is estimated at ₹3,405.2 billion (US\$ 62.6 billion), exhibiting 20.7 per cent growth in US \$ terms over the previous year. Exports of 'computer services' and 'ITES/BPO services' accounted for 71.9 per cent and 28.1 per cent, respectively, of the total software services exports. Public limited companies accounted for 64.6 per cent share of the total software services exports during 2012-13 (Table 1, 2 and 3).
- **Country/Currency Distribution:** 'USA and Canada' continued to remain the top destination for software exports and accounted for 64.1 per cent in total export of software services during 2012-13. European countries had 20.2 per cent share, of which UK accounted for 11.4 per cent. US Dollar remained the major invoice currency for software exports with 73.6 per cent share, whereas Pound Sterling and Euro had shares of 8.5 per cent and 7.1 per cent, respectively (Table 4 and 5).
- **On-site/Off-site/Modes of Supply:** The share of export of software service through on-site mode declined in 2012-13. Its contribution in total service exports decreased from 17.8 per cent in 2011-12 to 15.8 per cent in 2012-13. The share of software services exports by India through Mode-1 (cross-border supply) and Mode-2 (consumption abroad) increased whereas that through Mode-3 (commercial presence) and Mode-4 (presence of natural person) declined in 2012-13 (Table 6 and 7).

- **Software exports by Foreign Affiliates of Indian Companies:** Software exports by foreign affiliates stood at ₹353.8billion (US\$ 6.5 billion) in 2012-13 and total international trade in software services by India, including the services delivered by foreign affiliates established abroad, stood at ₹3,759.0 billion (US\$ 69.1 billion) in 2012-13. USA had the major share in total software business by foreign affiliates followed by UK (Table 8 and 9).

Press Release : 2013-2014/1648

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