



भारतीय रिज़र्व बैंक
RESERVE BANK OF INDIA

वेबसाइट : www.rbi.org.in/hindi

Website : www.rbi.org.in

ई-मेल email: helpdoc@rbi.org.in

संचार विभाग, केंद्रीय कार्यालय, एस.बी.एस.मार्ग, मुंबई-400001

DEPARTMENT OF COMMUNICATION, Central Office, S.B.S.Marg, Mumbai-400001

फोन/Phone: 91 22 2266 0502 फैक्स/Fax: 91 22 22660358

May 21, 2012

RBI warning on phishing mail

It has come to the notice of the Reserve Bank of India that an email has been sent in its name from mail id: alert@rbi.org and signed by RBI Online offering a 'new online security platform'. According to the mail, the 'new online security platform' offers to 'prevent online identity theft in internet banking by asking the customer to go through a two-way authentication factor before he/she properly logs into internet banking every time'. The email then asks the recipient to 'download the attachment and update'.

The Reserve Bank clarifies that it has not sent any such mail. In fact, it does not have any mail ids with extension @rbi.org. Members of public receiving such mails should not open the attachment and/or try to download it on their computer. It could be a phishing mail and downloading the attachment could result in identity theft.

Press Release : 2011-2012/1849

Alpana Killawala
Chief General Manager

Related Press Releases/Notifications	
May 26, 2014	RBI warns about Fake Website in its Name
Oct 15, 2012	RBI cautions Public Not to respond to Phishing Mail sent in its Name
Sep 14 2012	Do not respond to Mails asking for your Internet Banking Account Details : RBI Cautions Public
Feb 06, 2012	RBI cautions Public Once Again against Fictitious Offers
Jan 10, 2012	Complain to Local Police/Cyber Crime Authorities against Fictitious Offers of Money from Abroad
Apr 05, 2011	RBI Never asks for Your Bank Account Details
Feb 15, 2011	Do Not Pay Money to receive Large Funds from Abroad : RBI Advisory
May 28, 2010	Do Not fall Prey to Fictitious Offers of Funds Transfer: RBI Advisory
May 26, 2010	Remittance towards participation in lottery, money circulation schemes, other fictitious offers of cheap funds, etc.
Jul 30, 2009	Beware of Fictitious Offers/Lottery Winnings/Cheap Fund Offers: RBI
Dec 07, 2007	RBI cautions Public against Fictitious Offers of Remitting Cheap Funds from Abroad