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प्रेस प्रकाशनी PRESS RELEASE

इ-मेल email**:** <u>helpdoc@rbi.org.in</u>

Foreign Exchange Department of the Reserve Bank of India, implements the Application Tracking System

The Application Tracking System (ATS) is a major e-Governance initiative of the Reserve Bank of India.

Foreign Exchange Department, Central Office and its 17 Regional offices have since adopted the ATS, to facilitate the customers to apply and track the status of the applications online.

Under the online Application Tracking System (ATS), customers can submit applications online and also track the status of an already filed / submitted application. The applicant would be required to login with email id and password as registered with the RBI website. In respect of those applications, being submitted physically at the counters of the Foreign Exchange Department, a valid email id is required to be indicated in the letter / application. An auto generated information will be sent to the email id given upon receipt of an application and also at the time of disposal of an application by the Department. Status of all letters / applications (other than statements and returns) requiring a reply from the Foreign Exchange Department can be tracked by accessing the ATS. ATS can easily be accessed on the homepage of RBI (www.rbi.org.in). FAQs on use of ATS are also available on the RBI website under FAQs > Others > <u>Application Tracking System (ATS)</u>.

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