प्रेस प्रकाशनी PRESS RELEASE



भारतीय रिज़र्व बैंक RESERVE BANK OF INDIA

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RBI releases Annual Report of Ombudsman Scheme, 2023-24

The Reserve Bank of India released the <u>Annual Report of the Ombudsman Scheme</u> for the period April 1, 2023 to March 31, 2024. The Annual Report covers the activities under the <u>Reserve Bank – Integrated Ombudsman Scheme (RB-IOS)</u>, 2021 as well as major developments during the year in consumer education and protection and the way forward.

(Puneet Pancholy)
Chief General Manager