



भारतीय रिज़र्व बैंक  
RESERVE BANK OF INDIA

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March 28, 2025

## RBI imposes monetary penalty on The Citizens Urban Cooperative Bank Ltd., Jalandhar

The Reserve Bank of India (RBI) has, by an order dated March 27, 2025, imposed a monetary penalty of ₹15.00 lakh (Rupees Fifteen Lakh only) on The Citizens Urban Cooperative Bank Ltd., Jalandhar (the bank) for non-compliance with specific directions issued by RBI under 'Supervisory Action Framework (SAF)'. This penalty has been imposed in exercise of powers conferred on RBI under the provisions of Section 47A(1)(c) read with Sections 46(4)(i) and 56 of the Banking Regulation Act, 1949.

The statutory inspection of the bank was conducted by RBI with reference to its financial position as on March 31, 2023. Based on supervisory findings of non-compliance with RBI directions and related correspondence in that regard, a notice was issued to the bank advising it to show cause as to why penalty should not be imposed on it for its failure to comply with the said directions. After considering the bank's reply to the notice and oral submissions made during the personal hearing, RBI found, *inter alia*, that the following charge against the bank was sustained, warranting imposition of monetary penalty:

In non-adherence to directions issued under SAF, the bank had:

- (a) sanctioned / renewed loans and advances to single borrowers beyond the applicable regulatory limits; and
- (b) offered interest rates on term deposits and savings deposits higher than those offered by State Bank of India.

This action is based on deficiencies in regulatory compliance and is not intended to pronounce upon the validity of any transaction or agreement entered into by the bank with its customers. Further, imposition of this monetary penalty is without prejudice to any other action that may be initiated by RBI against the bank.

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(Puneet Pancholy)  
Chief General Manager