



भारतीय रिज़र्व बैंक
RESERVE BANK OF INDIA

वेबसाइट : www.rbi.org.in/hindi

Website : www.rbi.org.in

ई-मेल/email: helpdoc@rbi.org.in

संचार विभाग, केंद्रीय कार्यालय, एस.बी.एस.मार्ग, मुंबई-400001

Department of Communication, Central Office, S.B.S.Marg, Mumbai-400001
फोन/Phone: 022- 22660502

July 13, 2020

RBI launches Survey on Computer Software and Information Technology Enabled Services (ITES) Exports: 2019-2020

The Reserve Bank has launched the [2019-2020 round](#) of its annual Survey on Computer Software and Information Technology Enabled Services (ITES) Exports.

The survey, conducted since 2002-03, collects data on various aspects of computer services exports as well as exports of information technology enabled services (ITES) and business process outsourcing (BPO). The survey results are released in the public domain besides being used for compilation of balance of payments (BoP) statistics and other uses.

The survey schedule for 2019-2020 round is required to be filled-in by software and ITES/BPO exporting companies. The soft form of this survey schedule (both in [Hindi](#) and [English](#)) with in-built validation checks is available on the RBI's website under the head '[Forms](#)' (available under 'More Links' at the bottom of the home page) and sub-head '[Survey](#)', which can be duly filled, validated and submitted by [email](#) by August 15, 2020.

In case of any query / clarification, kindly contact:

The Director,
International Investment Position Division,
Department of Statistics and Information Management (DSIM),
Reserve Bank of India,
C-9, 5th floor, Bandra-Kurla Complex, Bandra (E),
Mumbai - 400 051.
Please [click here](#) to send email.
Phone: 9426228914.

Press Release: 2020-2021/51

(Yogesh Dayal)
Chief General Manager