प्रेस प्रकाशनी PRESS RELEASE



भारतीय रिज़र्व बैंक RESERVE BANK OF INDIA

वेबसाइट : <u>www.rbi.org.in/hindi</u> Website : <u>www.rbi.org.in</u> ई-मेल/email : <u>helpdoc@rbi.org.in</u>

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संचार विभाग, केंद्रीय कार्यालय, शहीद भगत सिंह मार्ग, फोर्ट, मुंबई - 400 001

Department of Communication, Central Office, Shahid Bhagat Singh Marg, Fort,

Mumbai - 400 001 फोन/Phone: 022 - 2266 0502

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Visits by Governor and Deputy Governors to Re-KYC Camps conducted by banks

Banks are engaged in a country-wide campaign, being conducted at Gram Panchayat level from July 1, 2025 to September 30, 2025, for saturation of Financial Inclusion (FI) schemes, as part of which, re-KYC of bank accounts is also being undertaken. The camps are also being utilized to create awareness about unclaimed deposits and to redress grievances. As on August 11, 2025, over 1.41 lakh camps have been held and re-KYC in over 35 lakh accounts has been completed. The progress in achievement of the expected outcomes is being monitored closely by the Government and Reserve Bank.

With a view to provide further impetus to the ongoing campaigns, Governor Shri Sanjay Malhotra visited a camp at Gozaria Gram Panchayat, Mehsana, Gujarat on August 11, 2025. MD & CEO, Bank of Baroda was present along with Regional Director, RBI and senior officials from other banks. During the visit, Governor interacted with bank customers, business correspondents, Self Help Groups as well as representatives of various banks who participated in the camp. Addressing the participants on this occasion, Governor underscored the importance of greater collaboration among banks, RBI and local communities to make banking services more accessible to all citizens and to improve the coverage of various financial inclusion schemes of the Government through these campaigns.

Earlier, Deputy Governor Shri M Rajeshwar Rao paid a visit to a camp held at Ormanjhi Gram Panchayat in Ranchi on August 8, 2025 and reviewed the progress in coverage of accounts under re-KYC. Regional Director, RBI and senior bank officials were present.

On August 9, 2025, Shri. Swaminathan J, Deputy Governor visited a camp held at Thirukandalam Gram Panchayat, Tiruvallur District, Tamil Nadu. MD & CEO and EDs from Indian Bank and Indian Overseas Bank were present apart from the District Collector, Regional Director, RBI and senior officials from other banks.

During their visits, the Deputy Governors engaged with the customers, bankers and business correspondents. In their address, they underlined the importance of KYC and the responsibility of customers to update their KYC details with the bank as and when required, for getting uninterrupted and safe banking services. Customers were also requested to make use of the opportunity to enrol themselves in various social security schemes and to represent their grievances, if any, for redress.

The camps will continue till September 30, 2025 across all Gram Panchayats and bank customers are advised to make full use of the services being offered in these camps.

(Puneet Pancholy)
Chief General Manager