

# REPORT OF THE RESERVE BANK OF INDIA OFFICER CADRE REVIEW COMMITTEE

1970—72 APPENDICES

CHAIRMAN

MR. JUSTICE J. L. NAIN

Judge, High Court, Bombay.



# REPORT OF THE RESERVE BANK OF INDIA OFFICER CADRE REVIEW COMMITTEE

1970—72 APPENDICES

CHAIRMAN
MR. JUSTICE J. L. NAIN
Judge, High Court, Bombay.

#### MEMBERS OF THE COMMITTEE

MR. T. L. VENKATARAMA AIYAR

Chairman from 30th May 1970 to 20th July 1970

MR. JUSTICE D. G. PALEKAR

Chairman from 21st December 1970 to 30th June 1971

MR. JUSTICE J. L. NAIN

Chairman from 30th August 1971 to the date of submission of the Report

MR. V. ISVARAN, I. C. S. (Retd.)

PROF. N. S. RAMASWAMY

SECRETARY TO THE CHAIRMAN SECRETARY TO THE COMMITTEE

MR. M. J. GAVASKAR

MR. M. Y. BIJLI

#### LIST OF APPENDICES

APPENDIX	I	Staff of the Committee's Secretariat
APPENDIX	II	List of officers rot individually and/or in group by the Committee
APPENDIX	III	Composition of Advisory Group of NITIE and Study Teams
APPENDIX	IV	Summary of note on Manpower Planning in the Bank
APPENDIX	V	Chart showing Group to Group Mobility in the Reserve Bank of India (1935-1969) (Officers)
APPENDIX	VI	Chart showing Group to Group Mobility in the Reserve Bank of India (1935-1969) (Staff Officers Grade II - promotees)
APPENDIX	VII	Chart showing present distribution of RBI Officers (Staff Officers Grade II - promotees) illustrating No. of years of service elapsed between successive promotions.
APPENDIX	VIII	Chart showing present distribution of RBI Officers illustrating No. of years of service elapsed between successive promotions

APPENDIX	IX	Minimum qualifications and years of experience for Recruitment/ Promotion to post of officers in the Bank (Administrative, Professional and Technical)
APPENDIX	X	Formats of Personnel Inventories
APPENDIX	XI	Management Skill Inventory Card
APPENDIX	XII	Chart showing the historical evolution of groups as independent units for promotions of officers to higher grades
APPENDIX	XIII	Chart showing the present organisation for the departments in group I (General Side) (As on 1st May 1970)
APPENDIX	XIV	Chart showing the present organisation for the departments in group II (DBOD, IFD, DNBC) (As on 1st May 1970)
APPENDIX	XV	Chart showing the present organisation for group III (Agricultural Credit Department) (As on 1st May 1970)
APPENDIX	XVI	Chart showing the present organisation for the departments in group IV (Economic & Statistics) (As on 1st May 1970)

#### (iii)

APPENDIX IIVX Chart showing the present organisation for group V (IDBI) (As on 1st May 1970) Chart showing the present organisation for the departments APPENDIX XVIII in group I (General Side -Branch Bombay) (As on 1st May 1970) Chart showing the present organisation for the departments APPENDIX XIX in group I (General Side -Branch Hyderabad) (As on 1st May 1970) XXAPPENDIX Principal functions of the proposed groups and departments of the Bank Chart showing the proposed organisation for the departments APPENDIX XXI in group I (As on 1st September 1972) Chart showing the proposed organisation for the departments XXII . APPENDIX in group II (As on 1st September 1972) Chart showing the proposed organisation for the departments APPENDIX XXIII

in group III (As on 1st

September 1972)

(iv)

APPENDIX	XXIV	Chart showing the proposed organisation for the departments in group IV (As on 1st September 1972)
APPENDIX	XXV	Chart showing the proposed organisation for the departments in group V (As on 1st September 1972)
APPENDIX	IVXX	Chart showing the proposed organisation for the departments in group VI (As on 1st September 1972)
APPENDIX	XXVII	Chart showing the proposed organisation for the departments in group VII (As on 1st September 1972)
APPENDIX	XXVIII	Groupwise distribution of officers in the proposed groupings of departments
APPENDIX	XXIX	Position description for the post of Deputy Secretary in the Secretary's Department
APPENDIX	XXX	Utilisation and control of human resources

APPENDIX XXXI Chart showing the illustrative job values for selected RBI officers (November 1971)

APPENDIX XXXII Common knowledge and skills required for all officers of the Bank in the various groups

APPENDIX XXXIII Details of present courses in Training Institutions of the Bank

Ph

#### APPENDIX I

#### STAFF OF THE COMMITTEE'S SECRETARIAT

Secretary : Mr. M.Y. Bijli

Staff Officer Gr.II : Mr. T.K. Kale\*

Personal Assistants : Mr. P.R. Natarajan

Mr. K. Ramachandran\*

Central Office Asst. : Mr. D.N. Pokale

Stenographer Gr.I : Mr. Y.C. Krishnan

Clerks Grade I : Mr. M.F. Ansari\*

Mrs.I.M. Noronha\*

Clerks Grade II : Mr. A.D. Sule

Mr. C.M. Mohanan

Typists : Mr. D.R. Damania

Mrs.P.S. Saple\*

Mr. T. Radhakrishnan\*

Peons : Mr. B.B. Chandane

Mr. M.T. Pawar\*

Mr. A.P.George, Staff Officer Gr.I (Graph Section, Department of Statistics) assisted the Committee in preparing the Charts

\*These persons worked earlier for a part of the tenure of the Committee.

ha-

#### APPENDIX II

## LIST OF OFFICERS MET INDIVIDUALLY AND/OR IN GROUP BY THE COMMITTEE

#### 1. Manager of Branches

Mr. V. B. Das.

" J. X. Lobo.

" D. N. Renjen.

" P. V. Krishnamurthi.

" M. L. Sachdeva.

Bombay.

New Delhi.

Nagpur.

Madras.

Bangalore.

#### 2. Department of Administration & Personnel

Mr. J. S. Narula. Chief Manager.

" B. D. Joshi. Deputy Manager.

" I. D. Chhabra. " "

" V. M. Shenai. " "

" S. n. Bagai. " "

" R. Mitra. Deputy Director.

O.& M. Division.

#### STAFF OFFICERS GRADE I

Mr. C. M. Vasudevan. Mr. O. P. Taneja. R. K. Chaudhary. 11 N. C. Sur. 17 11 V. K. Rastogi. A. P. Gaitonde. 11 11 C. Narayan Rao. N. C. Khandekar. 11 11 S. B. Rane. P. Jayaraman. 11 11 G. G. Heroor. P. P. Chakku.

#### STAFF OFFICER GRADE II

Mr. B. K. Sharma. Mr. C. Sankaranarayanan.

"B. R. Verma. "A. Bolar.

"S. R. Pikle. "S. H. Pradhan.

"M. N. Bhatt. "R. D. Kamat.

Miss J. G. Malshe.

#### 3. Department of Accounts & Expenditure

Mr. K.N.R.R manujam. Chief Accountant.
" T.D.Katara. Jt.Ch.Accountant.
" C.P.B.Menon. Dy.Ch.Accountant.
" R.Janakiraman. " " " "
" A.M.Akali. " " " "
" S.Manjanatha. " " "

#### STAFF OFFICERS GRADE I

Mr. V.D.Misra. Mr. M.Sundaresan.

" G.Ramakrishnan. " H.Natarajan.

" K.M.Chablani. " P.R.A.Nair.

" G.A.D'Souza. " S.D.K.Santoskar.

" V.Nagaraja Rao. " M.G.Srivastava.

#### STAFF OFFICERS GRADE II

Mr. Amrik Singh. Mr. C.M.Raheja.

" C.S.Johnson. " N.R.Irani.

" V.B.Lonkar. " C.D.Ajinkya.

" M.D.Prabhudesai. " G.L.Melhotra.

" G.P.Pinto. " S.S.Prabhu.

" G.M.F.K.Sarguroh. " K.P.Teckchandani.

#### 4. Secretary's Department

Mr. M.Narasimham.
" B.Rangaswamy.
" K.S.Chakrapani.
" A.Raman.

" B.N.Srivastava. Miss M.Tyagarajan.

Mr. T.V.Ramachandran.
"S.G.Kamble.

Secretary.
Press Relations
Officer.
Joint Chief Officer,
Credit Planning Cell.
Director, Credit
Planning Cell.
Deputy Secretary.
Deputy Director,
Credit Planning Cell.

-doAsst.Chief Officer,
Credit Planning Cell.

## THE PRINCIPAL PRIVATE SECRETARY & OTHER PRIVATE SECRETARIES

Mr.	H.D.Pengal.	Mr.	S.V.Eswar.
17	S.L.Basu.	11	A.Varadarajan.
11	K.V.S.Mani.	11	M.S. Parthasarathy.
11	Y.S.Rege.	11	.S.A.Subramanian.

#### STAFF OFFICERS GRADE I AND II

Mr. V. Sivaramakrishnan.

" M.S. Panandikar.

" A.K.Akshikar.

" A.V. Kadam.

#### 5. Premises Department

${\tt Mr.}$	N.Srinivasan.	Chief Officer.
Ħ	R.Guha.	Superintending
		Engineer.
Ħ	K.N.P.Nambiar.	Deputy Chief Officer.
tt	T.S.Chandrasekhar.	Executive Engineer.
11	K.B.Mokashi.	Asst.Chief Officer
11	S.N.Razdan.	11 11 11
77	S.Y.Kharkar.	11 H H

#### 6. Legal Department

${ t Mr.}$	R.M.Halasyam.	, Lega	al Adv:	iser.
17	N.V.Sundaram.	$^{\circ}$ J $^{\pm}$ .	Legal	Adviser.
11	V.G.Hegde.			Adviser.
77	A.W.Fakih.	11	ii	13
11	S.A.Naik.	11	11	<b>?1</b>
11	R.Krishnan.	Asst	Legal	l Adviser.
11	P.Suryanarayanan.	11	'n	11
11	B.S.Tailla.	tf	11	11

#### STAFF OFFICERS GRADE I AND II

Mr. G.M.Dave.

" P.Ramachandra Rao.

" M.V.Gupta.

" Mayura Padmanabhan.

Mrs.K.S.Shere.

Mr. V.S. Krishnan.

#### 7. Exchange Control Department

Mr. C.L.Thareja. Controller.

" S.N.Ghosh. Joint Controller.

" A.M.Mulla. Deputy Controller.

" S.M.Sanzgiri. " " "

" S.S.Thakur. " " "

B.Banerjee. " "

Miss V.Visvanathan. " "

#### STAFF OFFICERS GRADE I

Mr. K.Hariharan. Mr. Y.D.Takle.

" M.D.Deshpande. " O.P.Mital.

" Jagdish Capoor. " A.Chandramouliswaran.

" V.Subrahmanyam. " Sunirmal Bose.

" R.K.Shetye. " J.L.A.Remedios.

#### STAFF OFFICERS GRADE II

Mr. H.Gopalakrishna Mr. D.L.Bijur.

Ayyer. "B.D.Dixit.

S.Krishnan. "T.T.Fernandes.

A.G.Phatak.

B.T.Chinoy. "W.G.Potnis.

Mr. S. L. Sharma.

## 8. Department of Banking Operations & Development

	. J.S.Ahluwalia.	Chief Officer.
17	M.L.Gogtay.	Additional Chief Officer.
		· · - · - · - · · - · · · · · · ·
11	S.R.Avadhani.	Jt. Chief Officer.
11	P.N.Khanna.	11 11 11
11	K.S.Chakrapani.	Jt. Chief Officer,
	m.p. onam apani.	
		Credit Planning Cell.
11	G.G.Deshpande.	Jt. Chief Officer.
11	R.C.Bhandari.	Dy. Chief Officer.
11	M.J.Ambani.	n 11 11
11	P.K. Venkateswaran.	11 11 11

#### STAFF OFFICERS GRADE I

Mr.	M.K.Desai.	${\tt Mr}$ .	D.P.Sharma.
11	R.R.Panikker.	11	J.M.Wadhwa.
17	H.Shanmugam.	11	A.Ramanathan.
11	A.L.Bhatra.	17	D.N.Samarth.
11	M.N.Govindaraj.	11	V.Rangarajan.
	Mr. N.D.Pa	rames	varan.

#### STAFF OFFICERS GRADE II

${\tt Mr.}$	A.R.Rege.	Mr.	P.G. Ananthanarayan.
11	N.R.Godinho.	11	W.N. Navathe. P.G. Bhatia.
11	K.N.Vasudevan.	71	P.G.Bhatia.
11	B.F.Sequiera.	Mrs	.A.Gonsalves.
11	Y.D.Bajpai.		R.P.Donde.

#### 9. Industrial Finance Department

Dr.	P.J.J.Pinto.	Chie	ef Offi	icer.
$\mathtt{Mr}$ .	Philip Thomas.	Dy.	Chief	Officer.
11	R. M. Nadkarny.	11	11	11
11	V.N.Vinekar.	11	11	11

#### STAFF OFFICERS GRADE I AND II

${\tt Mr.}$	G.M.Wagle.	${\tt Mr.}$	G.Venkatramani.
11	Iqbal Singh.	11	E.Comelo.
11	S.V.Raghavan.	11	K.V.Ramachandran.
11	P.R.Rajaratnam.	11	S.P.Durve.
11	D.G.Borkar.	11	M.Santhanam.
11	K.B.Mukherjee.	11	P.S.Shirsat.
11	V.V.K.Visweswara	11	V.P.Rana.
	Rao.	${ t Mrs}$	.C.Lasrado.
11	B.D.Gulabani.	${\tt Mr.}$	S.D.Karnik.
11	D.M.Shirodkar.	11	M.B.Babardesai.
	Mr. E. R	. Mei	non.

#### 10. Agricultural Credit Department

Dr.	C.D.Datey.	Chie	ef Off:	icer.	
$\mathtt{Mr}.$	M.A.Chidambaram.	Jt.	Chief	Officer.	
Dr.	M.V.Hate.	11	T <b>T</b>	11	
$ exttt{Mr.}$	R.P.Iyer.	11	11	11	
11	V.Kamaraju.	Dy.	Chief	Officer.	
11	R.R.Pradhan.	11	TT	Ħ	
	I.T. Vaz.	11	11	11	
${\tt Mr}$ .	M.S.Raje.	Dire	ector,	Agricul-	_
	tural Refinanc				
		Cor	poratio	on.	

#### STAFF OFFICERS GRADE I AND II

Mr. P.J.Joseph. Mr. A.G. Varghese. 11 R.Sundaravaradan. S.N.Joglekar. 11 C.S.Subramanian. U.D.Rao. M.L.T.Fernandes. 11 M.P.Sukumaran. 17 R.G.Rao. S.S.Salgaonkar. 11 M.K.Kurien. L.D. Kshetramade. B.K.Godbole. K.P.Gujarathi. Y.C. Nanda. Mrs.S.Iyer. K.P.Agrawal. Miss.S.S.Kotur. Mr. A.C. Tapadar. S.R.Mittal. Mr. P. D. Jain.

#### 11. Economic Department

Dr. K.S.Krishnaswamy. Principal Adviser. Director, Division of Mr. U.S. Navani. Publications & Press Relations. Director, Division of M.L.Ghosh. Monetary Economics. B.S.Mavinkurve. Director, Division of Rural Survey. Dr. J.N.Barmeda. Director, Division of Trade. N.B.Shivamaggi. Director, Division of Rural Economics. Director, Division of P.D.Ojha. Planning & Special Studies. Mr. V.B.Kadam. Director, Division of International Finance. Dr. S.S. Madalgi. Director, Division of Fiscal Analysis. Director, Credit Mr. A.Raman Planning & Banking

Development Cell.

#### B.II

#### STAFF OFFICERS GRADE I

$\mathtt{Mr}.$	P.Raman.	Mr.	T.V.Ramachandran
tt	A.P.Kurien.	11	N.J.Jhaveri.
11	A.F.V.D'Souza.	11	P.K.Hiremani.
11	K.R. Visvanathan.	11	P.K.Raghunathan.
11	P.P.Leelakrishnan.	Dr.	R.H.Patil.
11	K.L.Deshpande.	11	S.L.Shetty.

#### STAFF OFFICERS GRADE II

${\tt Mr.}$	N.K.Haridas.	Mr. G.T.Ozarkar.
11	R.G.Shaligram.	Mrs.P.T.Thadani.
11	I.B.Mujumdar.	Mr. K.Ramanathan.
11	R.L.Thusu.	" P.P.Ramachandran.
11	R.B.Nadkarni.	" V.Sethu.

#### 12. Department of Statistics

$\mathtt{Mr}.$	M.D.Bhat.	Adviser.
tt	V.V.Divatia.	11
11	K.P.N.Nair.	Director.
11	C.V.Rao.	11
11	S.P.Gothoskar.	11
Dr.	P.K.Pani.	11
${\tt Mr.}$	G.S.Murti.	17
Ħ	B.M.L.Sehgal.	Administrative
		Officer.

#### STAFF OFFICERS GRADE I AND II

${ t Mr.}$	Ravi Verma.	${ t Mr.}$	T.Rama Rao.		
11	W.S.Saraf.	.1	K.N.Kotwal.		
11	T.R. Venkatachalam.	11	A.P.George.		
17	G.N.Rao.	Ħ	S.G.Chittar.		
Ħ	K.G.K.Subba Rao.	11	R.A.D'Souza.		
11	Kripa Shanker.	11	C.K. Vaidhyanathan.		
11	V.V.Ghalsasi.		.P.Nagarathna.		
11	G.S.Deshpande.	Miss	K.H.Narvakar.		
Miss G. W. Vazirani.					

#### 13. Industrial Development Bank of India

```
Dr. V.V.Bhat.
                              General Manager.
Mr. A.N.Vij.
                              Dy. General Manager.
    N.K.Seal.
                              11
                                      11
                                                11
11
    D.C.Wadhwa.
                                                11
11
    M.N.Kale.
    S.Krishnamurthy.
                              Secretary.
    S. Ananthanarayanan.
                              Manager.
    D.P. Gupta.
                                  11
    D.M.Dixit.
11
                                  11
    V.S.Raghavan.
11
    O.P.Berry.
                                  11
īf
    T.N.Gidwani.
11
                                  11
    S.M. Palia.
    N.V.Sitaram.
```

#### STAFF OFFICERS GRADE I AND II

${\tt Mr.}$	R.M.Vaidya.	${\tt Mr.}$	K.K.Apte.
11	L.S.Sarma.	11	M.P.Desai.
11	K.M.Kishinchandani.	11	N.J.Rego.
11	W.K.Mangaokar.	11	A.G.Kanolkar.
11	A.P.Raman.	11	R.S.Patil.
11	P.G.Saha.	11	S.Sankar.
11	M.L.Purohit.	11	R.J.Bedekar.
tt	S.Jayapandian.	11	N. Thyagarajan.
11	V.Alavandar.	Dr.	H.K.N.Mishra.
11	G.S.Krishnan.	${\tt Mr.}$	V.P.Singh.

#### 14. Bankers Training College, Bombay

Dr. A.K.Banerji. Principal. Mr. C.S.Subramanian. Vice-Principal.

### DIRECTING STAFF FOR CENTRAL BANKING COURSE

Mr. M.R.Kamat. Mr. G.P.Mukherjee.

" R.V.Varadarajan. Mrs.T.R.Dabholkar.

" Ahmed Raza. Mr. R.C.Dhall.

#### INSTRUCTORS

Mr. A.P.Aiyer. Mr. P.Chakravarthi.
" M.V.Bijapurkar. " A.I.Rasquinha.
" V.R.Krishnamoorthy. " D.K.Guha.
Mr. K.S.Ranganathan.

#### 15. Staff Training College, Madras

Mr. G. Pratapchandran. Principal.

#### INSTRUCTORS

Mr. R.Sundaresan.

" V.Subrahmanyam.

" Ramachandra.

" O.P.Sodhani.

" T.S.Srinivasan.

" S.Raghavan.

" T.R.Devarajan.

" B.K.Basu.

#### 16. Co-operative Bankers Training College , Poona

Dr. S.B.Mahabal. Principal. Mr. M.S.Javadekar. Vice-Principal.

#### INSTRUCTORS

Mr. N.H.Bhatt. Mr. P.E.John.
" S.K.Kalia. " V.V.Bapat.
" G.Rebello. " M.Natarajan.
Mr. K.Vishwanadha Rao.

Mr. I.D.Chhabra, representative of the Bank, Messers.K.G.Patkar, K.P.Augustine, C.V.Subbaraman and A.G.Karkhanis, representatives of the Officers' Association and Messers.

O.P.Sukla, S.N.Elavia and K.M.Menon, representatives of the Supervisory Staff Association were present during the meetings with departmental heads at Bombay.

Mr. M.Y.Bijli, Secretary to the Committee was also present in all the meetings.

Mr. R.Mitra, Manager (Training) was present in all the meetings with the Training
Establishments of the Bank. Mr. B.K.Sircar,
Manager (Training) was present during the meeting
with the Bankers Training College.

( In

#### APPENDIX III

## COMPOSITION OF ADVISORY GROUP OF NITIE AND STUDY TEAM

#### A) Advisory Group

COORDINATOR : Prof. K. K. Blaggan.

1) FACULTY TEAM : 1. Prof. (Miss) S. Khandwala.

2. Prof. H. A. Desai.

3. Prof. Om Kaul.

4. Prof. S. K. Singh. 5. Prof. D. V. Gulati.

2) RESEARJH TEAM : 1. Mr. George Titus.

2. Mr. A. D. Raoct.

3. Mr. J. K. Shah.

4. Mr. S. S. Walke.

3) SECRETARIAL : 1. Mr. D. L. Dikondwar.

STAFF 2. Mr. B. V. Raut.

### B) Job evaluation study teams under directions of Prof. K. K. Blaggan

#### STUDY TEAM I

1) Mr. R. B. Gupta : Ministry of Finance, Dept. of Expenditure, New Delhi.

2) Mr. C. M. Patel : Mafatlal Fine Spg. % Mfg. Co., Wavsari.

3) Mr. C. Date : Heavy Electricals India Ltd., Phopal.

4) Major K. Raja- : Army Headquarters, gopal. New Delhi.

#### III.2

#### STUDY TEAM II

- 5) Mr. S. B. Palit : Heavy Electricals India Ltd., Bhopal.
- 6) Major B.R.Chouhan: Pay Commission & Job Evaluation Cell, Army Headquarters, New Delhi.
- 7) Mr. M. R. Parkar: Voltas Limited, Bombay.
- 8) Mr. V. S. Desh- : Mahindra Owen Limited, pande. Poona.

#### STUDY TEAM III

- 9) Major D.K. Pundit: College of Military Engineering, Poona.
- 10) Mr. R. Upadhaya : Heavy Electricals India Ltd., Bhopal.
- 11) Mr. R. M. Satish: NGEF Ltd., Bangalore.
- 12) Mr. J. K. Shah : NITIE, Bombay.

#### STUDY TEAM IV

- 13) Mr. V. Krishna- : Heavy Electricals India Ltd., swamy Bhopal.
- 14) Mr. V. Sahasra : Bharat Earthmovers Ltd., Bangalore.
- 15) Mr. J. K. Sahu : Hindustan Steel Limited, Bhilai.

#### III.3

#### STUDY TEAM V

- 15) Mr. G. D. Limaye: Heavy Electricals India Ltd., Bhopal.
- 17) Mr. A. R. Khan : Bharat Earthmovers Ltd., Bangalore.
- 18) Mr. A. Elango : Directorate of Technical Education, Salem.

Mr.

#### APPENDIX IV

## SUMMARY OF NOTE ON MANPOWER PLANNING IN THE BANK

#### I - What is Manpower Planning-what is its scope?

Manpower planning consists of forecasting demand and supply of manpower, and matching supply with demand. This matching exercise leads to the formulation of a manpower plan which is a plan of action covering recruitment. training/retraining, promotion/placement and retirement/succession. These are the very elements of manpower development. Hence the connection between manpower planning and development is close. The plan leads to proper programming and scheduling of development efforts. A check on the results of development both quantitative as well as qualitative indicates the lines on which plan needs modification, if any. The various components of the plan affect an individual at the various stages of his career. The plan makes an effort to

bring his needs and the organization's needs together as far as practicable. Maximum effectiveness can only be attained if the various facets of the plan are integrated with an eye on the development of the individual through different stages of his career. This is the essence of the systems approach.

## II - Urgency of Manpower Planning in the Bank - Its benefits

The urgency of manpower planning in the Bank arises out of two factors:

One is the rising establishment costs.

Establishment costs alone accounted for 56.5% of the Bank's total empenditure in 1970-71. Between 1963 and 1971, it has risen from R.5.84 crores to R.20.59 crores. Admittedly while salaries and other perquisites, being the subject matter of awards, agreements, etc., are beyond the purview of control, the volume of staff - or in other words, their utilization - can be more effectively controlled. Manpower planning will

enable the Bank to know in advance the cost implications of the plan and therefore to take remedial action.

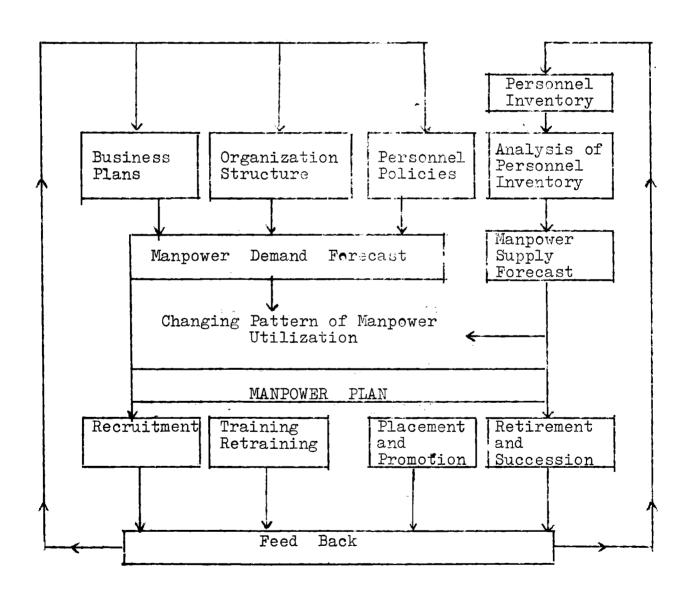
• The other factor is the wall of mistrust between the management and employees.

ManpAwer planning by providing a scientific data-base . can help correct decision making in the following areas also:

- i) fixing the ratio of direct recruits (Junior Officers Grade II):
- ii) planning career-paths;
- iii) productivity bargaining;
  - iv) selecting right people for right
     courses at the appropriate time in
     their careers;
    - v) evolving a need-based and workable rotational and placement plan;
- vi) choosing successors in advance, especially for the critical posts, placing them in appropriate posts to help them in gaining experience, counselling them in new jobs; and
- vii) phasing recruitment especially of Junior Officers Grade II.

#### III - MANPOWER MODEL

A manpower model can be as follows:



#### IV - Manpower demand forecasts

Usually five-yearly estimates are drawn up as this gives sufficient time to take remedial action. The first year's estimates should be drawn up in greater detail than those of other years to enable action to be taken. The plan should be supported by a programme of action, i.e., what is to be done, by whom and when.

The manpower plan is derived from a business plan or operations plan. Such a plan should have goals and objectives. The goals set the direction. The objectives are specific, concrete and immediate. The major bases of the plan of operations will be: five-year plans, annual budgets of government statutory requirements and government policies and our own policies and procedures. In the Bank's traditional central banking functions, it's scope for determining the volume of work is severely limited. The Bank has to manage the volume of

public debt or currency of Govt. transactions as determined by Government. In the Bank's developmental role, there is much greater scope for deliberate planning of its operations within, of course, the constraints of statutory requirements and policies laid down.

Recently, some commercial banks with the assistance of the National Institute of Bank
Management have made demand estimates of their staff for five years i.e., 1971-75. In a commercial bank, growth of deposits is an all-important key factor and the connection between the growth of deposits and volume of staff is very close. The estimate involved three projections: (i) projection of growth of deposits; (ii) projection of deposit-staff ratio; and (iii) projection of the ratios showing composition of staff, e.g., clerk-officer and subordinate staff-officer, etc. Several statistical techniques are available for making

these projections. The best statistical technique having regard to the pattern of relationships between the variables was chosen. Thereafter making an allowance for retirements, deaths, resignations and taking into account the ratio of direct recruits and promotees, a mannewer map was prepared.

In the case of the Bank, no such overall key factor as 'deposits' will be available. The estimates will have to be made department-wise. They will have to be made region-wise also as the bulk of the staff are non-transferable. First, the Bank shall have to draw up an operational plan (business plan) of each department. Though an overall key indicator will not be available, other external indicators, such as growth of bank deposits (commercial and co-operative), growth of advances, estimated increase in the number of branches (commercial and co-operative), availability of finance for sanction of credit limits for various purposes

quantum of deficit financing, growth of public debt, etc. will be useful. Similarly, internal indicators, such as rise in volume of work over years as reflected in the number of vouchers or number of government transactions, will also be available. Next, the Bank should isolate the key activities of each department accounting for 70 to 80% of the work, and project the ratio of the volume of work in key activities and the staff deployed for the purpose. When these projections are available, it will be easy to translate an operations plan into a manpower plan. As regards miscellaneous activities accounting for 20 to 30% of work, similar methods will enable the Bank to make manpower estimates in such activities. The estimates of the different levels of staff can be worked out by projecting the trend of ratios among different levels of staff in the past few years by a suitable statistical technique.

final manpower map can be prepared by allowing for retirements, resignations, deaths, etc. and working out the ratios of direct recruits and promotees.

#### V - Manpower supply forecasts

Preparation of an inventory of personnel is the basic building block of manpower supply forecasts. The main elements in the inventory are:

- A. personal data;
- B. educational qualifications, Institute of Banker's Examinations passed, other professional qualifications, if any;
- C. previous employment record;
- D. career in the Bank;
- E. training courses attended;
- F. special aptitude or liking for any particular field of Bank's activities.

The Bank's needs will be: maintenance of voluminous data on the foregoing lines covering 17,000 employees in Classes I to III; updating the variable part of the data e.g., experience,

#### IV.10

training, etc. annually; classifying employees under one or two variables e.g., educational qualifications, experience, training, age, etc. for analysis, extracting relevant information at short notice.

The information has to be fed into the computer and retained in its memory. Only then can updating, classifying and extracting information be done quickly.

#### VI - Manpower plan

The basic elements of a manpower plan are:

- 1) recruitment;
- 2) training/re-training;
- 3) placement and promotion;
- 4) retirement and succession. •

The specific advantages will be:

#### Recruitment

- i) more precise assessment of number to be recruited;
- ii) advanced planning and scheduling of recruitment to ensure availability of staff in right time.

#### IV.11

#### Training

- i) pinpointing training needs of individuals in terms of knowledge, skill and experience;
- ii) designing short-term tailor-made courses to meet specific needs of groups of people;
- iii) taking a close and hard look at the existing training courses and re-designing some of them to make training more purposeful.

#### Placement

evolving a systematic rotational plan which avoids dislocation of work, concentrates this effort at the critical pre-promotion stages, and avoids posting in repetitive desks.

#### Promotion

providing valuable data indicating need for changes in promotion policy.

#### Retirement and Succession

- i) search for potential early enough;
- ii) preparing for the responsibility through counselling by seniors, assigning special tasks, sending for special training courses, etc.

Besides, systematic study will lead to qualitative improvement in such aspects of manpower development efforts as induction,

on-the-job training, training in the Bank's colleges, decision-making-skills, performance-appraisal systems. There is scope for improvement in each of these areas.

## VII - How to introduce manpower planning in the Bank

## <u>Pre-requisites</u> for launching manpower planning in the Bank

- 1) Prepare a short note showing number and cost of staff during the past few years and some ratios relating to volume of work to number of staff; stress the need to control costs in this note; issue this note under signature of Deputy Governor in charge of administration; circulate this note to as many people at officer's level.
- 2) Call all the departmental heads, Joint Chief Officers and up to the level of Senior Officers Grade III for a manpower planning seminar. This seminar will be conducted as follows:

1\frac{1}{2} hours: Theory of manpower planning

1½ hours: How should it be done in the Bank.

In conducting this seminar the Bank may obtain the assistance of the faculty of the National Institute of Bank Management.

- 3) Appoint departmental nominees for manpower planning.
- 4) Train nominees in manpower planning.
- 5) Make arrangements/agreement for consultancy with NIBM or Institute of Applied Manpower Research, New Delhi.

The steps to be taken are tabulated below:

Subject	Step No.	What to do	Who will do it	Reason- able time required	Remarks
1	2	3	4	5	6
Demand forecast	1	Prepare an activity list.	Deptl. nominee	2 weeks	
	2	Define key activities	CO + HMP		
	3	Prepare statistical data relating to key activities duri past 5-10 years and staff deplofor them.	al data rela- nominee g to key ivities during t 5-10 years staff deployed		
	4	Establish statistical relationships on the basis of such data	HMP	4 weeks	These can be done simul- taneo-
	mates/plans key a <b>c</b> tiviti	Prepare esti- mates/plans of key activities for the next five years.	C.O. & regional offices	,	usly.

1	2_	3	4	5	6
	6	Project man- power demand in various grades for key and miscellaneous activities.	HMP	4 weeks	
	7	Determine staff to be recruited promoted.		2 weeks	
Supply forecast	1	Standardize Personal Data Form in consul- tation with Statistics Dept		1 week	
	2	Print, distri- bute and collect back Personal Data form after it is filled up by the employee	t Deptl. nominee	4 weeks	The se may be done simul-
	3	Punching/sorting verifying/tabu- lating and pring out	ter	2 weeks	taneo- usly with Demand forecast.
	4	Write/test programme for selection of any group of employees for training/or promotion.	HMP	2 weeks	

1	2	3	4	5	6
Draw up manpower plan	· Fo	tch Demand orecast and opply Forecast	HMP t		
ARSONA.	i)	To determine recruitment needs at various levels	•	weeks	
	ii)	To identify training needs of particular persons and/or dept	ts.	4 weeks	
	iii)	To tabulate and print data for decision on job rotation placement as succession.		2 weeks	
Revision of man- power plan as and when necessary	oi ca ta	evise Demand r Supply Fore- asts according changing ircumstances			
		Legend: C.O H.M	.P. = Head	ral Office. , Manpower ning.	

#### Period taken for manpower planning

Thus, it will take about 25 to 26 weeks to prepare a manpower plan in the Bank. In the first year it may take a little longer. This period is, however, likely to decrease in later years. Thus, for formulating a manpower plan for a period commencing in July, the work must start in the preceding January.

# VIII - Staff Arrangements and location of manpower cell in the Bank

The Manpower Planning Cell in Central Office should be under a Director in the cadre of Senior Staff Officers Grade II. He should be essisted by two Staff Officers Grade I and two clerks. Each department should nominate a Senior Staff Officer Grade III who would collect the figures and statistics and co-ordinate with the activities of the cell. The operations planning of each department is a crucial function to be attended to by the departmental-in-charge himself who would no doubt take the assistance of his

senior colleagues. The manpower planning cell will provide the data-base for sound personnel policies on the one hand and for re-orientating training schemes and management development on the other. Moreover if manpower planning degenerates into a mere exercise in aggregates without the concept of productivity woven into it, it will be at best a statistical exercise of limited effectiveness. This indicates the need for close co-ordination of four areas of the Bank's activity viz., personnel policy, manpower planning, training, and development, and 0 & M in a policy making group under the overall responsibility of Deputy Governor-in-charge-ofadministration but immediately under the charge of an Executive Director. Co-ordination between policy making on the one hand and administration of the policies on the other has been suggested at two levels, viz. at the levels of top and middle management through appropriate organizational devices.

#### IX - Concluding observations

Her Majesty's Stationary Office, London, in one of their brochures has suggested several key points for successful manpower planning.

Some of them are:

- 1) Manpower planning must be recognized as an integral part of overall business planning. The manpower planner needs to know the Company's objectives in terms of sales, markets and growth.
- 2) Top management backing for manpower planning is essential.
- 3) Manpower planning responsibilities should be centralized in order to co-ordinate consultation between management levels.
- 4) Personnel and other statistical records must be complete, up-to-date, and readily accessible.
- 5) The forecast period should be long enough to allow remedial action to be taken.

Manpower planning is an integral part of overall business planning. The business planning or operations planning resolves itself into three main tasks:

#### IV.19

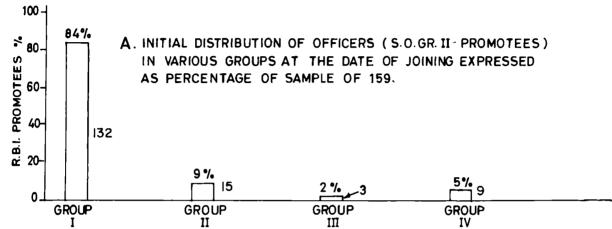
- 1) raising critical and searching questions on the purpose of each operation, old and new;
- 2) cost-benefit analysis of each operation on a continuing basis, since what is of significance to-day may not necessarily be so tomorrow;
- 3) searching for the best method out of a number of alternatives having as its primary focus cost-consciousness.

In this task the commitment and involvement of departmental heads are paramount. The support of the departmental head depends on the degree of conviction with which top management carries out these plans.

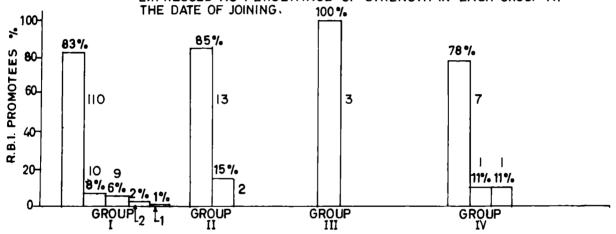
My

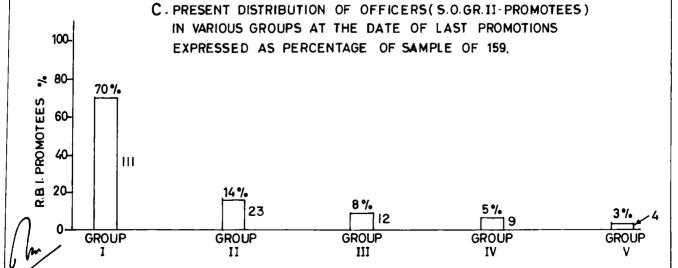


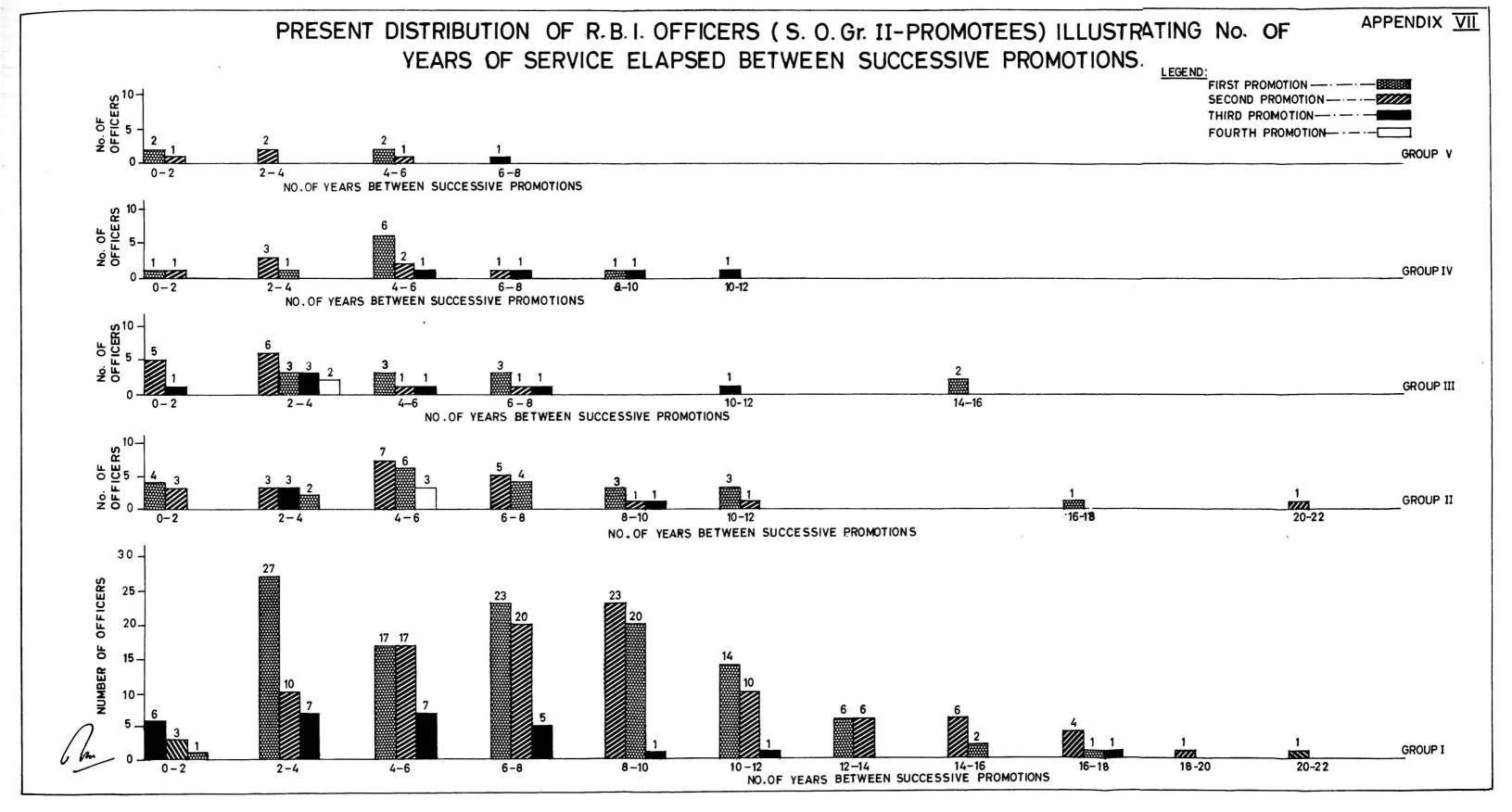
(1935 - 1969)

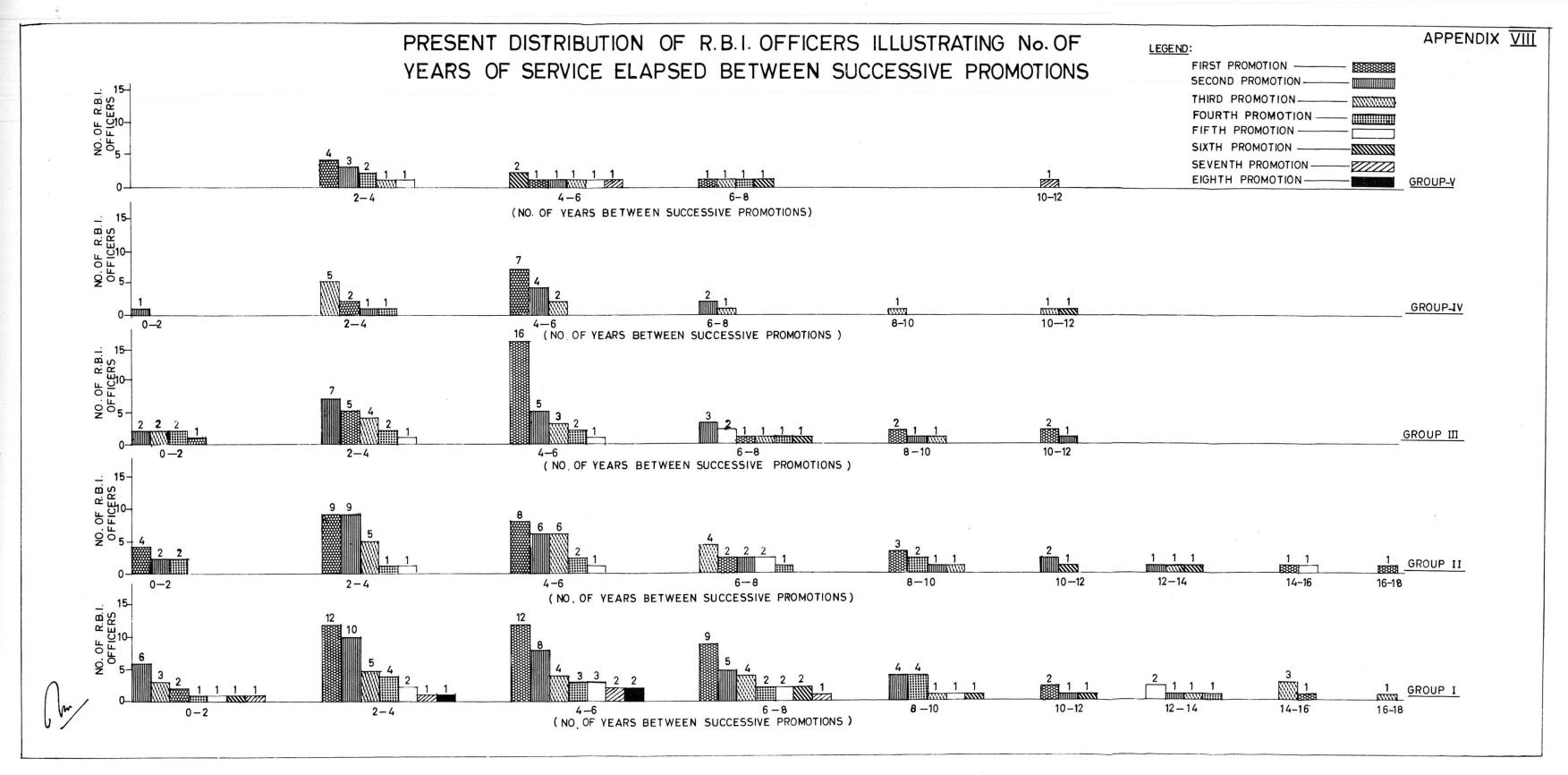


B. GROUPWISE MOBILITY OF OFFICERS (S.O.GR. II PROMOTEES) EXPRESSED AS PERCENTAGE OF STRENGTH IN EACH GROUP AT THE DATE OF JOINING. 100%









#### APPENDIX IX

# MINIMUM QUALIFICATIONS AND YEARS OF EXPERIENCE FOR RECRUITMENT/PROMOTION TO POSTS OF OFFICERS

IN THE BANK (ADMINISTRATIVE, PROFESSIONAL & TECHNICAL)

Posts in Pro- posed Grade	Ph.D. or speciali-sed Post Graduate professional qualification in the related fields	Professional qualification equivalent to Bachelor's Degree in Engg/Law or Masters in Arts/Science/ Maths or Spl. qualifications after Bachelor' Degree	Bachelor's Degree in Arts/ Science/ or Diploma in Engineer- ing	cula- tion
'A'	_		-	7 (2)
¹B¹	-	4 (2)	7 (3)	13 (4)
101	5 (2)	9 (4)	12 (5)	18 (6)
'D'	10 (4)	14 (5)	17 (6)	_
.E.	14 (5)	18 (6)	21 (7)	-
'F'	18 (6)	22 (7)	25 (8)	-

Figures in brackets show the minimum number of years experience directly related to the job in question.

Figures outside the brackets show total number of years experience.

## APPENDIX X

## FORMATS OF PERSONNEL INVENTORIES

### (A) Personal data

1.	(Surname first)				
2.	Date of birth				
<b>3</b> •.	Place of domicile	•			
4.	Nationality:	Religi	on:		
5•	Marital status	/Single//Man	rried/	Widower	
6.	No. of dependents	Wife/Husband_	Childr	en	
	Parents	Others	Total		
7.	Whether belonging	to	ed Caste		
8		TribeBackwa	ard commu	nity.	
8.	Languages known:		ard commu	nity.	
8.	Languages known:		ard commu	nity. Write	
8.	Languages known:				-
8.	Languages known:				•
8.	Languages known: Languages		Read		
8.	Languages known: Languages	Speak	Read		

## (B) Educational qualifications

### Particulars of examinations passed:

Sl. No.	Examination	Univer- sity	Year of pass- ing	Class	Rank if any.	Principal Subjects
	S.S.C. or equi- valent					
2. I	B.A./B.Com./Bsc.					
3. N	M.A./M.Com./M.sc.	•				
4. ]	Ph.D/D.Sc.					···
5.						
6.						
	Institu	ite of Banl	cers' E	xaminat	ions	Passed:
Sl. No.	Name of the I	Examination	n	Уe	ar of	passing
1.	C.A.I.I.B./I.I	B.(Lond.)	Part I			
2.	C.A.I.I.B./I.I.	B.(Lond.)	Part I	I		
3.	Certificate in	Co-operati	Lon'			
4.	Certificate in	Industria	l Finan	ce		
		ars of oth				
Sl. No.	Name of the Examination	Exar Body	nining /_	Year Pass	of ing	Distinction/ Prize
						<del></del>

X.3
(C) Previous employment record

Sr. No.	Organiza- tion	Capacity/ Designation	From(in years only)	To (in years only)	Gross Salary
1.					
2.					
3.		-			
4•					
5.					

#### (D) Career in Reserve Bank of India

Period (in yrs. & Months only)

Sr. No.		Date of appointment/long termappointment	Date of Confirmation
1.	Clerk Grade II		
2.	Clerk Grade I		
3.	Assistant		
4.	Staff Officer Gr.II		
5.	Staff Officer Gr.I		
6.	Staff Officer Gr.I with special Pay OR Dy. Director (Economic & Statistics Dept.)		
7.	Senior Staff Officer Grade III		
8.	Senior Staff Officer Grade II		
9.	Senior Staff Officer Grade I		

## (E) Training Courses attended

## a) <u>In India</u>

Sr.No.	Training	Pai	etic	lars	Duration	in
	Institution	$\circ f$	the	course	weeks	

## b) Overseas

Sr.No.	Training	Particulars	Duration in
	Institution	of the course	weeks

(F) Special aptitude or liking for any particular field of R.B.I.'s functions

Sr. No. Field of R.B.I.'s functions Brief reasons	_
---	---

X.7

#### EXPERIENCE AT DIFFERENT GRADES

C.O./ BRANCH	Desig- nation	Depart- ment.	Sec- tion	PE Tear	RIOD month	Remarks
DIGHTOH	As Clerk and Assistan	s	01011	1691	1.011011	T-GILG.I NO
<del> </del>	As Staff Officers Grade II					
	As Staff Officers Grade I (with or without special pay)	l .				
	As Senio Staff Officers Grade I, II and I	•				
	m					

#### APPENDIX XI

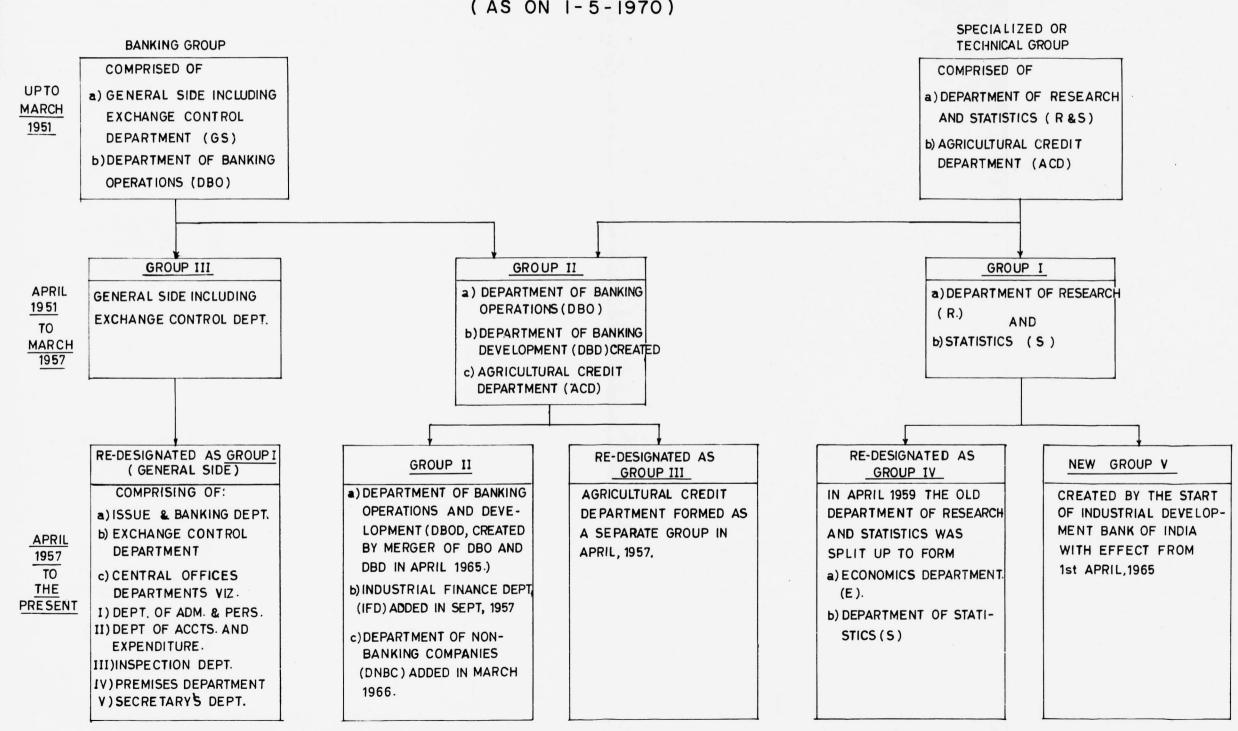
#### MANAGEMENT SKILL INVENTORY CARD

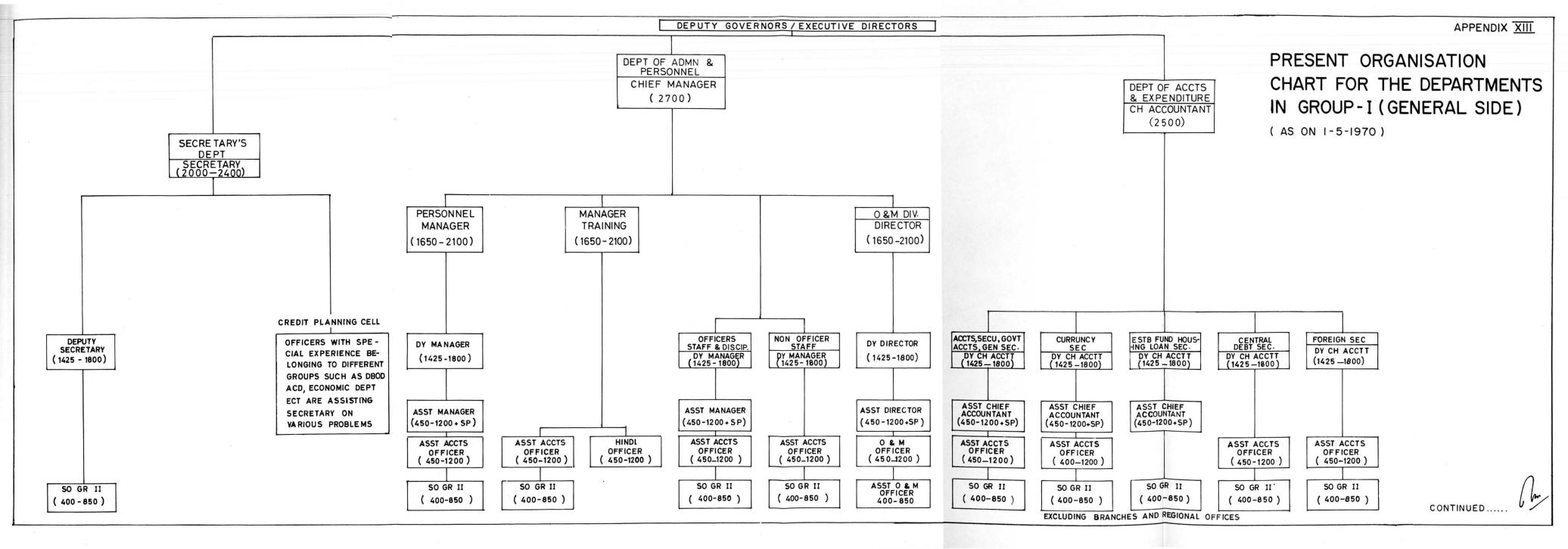
Name: XYZ		Age 47	Employed 1960	
Present position: N	Manager, Operations		On Job 4 years	
Present performance	Outstanding - excee goals inspite of so			
Strength: Good Plann well - exc	ner - motivates subo cellent communication		s very	
	pes not always delegant requires. Sometinand operational prob	mes does		
Efforts to Has greatly improved in delegating in last two years; also has organized more effectively after taking a management course on own time and initiative.				
Could move to : Manag	ger, Appraisal Dept.		When 1972	
Training More expressed division	posure to problems on attend senior sta	f other	rse)	
Could move to : Deput	ty General Manager, nance Department		When 1973/74	
needed: some pro	in Portfolio Managemoject working with in ople; perhaps a good newhere.	nvest-	SS .	

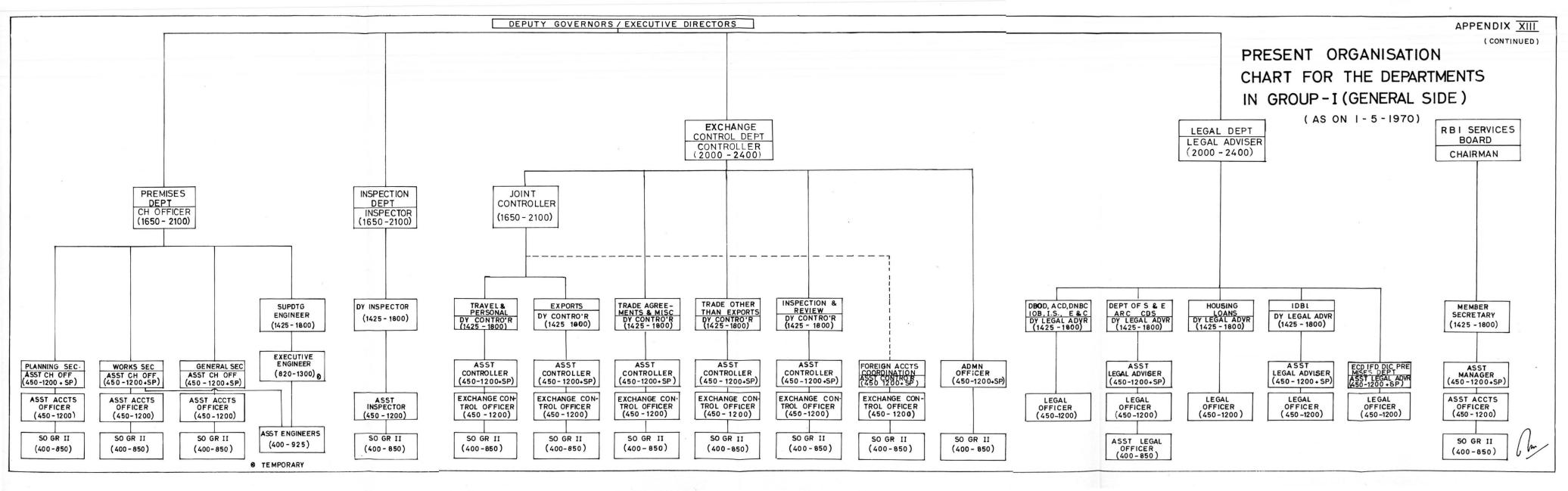


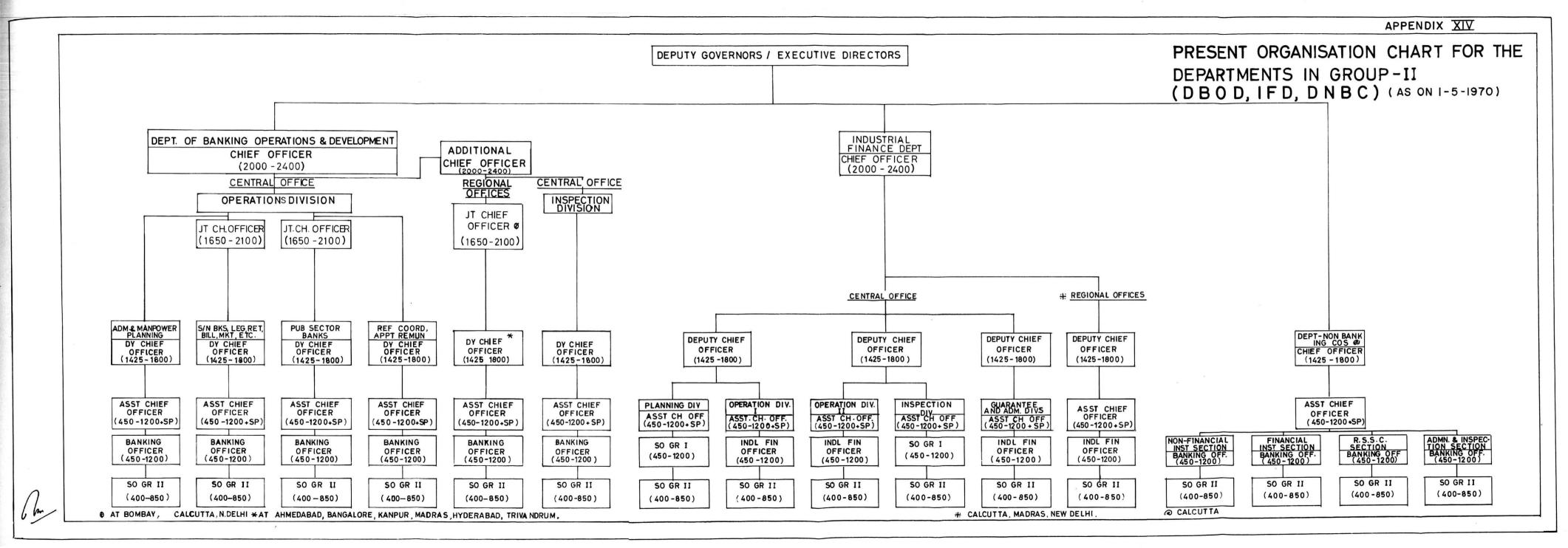
## RESERVE BANK OF INDIA HISTORICAL EVOLUTION OF GROUPS AS INDEPENDENT UNITS FOR PROMOTION OF OFFICERS TO HIGHER GRADES

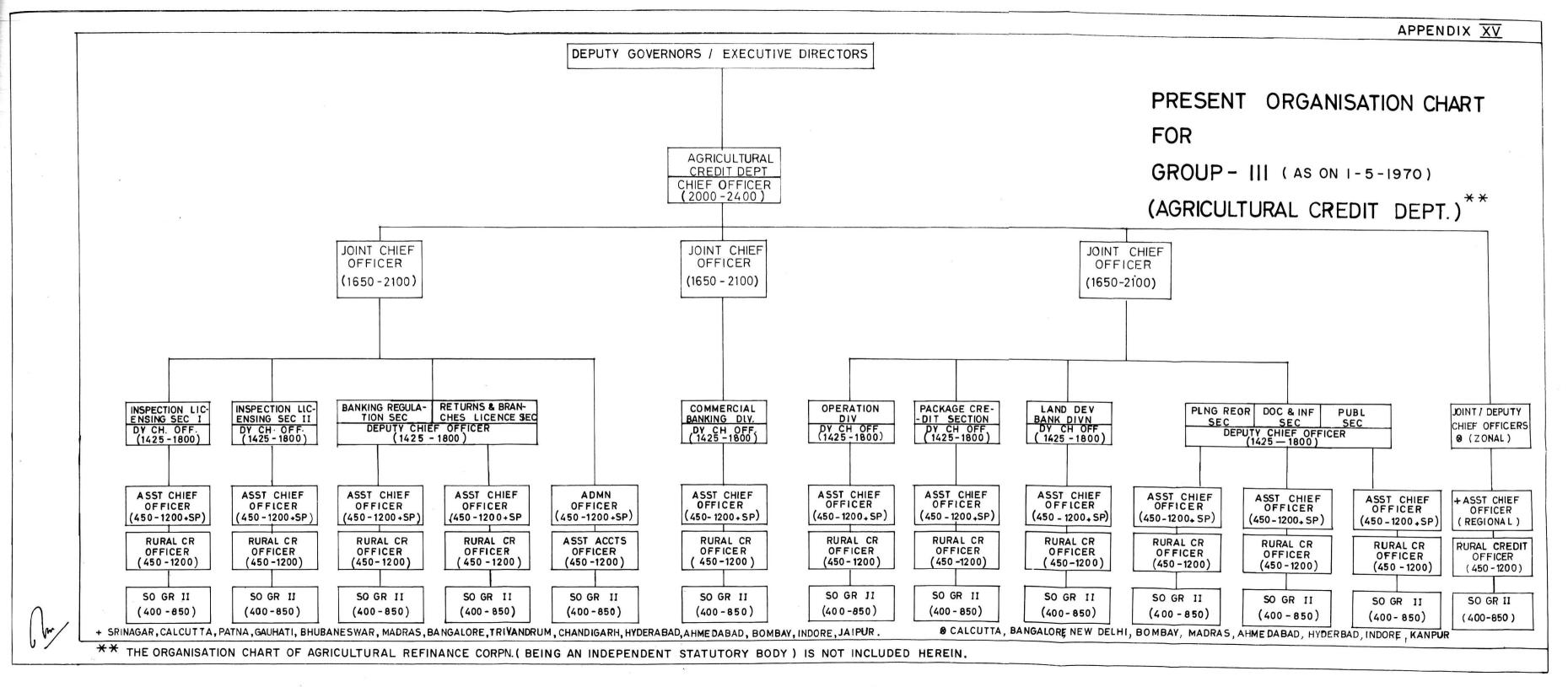
(AS ON 1-5-1970)

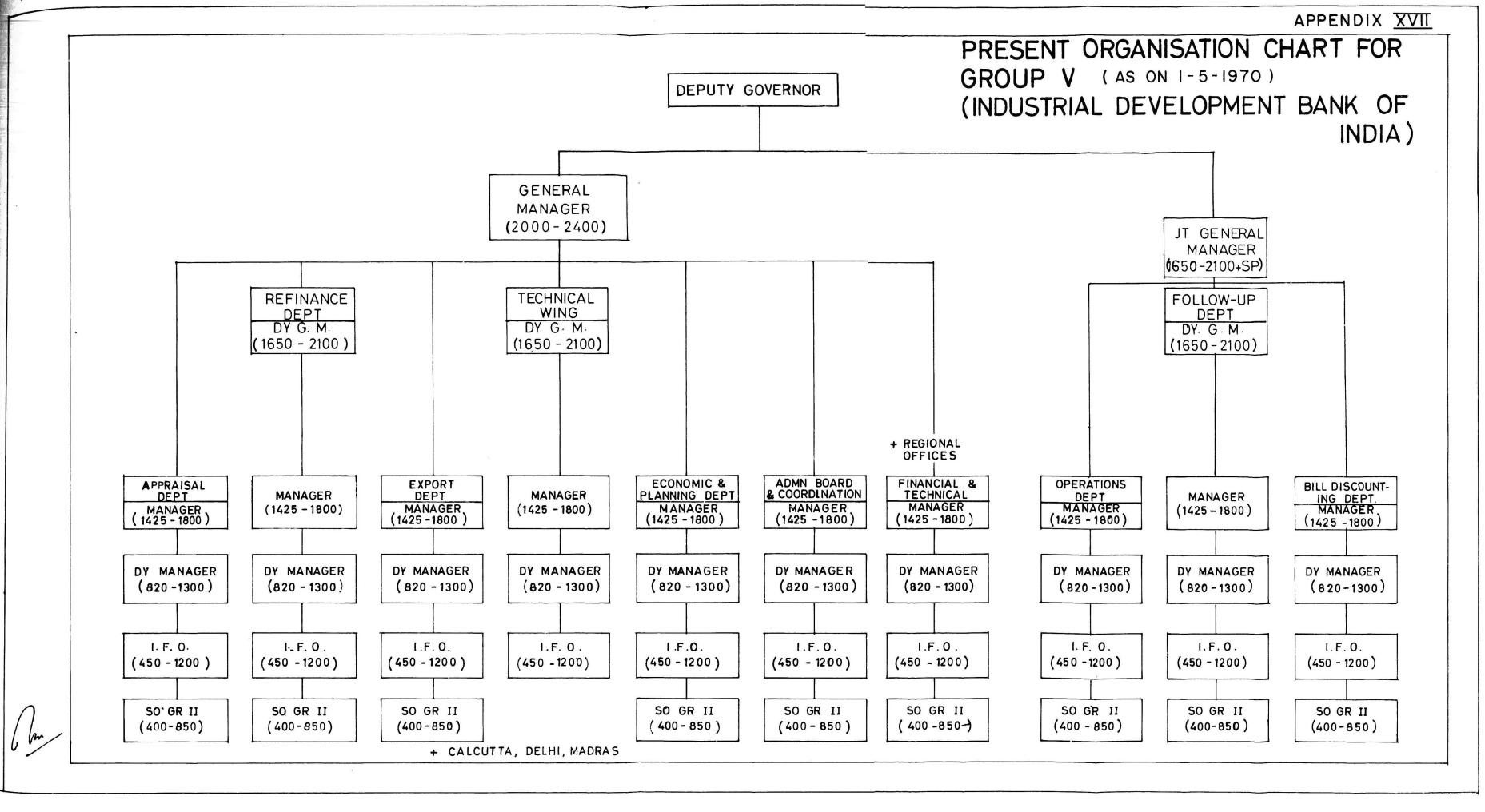






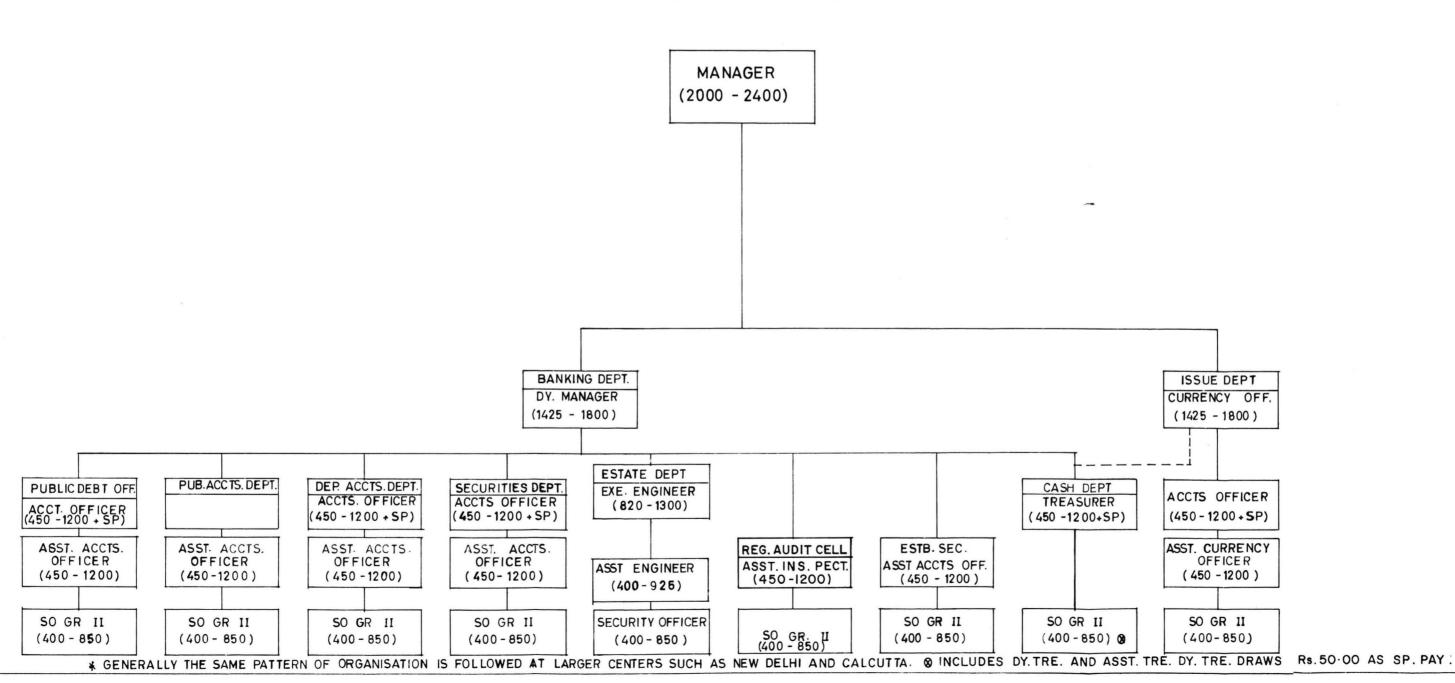






# PRESENT ORGANISATION CHART FOR THE DEPARTMENTS IN GROUP I (GENERAL SIDE) (BRANCH-BOMBAY)

( AS ON 1-5-1970 )

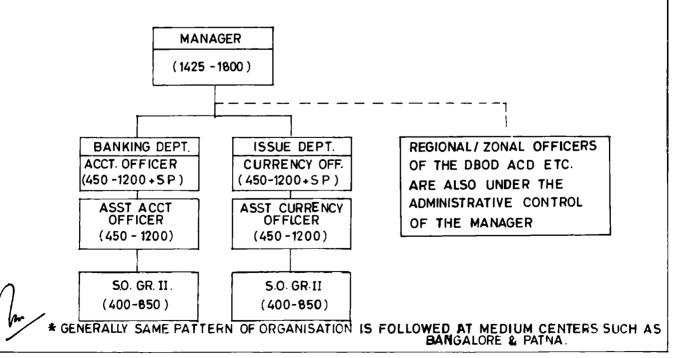


( for

APPENDIX XIX

# PRESENT ORGANISATION CHART FOR THE DEPARTMENTS IN GROUP I (GENERAL SIDE) (BRANCH-HYDERABAD)

(AS ON 1-5-1970)



## APPENDIX XX

#### PROPOSED GROUP I

#### 1.1. PRINCIPAL FUNCTIONS OF ISSUE DEPARTMENT

- i) Issue and destruction of currency
- ii) Operating currency chests and remittances
- iii) Maintenance of assets, and
  - iv) Meeting claims and refunds

#### 1.2: PRINCIPAL FUNCTIONS OF BANKING DEPARTMENT

#### A. Public Accounts Department

Receiving and paying out moneys and maintaining necessary accounts on behalf of Central and State Governments and Railway Fund.

#### B. Deposit Accounts Department

- i) Keeping Reserve Bank of India's internal accounts, the statutory balances of scheduled banks and deposits of non-scheduled and co-operative banks •
- ii) Maintenance of accounts of Central Banks of other countries, foreign banks and quasi-Government bodies.
- iii) Rediscounting eligible bills and granting loans and advances under instructions of appropriate departments.
  - iv) Issue of bank drafts and mail and telegraphic transfers •

- v) Purchasing and selling of sterling, and
- vi) Supervising Clearing Houses

#### C. Public Debt Office

- i) Management of the Public Debt of the Central and State Governments including compensation bonds and Stock Certificates issued by certain State Governments, and
- ii) Supervising the work of the Treasuries in connection with Government loans and auditing the interest/instalment payments made at the Treasuries/Post Offices/Deposit Offices.

#### D. Securities Department

- i) Purchase, sale and safe custody of securities on behalf of Central and State Governments and Administrators, and
- ii) Rediscounting of Treasury Bills for scheduled banks, foreign central banks and certain other approved parties.

# 1.3. PRINCIPAL FUNCTIONS OF DEPARTMENT OF ACCOUNTS & EXPENDITURE

- i) Controlling the expenditure of the Bank.
- ii) Supervision and maintenance of the accounts of the Banking and Issue Departments.

- iii) Policy and procedural matters relating to maintenance of the accounts of the Central and the State Governments, the foreign Central Banks and other institutions.
  - iv) Procedural matters pertaining to floatation of Government Loans, management of Public Debt of the Central and State Governments.
    - v) Policy and procedural matters relating to making issue of currency notes and policy matters relating to establishment of currency chests.
  - vi) Policy and procedural matters pertaining to the Bank's Remittance Facilities Scheme.
- vii) Maintenance of Provident Fund Accounts of the employees of the Bank and sanctioning advances and refunds therefrom
- viii) Operations in the Bank's holdings in foreign currencies and maintenance of accounts, and
  - ix) Maintenance of the consolidated accounts of Bank's investments and Government of India Treasury Bills.

# 1.4. PRINCIPAL FUNCTIONS OF INSPECTION DEPARTMENT

i) Carrying out periodical internal inspection of the different

offices and departments of the Bank and submitting reports to the Chief Accountant.

- ii) Administering the Regional Audit Cells established at Bombay, Calcutta, New Felhi and Madras for carrying out periodical internal audit of the Bank's accounts and for exercising certain surprise checks on the actual working of the various departments, and
- iii) Investigating and reporting to Central Office on such matters as may be specifically assigned to it.

# 1.5. PRINCIPAL FUNCTIONS OF SECRETARY'S DEPARTMENT

- i) Conducting Open Market Operations
- ii) Floatation of Central and State Government Loans and Treasury Bills
- iii) Sanction of ways and means advances to the Central and State Governments
  - iv) Investment of Government's surplus funds
    - v) Dealing with the Bank's transactions with the International Monetary Fund and the International Bank for Reconstruction & Development
  - vi) Tendering advice to local bodies on raising loans from the public

- vii) Secretarial work connected with the meetings of the Central Board of Directors and its Committee, and
- viii) Formulation of credit policy and credit planning.

#### XX.6

#### PROPOSED GROUP II

# 2.1. PRINCIPAL FUNCTIONS OF DEPARTMENT OF BANKING OPERATIONS & DEVELOPMENT

- i) Examination of applications from banks for licences to commence and continue banking business or to open new Offices
- ii) Periodical inspection of banks
- iii) Regulation and control of bank credit
  - iv) Consideration of applications for loans from banks
    - v) Rendering assistance to banks in case of voluntary mergers and initiating steps for compulsory amalgamations, where necessary
  - vi) Supervision over banks in liquidation and those working under schemes of arrangement
- vii) Tendering advice on banking and financial matters to banks and Government
- viii) Advising Government on issue of bonus shares by banks
  - ix) Advising banks on constitution of Board of Directors, and
  - x) Approving of appointments/ re-appointments of Chairman/ Chief Executive Officers of banks.

# 2.2. PRINCIPAL FUNCTIONS OF DEPARTMENT OF NON-BANKING COMPANIES

- i) Control of the deposits and unsecured loans of non-banking companies, and
- ii) Inspection of non-banking financial companies, where necessary.

# 2.3. PRINCIPAL FUNCTIONS OF DEPOSIT INSURANCE CORPORATION

Collection of insurance premia from banks, investment of insurance funds and payment of claims in the case of winding up or compulsory amalgamation of banks.

# 2.4. PRINCIPAL FUNCTIONS OF CREDIT GUARANTEE CORPORATION OF INDIA LTD.

Providing guarantees in respect of small loans granted by commercial banks, State Financial Corporations and other recognised banking and financial institutions to borrowers in the priority and regulated sectors -

farmers.

proprietors of small business concerns, transpert operators, retail traders, dealers in fertilizers, and professional and self employed persons.

#### XX.8

#### PROPOSED GROUP III

## 3.1. PRINCIPAL FUNCTIONS OF AGRICULTURAL CREDIT DEPARTMENT

- i) Study of agricultural credit problems and formulation of policies and schemes in respect of rural and cooperative credit.
- ii) Fixation of credit limits to State co-operative banks for and on behalf of central banks/State Handloom Weavers' Societies/State Marketing Societies.
- iii) Approval of the terms and conditions for the debentures floated by central land development banks and contributions to the ordinary and rural debentures of such banks.
  - iv) Loans to State Governments for contribution to the share capital of cooperative credit institutions.
    - v) Regulation of banking business of cooperative banks and issuing directives to them on Bank's credit policy.
  - vi) Statutory inspection of ccoperative banks and voluntary inspection of land development banks, credit societies, marketing societies, weavers' societies, etc.
- vii) Licensing of cooperative banks and their branches.

- viii) Compiling and publishing statistics relating to cooperative movement in India and periodical reviews of their working, and
  - ix) Training facilities to the Registrars of Co-operative Societies.

# 3.2. PRINCIPAL FUNCTIONS OF AGRICULTURAL REFINANCE CORPORATION

Providing medium and long-term financial assistance to cooperative land development banks, State Co-operative banks and commercial banks for promoting development of agriculture.

#### XX.10

#### PROPOSED GROUP IV

# 4.1. PROPOSED FUNCTIONS OF INDUSTRIAL FINANCE DEPARTMENT

- i) Study of problems on finance to medium and small-scale industries
- ii) Assistance to and inspection and supervision of the State Financial Corporations, and
- iii) Administering the Credit Guarantee Scheme for small-scale industries.

## 4.2. PRINCIPAL FUNCTIONS OF INDUSTRIAL DEVELOPMENT BANK OF INDIA

- i) Direct financial assistance to industrial concerns in the form of loans and advances, underwriting of and direct subscriptions to shares and debentures and guaranteeing loans and deferred payments.
- ii) Direct loans and guarantee facilities, in participation with commercial banks for export of capital and engineering goods and services.
- iii) Refinance of industrial loans and export credits granted by financial institutions.
  - iv) Rediscounting of bills arising out of sales of indigenous machinery on deferred payment basis.

•

- v) Subscriptions to shares and bonds of other term-financing institutions and co-ordinating their activities, and
- vi) Provision of technical guidance and administrative assistance to industrial concerns.

## 4.3. PRINCIPAL FUNCTIONS OF UNIT TRUST OF INDIA

- i) Selling Units to and repurchasing Units from the public
- ii) Investing the funds in shares and securities, and
- iii) Distributing dividends to Unitholders.

## PROPOSED GROUP V

## PRINCIPAL FUNCTIONS OF EXCHANGE CONTROL DEPARTMENT

- i) Control of foreign exchange transactions (imports, exports and invisible transactions),
- ii) Export and import of gold and currency,
- iii) Purchases and sales of foreign exchange by and from authorised dealers,
  - iv) Maintenance of balances at foreign centres, and
    - v) Dealing with applications for release of exchange or permission to book passages for travel abroad.

4

### PROPOSED GROUP VI

## 6.1. PRINCIPAL FUNCTIONS OF DEPARTMENT OF ECONOMICS

- i) Conducting research in problems of economic policy, mainly, monetary, banking, agricultural credit, fiscal, international trade and payment policies and advising the Bank and Government
- ii) Conducting periodical and ad hoc surveys in banking, rural credit, foreign assets and liabilities, etc.
- iii) Carrying out ad hoc research assignments on behalf of the Planning Commission
  - iv) Publishing results of research studies and bringing out Reserve Bank of India Bulletin and other publications for dissemination of information
    - v) Conducting the Bank's Press Relations
  - vi) Maintaining liaison with International Monetary Fund, International Bank for Reconstruction
    & Development, ECAFE, other
    International Boards and Foreign
    Central Banks and

vii) Participating in discussion with Government officials on matters of interest to the Bank, and representing the Bank at conferences, committees. etc.

## 6.2. PRINCIPAL FUNCTIONS OF STATISTICS DEPARTMENT

- i) Processing of statistical data on money and banking and bringing out periodical and ad hoc publications on Banking, Monetary and Corporate Statistics
- ii) Construction of index number series on prices and yields of gilt-edged and industrial securities and industrial profits
- iii) Preparation and publication of studies on the finances of joint stock companies in India
  - iv) Reviewing the movements in the index numbers of wholesale prices, industrial production, agricultural production, national income etc.
    - v) Conducting technical studies employing statistical and econometric techniques
    - vi) Organisation of machine tabulation, computer programming and systems analysis of the banking and Exchange Control Statistics and other data; and
- vij) Providing statistical support to programmes of other Departments such as a sample Surveys,

requiring the application of statistical techniques.

## 6.3. PRINCIPAL FUNCTIONS OF CREDIT PLANNING & BANKING DEVELOPMENT CELL

Attending to work relating to the credit policy and banking.

### PROPOSED GROUP VII

## 7.1. PRINCIPAL FUNCTIONS OF ADMINISTRATION & PERSONNEL AND STAFF RELATIONS

- i) Recruitment of Staff
- ii) Sanction of Staff, promotion policy matters, conduct and discipline
- iii) Administration of Pay Scales and other terms and conditions of service
  - iv) Relations with Bank's employees' organisations
    - v) Organisations and Methods and Suggestion Scheme
  - vi) Training of the Bank's Staff
- vii) Bankers' Training College, and
- viii) Promoting use of Hindi in the Bank and teaching Hindi to the Bank's employees.

## 7.2. PRINCIPAL FUNCTIONS OF SERVICES AND GRIEVANCES BOARD

- i) Recruitment of Officers and supervisory staff
- ii) Hearing of appeals in cases of grievance of Officers and supervisory staff
- iii) Referring of complaints pertaining to specified subjects to Joint Consultation Council for their recommendations.

iv) Advise the Bank on redressal of grievances of Officers and supervisory staff.

## 7.3. PRINCIPAL FUNCTIONS OF LEGAL DEPARTMENT

Dealing with legal matters and disposing of references from :

- i) Department of Banking Operations & Development
- ii) Agricultural Credit Department
- iii) Department of Non-Banking Companies
  - iv) Industrial Development Bank of India.
    - v) Secretary's Department
  - vi) Economic and Statistics Departments
- vii) Indian Institute of Bankers
- viii) Department of Administration and Personnel and Staff Relations
  - ix) Central Debt Section
  - x) Department of Accounts & Expenditure
  - xi) Unit Trust of India
  - xii) Agricultural Refinance Corporation
- xiii) Premises Department
  - xiv) Housing Loans Section

- xv) Exchange Control Department
- xvi) Industrial Finance Department
- xvii) National Institute of Bank Management
- xviii) Deposit Insurance Corporation

## 7.4. PRINCIPAL FUNCTIONS OF PROMISES AND ESTADE DEPARTMENTS

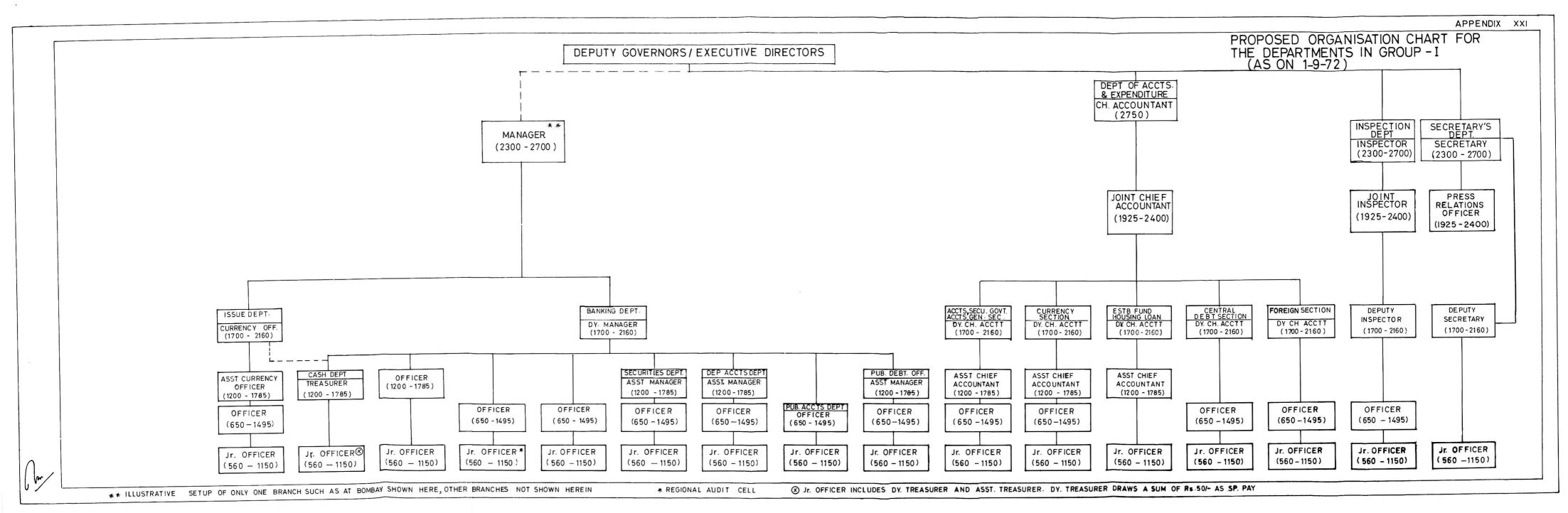
## A. Premises Department

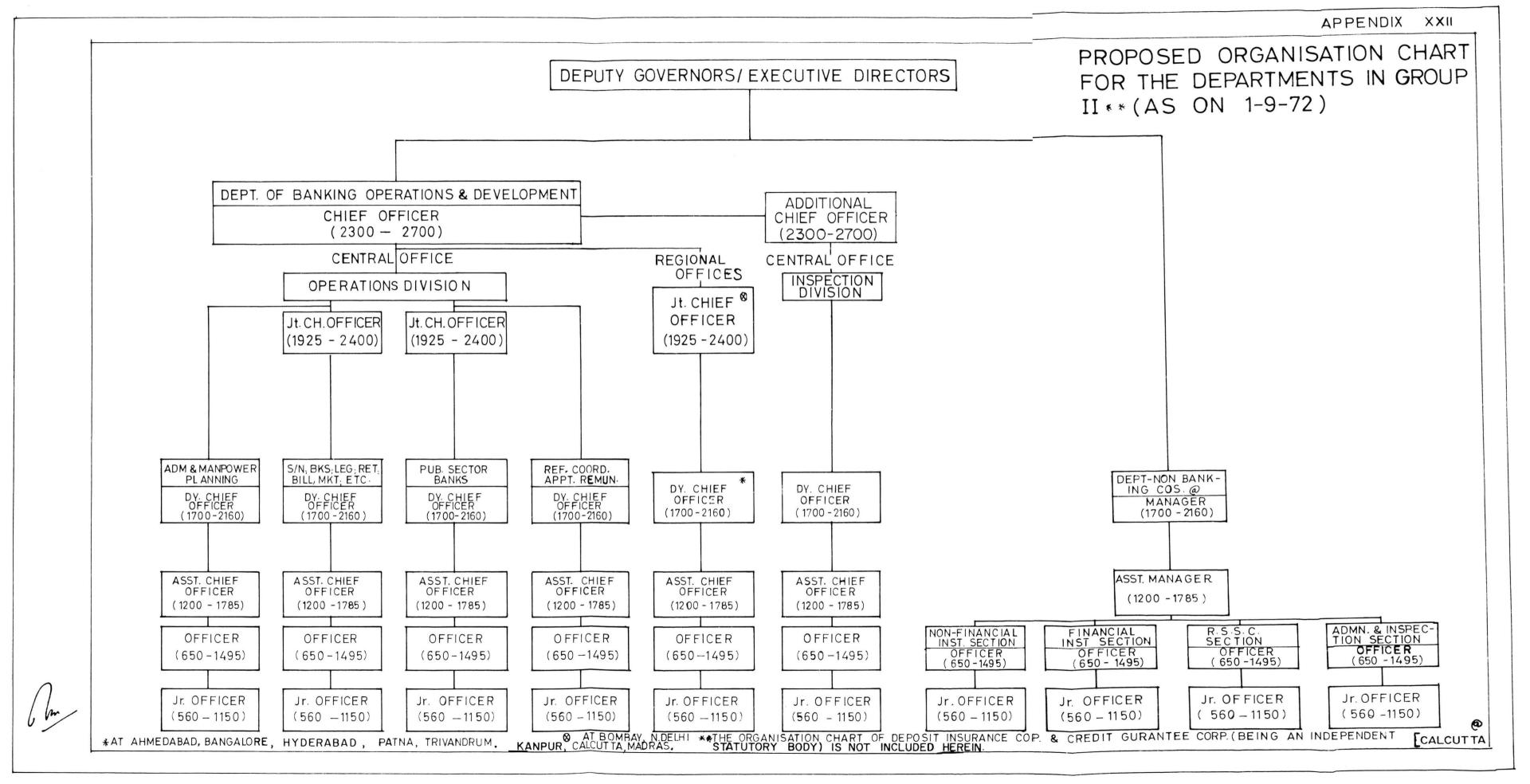
- i) Construction of the Bank's Office buildings and residential quarters and obtaining accommodation on hire for Offices and for residential purposes and
- ii) Controlling the expenditure on the maintenance of the Mank's properties.

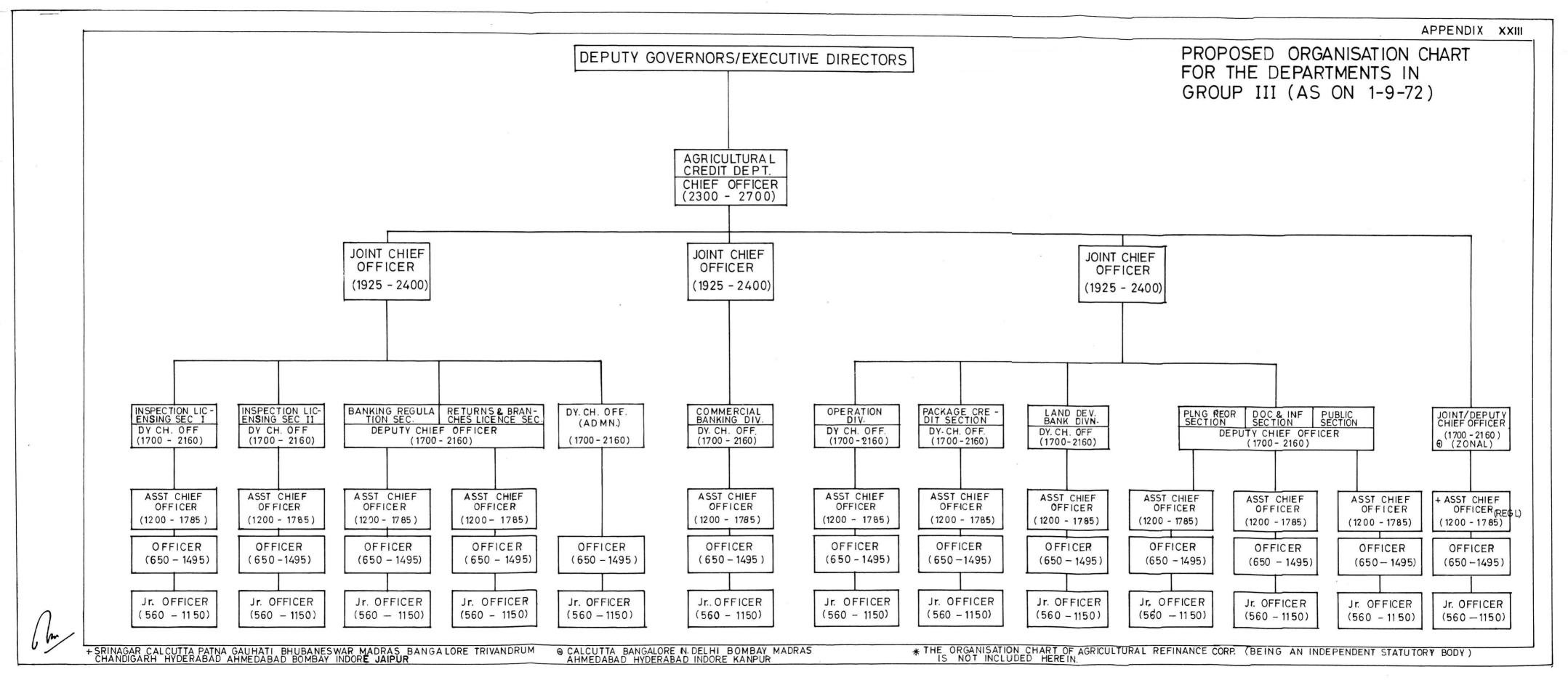
## B. Estate Department

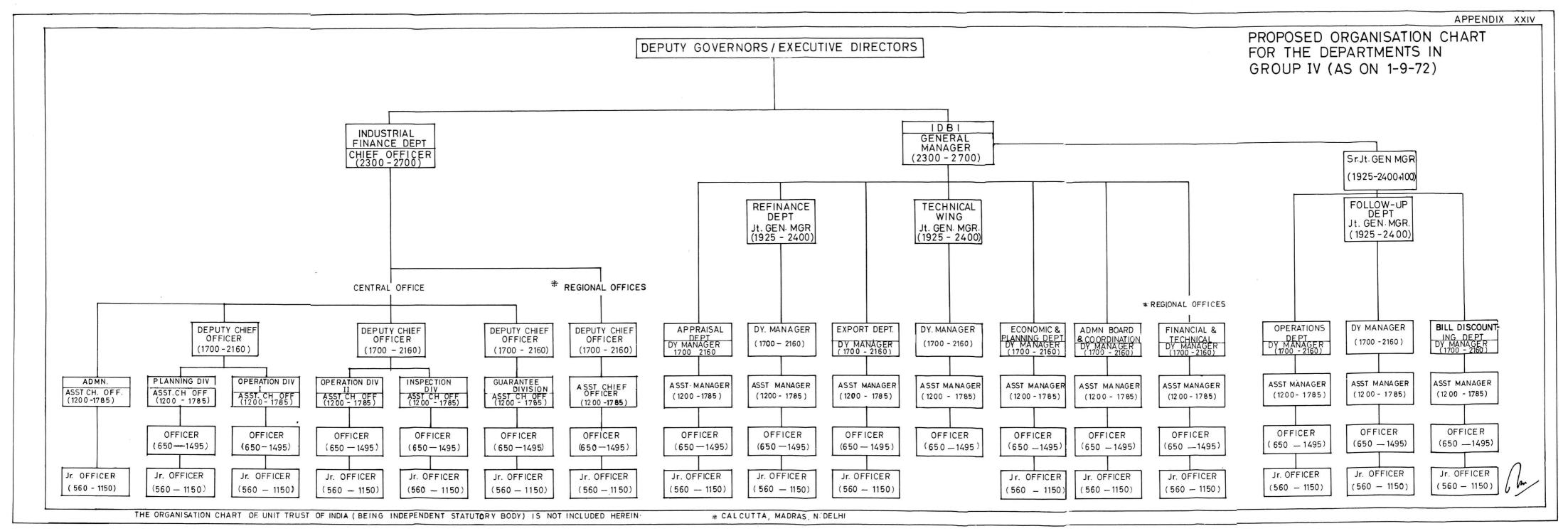
- i) Maintenance and repairs of Office buildings/residential quarters belonging to the Bank
- ii) Purchase/repairs/replacement of furniture, machines, motor vehicles, electrical appliances and miscellaneous articles
- iii) Allotment of flats to employees in residential quarters, and
  - iv) Additions, shifting etc. of telephones.

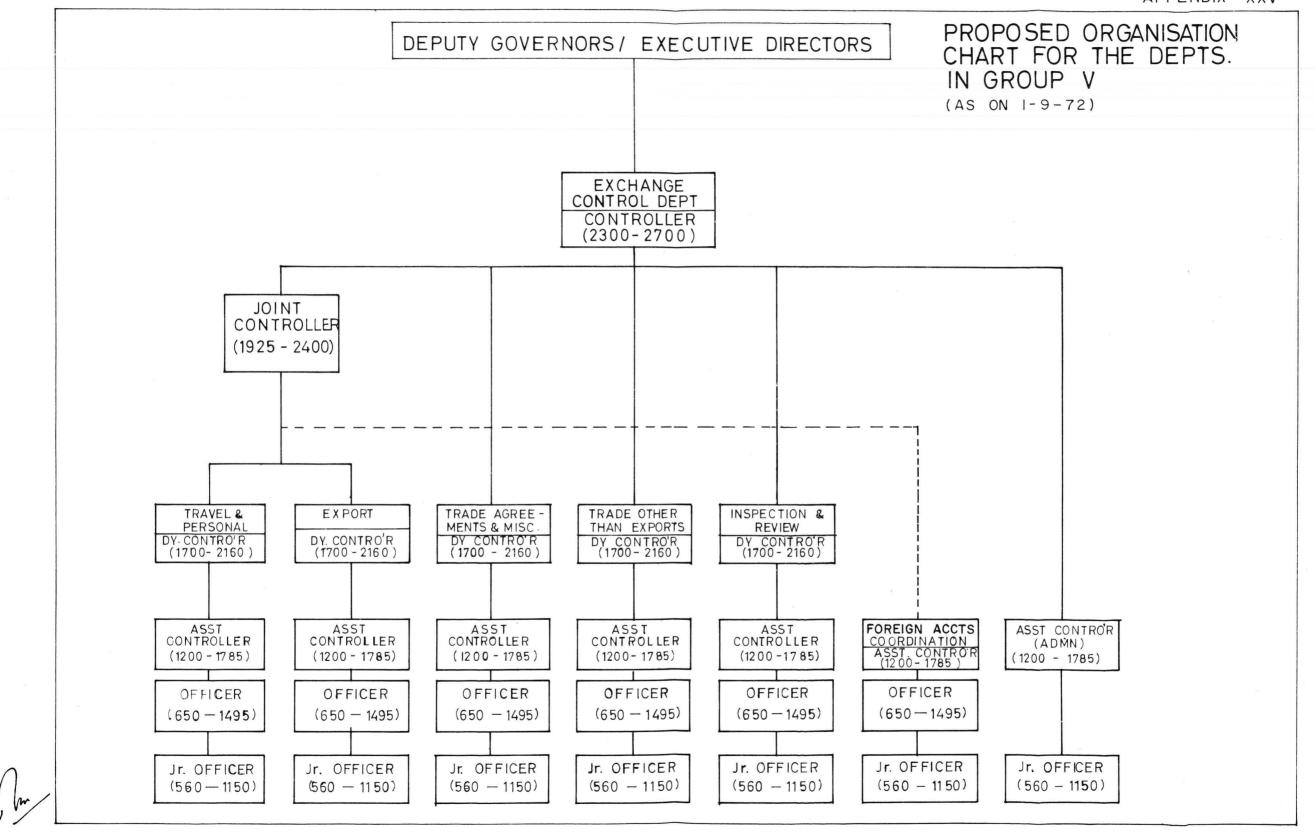
Ju-

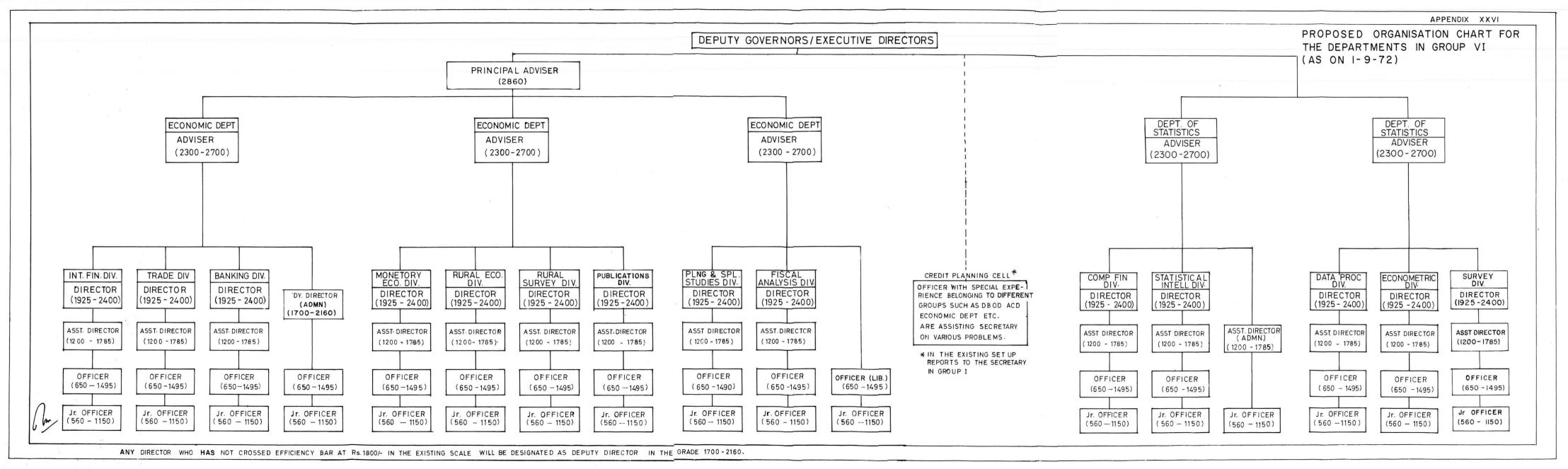


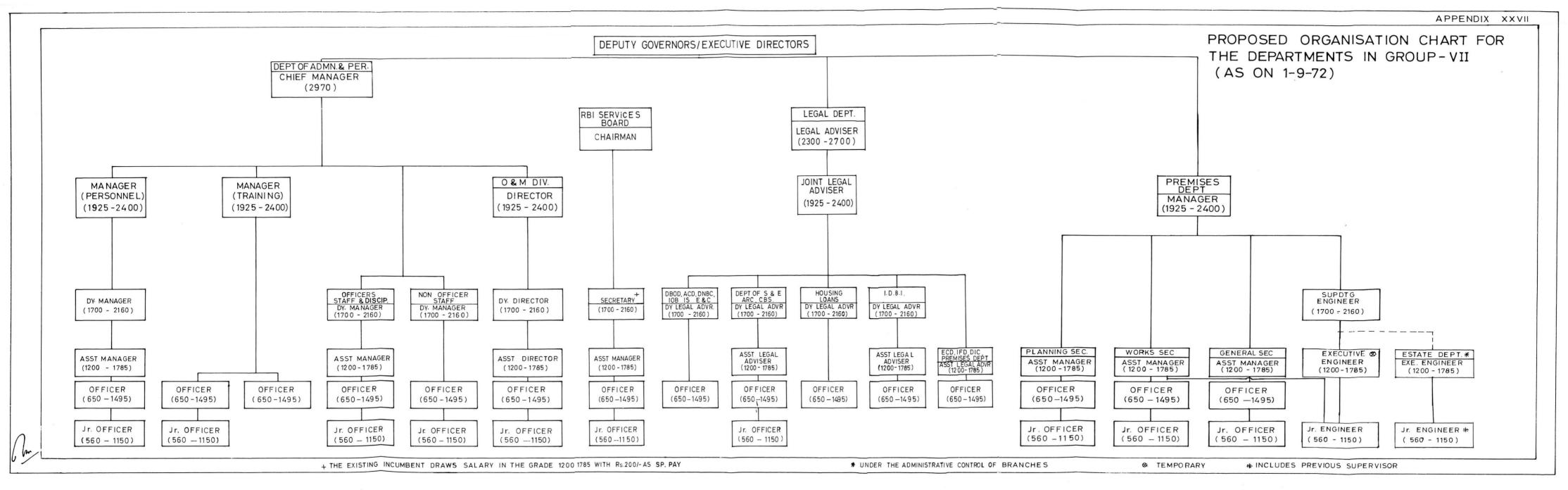












GROUP-WISE DISTRIBUTION OF OFFICERS IN THE PROPOSED GROUPINGS OF DEPARTMENTS

	Ηo							
18/	tal	A	日 多 ひ	Ð	Ħ	편	Proposed Grades	
	383	310	66	7	ı	!	Issue Department	GI
(1	820	730	75	6	6	S	Banking Department	GROUP
1313)	69	41	<u>1</u>	9	_	ı	Dept. of Accounts & Expenditure .	н
	26	14	10		ł		Inspection & Audit	
	5	4	ω			<u> </u>	Secretary's Department	
	552	250	270	23	œ		Dept. of Banking Opera- tions & Development	
(58	20	9	10		1	ı	Dept. of Non-Banking Companies	GROUP
(588)	7	4	N	ند	ı	ı	Deposit Insurance Corpn.	1 1
	9	4	W	<u> </u>		1	Credit Guarantee Corpn.	II
(588)	499	200	273	21	4		Agricultural Credit Department	GR.
8)	89	33	48	6			Agricultural Refinance Corporation	III
	119	75	37	6	ı	-	Industrial Finance Department	GH
(404)	206	70	1 1 1	21	W	<u>-</u>	Industrial Development Bank of India	GROUP
	79	52	17	ω	N	ı	Unit Trust of India	VΙ
(158)	158	94	জ জ	7			Exchange Control Department	GR.
)	111	42	58	10	t	<b>→</b>	Economic Department	GRO
(207	90	50	34	Ŋ	_	ı	Department of Statistics	GROUP
7)	6	ı	4			1	Credit Planning & Bkg. Development Cell	VΙ
	44	20	$\frac{1}{\infty}$	4	N	ı	Department of Administra- tion & Personnel	
	43	4	35	_	2	_	Training.	
	দ	W	2	ŀ	t	1	Services Board	GR
(187	132		œ	3		1	Legal Department	3ROUP
37)		1	9	ı		1	Premises & Estate	i i
	35	13	12		1	1	Engineering Services	VII
	4	9	Ŋ	ı	ı	į	Security Officers	
	12	W	4	3	2	1	O. & M.	
l	1	ı				1	1	, 1

## APPENDIX XXIX

### PART I - POSITION DESCRIPTION

22.1.1971 : Reserve Bank Date Organisation

of India. Location:

Bombay. Group/Dept. : Secretary's Name of Mr.B.N.

Department. Srivastava Officer

Section/Div.

Position/ : Deputy Secretary.

Designation

: Rs. 1425-1800 Pay Scale Special

(Basic) Pav (if anv)

: Bs. 1575 + 158 Allowances Rs. 500 Present Pay

(local pay) (Basic)

A. PRIMARY (One sentence overall summary of FUNCTION function of this position)

> Handling open market operations and investments of State Govts. & EPF. public borrowing programmes, ways & means position of the Central & State Govts. and secretarial work of Bank's Central Board & its Committee meetings.

(Superior Officer to whom you report) B. SOURCE OF SUPERVISION Secretary/Executive Director.

(Designations & Nos. of subordinates C. DIRECTIONS who report to you)

> Staff Officers - 4; Assistants - 2; P.A. - 1; Stenos - 2; Clerks - 9.

## XXIX.2

D. SPECIFIC DUTIES & FUNCTIONS

(Tabulate briefly your specific duties and responsibilities including non-routine and occasional. Indicate in the column to the right the approximate % time devoted to each on an overall average basis).

-		
Sl. No.	Descriptions	Time
1	2	3
1	Meeting the Bank's approved brokers to assess the market conditions in the Govt. securities and stock markets and reporting important developments to the Secretary/E.D.	15%
2	Entering into contracts for sale and purchase of securities on Bank's Investments Account and also on behalf of State Govts. and EPF.	10%
3	Granting interviews to the officials of the State Govts. and quasi-public bodies in connection with their market borrowings.	10%
4	Receiving high dignitaries from foreign countries and arranging for their programme and discussions with the highest executives of the Bank.	
5	Watching the ways and means position of State Govts., sanctioning and renewal of special ways & means advances to State Govt	5% s.
6	Issuing instructions to Bank's Central Accounts Section at Nagpur regarding creation/cancellation of Ad Hoc treasury bills keeping in view the ways and means position of the Central Gova.	2%

1	2	3
7	Correspondence regarding market loans of State Govts., Electricity Boards and other local bodies.	10%
8	Disposal of references received from Bank's Agricultural Credit Department/Industrial Finance Dept. regarding bond issues by land mortgage banks/State Financial Corporations and putting in Bank's subscriptions to the debentures of the former to meet shortfalls	·
9	Follow-up action on discussions held by the Governor/Executive Director and Secretary with the State Govt. officials from time to time regarding their finances.	
10	Guiding and directing the staff to collect data on various matters required for formulation of Bank's policy decisions.	5%
11	Secretarial work in respect of Central Ecar and its Committee meetings.	d 16%
12	Whetting the weekly Financial & Commercial Report prepared by the Economic Department for submission to the Committee of the Central Board.	2%
13	Organising and Administrative work.	9%
14	Correspondence in respect of creation of special securities in favour IMF, IBRD, IDA and ADB and Bank's investments in foreign securities.	2%

XXIX.4

PART II - POSITION EVALUATION

	DEPUTY SECRETARY	, SECRETARY'S DEPT.		
Sl,	Factor	Description	Degree	Poi- nts
1	2	3	4	5
1	EDUCATION & TECHNICAL TRAINING	Bachelor's Degree preferably in Economics.	III	36
2.	EXPERIENCE	10 years & above	V	60
3.	POLICY & PROGRAMME PLANNING  (Consider the responsibility for development of operating plans and/or for analysis and evaluation of problems, and for the preparation of solution of policy recommendations, weightage to be given to scope and complexity of plans/policies)	Responsible for normal planning, solving of problems connected with public borrowing programmes, assessing market conditions etc.  Watching the ways & means position of Central/State Govts. and developing operating plant policies for connected matters. Guids staff to collect data for formulation of Bank's policy decisions.	s/ c <b>-</b>	30

1	2	3	4	5
4.	PROGRAMME EXECUTION & DECISION MAKING (Consider level of responsibility for decision per- taining to pro- grammes projects or operations. Take into account the degree of direct supervision required, extent and frequency to which operations are beyond exist- ing precedents. Consider also the impact on the organisation's objectives or image).	Secretarial work for Sentral Board/ Committee. Entering into contract for sale and purchase or securities on bank's Investments accounts etc. etc.  Occasional innovations beyond exist- ing precedents, having very large impact on Bank's image/objectives.  Review and control by superiors is infrequent and within overall policy control.	f s	25
5.	CLIENT RELATIONSHIP  (Consider direct supervision required, as well as responsibility for the selection and development of approach to the client's problems and needs. Take into account the scope and complexity of activities.	borrowings involves counselling and negotiations. Sufficient Impact on clients	IV low	49

1	2	3	4	5
6.	UTILIZATION & CONTROL OF HUMAN RESOURCES	Supervises Staff Officer Gr. II and clerical personnel.	III	17
	(Consider degree of leadership & direct influence on payroll costs. Influence in attracting, selecting, motivating and developing competent personnel as well as the responsibility for the execution of personnel policie has to be considered).	Has only mcderate influence on personnel policies.		
7.	UTILIZATION & CONTROL OF PHYSICAL & FINANCIAL RESOURCES  (Consider the resources having cash value e.g. building, equipment, supplies, funds, view regaring selection, use, maintenance and conservation of these resource		e n s	20

May

XXIX.7

1	2	3	4	5
8.	CONTACTS & PUBLIC RELATIONS  (Consider the level and frequency of contacts with others in government, business & other organisations)	Limited contacts with outside groups.  Receiving high dignitaries from foreign countries and arranging meetings and their programmes.	I lı⊥gh	8
		Total Points	• • •	245

## APPENDIX XXX

## FACTOR 6

## UTILIZATION AND CONTROL OF HUMAN RESOURCES

This factor is a measure of the scope and imp\*rtance of the position's responsibility for the utilization of an agency's human resources. Considered are the degree of leadership and direction given to subordinates; the influence on pay roll costs; the influence in attracting, selecting, motivating, and developing competent personnel; and the responsibility for the execution of agency personnel policies.

XXX.2

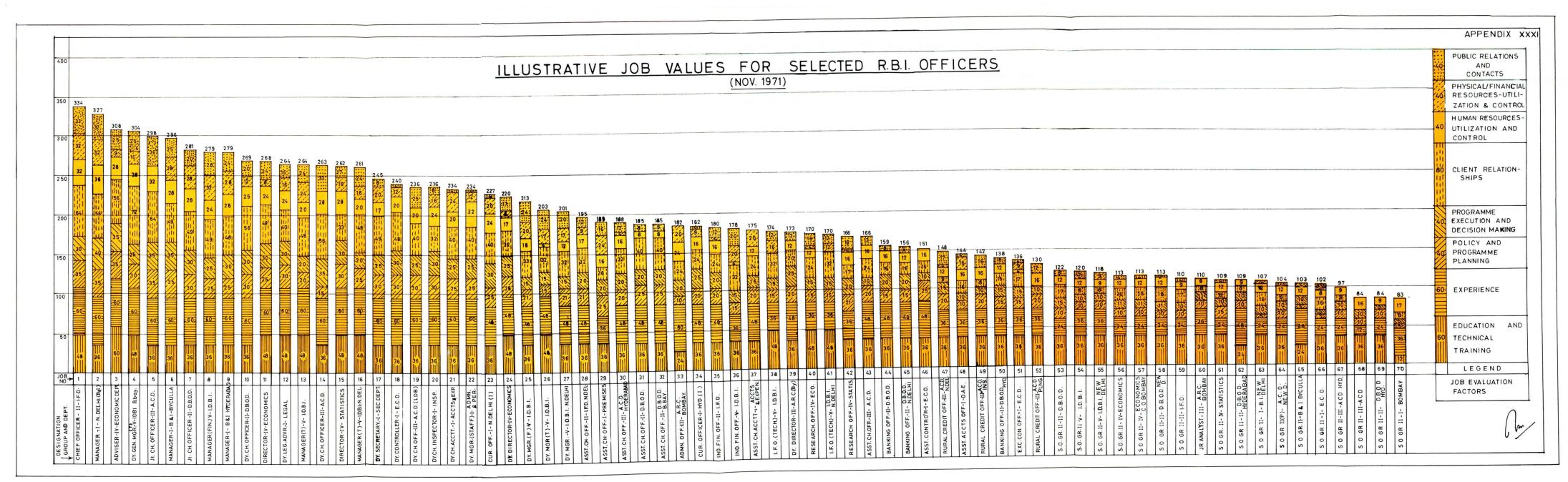
GUIDE FOR POINT SELECTION

Degree		Assignmo Mid- Point	ents Maxi mum	Guide definition
1	0	4	8	Exerts little or no influence or control over the effective utilization or supervision of personnel; little or no influence on personnel policies.
2	9	12	16	Supervises one or more persons on the basis of prescribed procedures and policies exerts no control over personne costs or selection and has little or no influence on personne policies.
3	17	20	24	Supervise one or more persons on the basis of prescribed procedures and policies; exerts control over effective utilization of personnel and is responsible for recommending personnel actions (employment, separation, and salary

XXX.3

	Point	Assign	ments	
Degree	Mini- mum	Mid- Point	Maxi- mum	Guide definition
				adjustment); some influence over personnel policies but no control or responsibility for these.
4	25	28	32	Supervises one or more persons; is responsible for attracting, selecting, motivating and developing personnel; advises on agency procedures and handling of personnel problems; formulates personnel policies for higher level approval; participates in and exerts a strong influence on such activities, but may not have administrative authority for the personnel function.
5	33	36	40	Supervises a multi- unit organization; is responsible for overall utilization of personnel within the agency and for the development and execution of agency policies and personnel programmes; holds major authority and respon- sibility for salary and personnel actions.

1 kg



## APPENDIX XXXII

- I COMMON KNOWLEDGE AND SKILLS REQUIRED FOR ALL OFFICERS OF THE BANK
- i) Economic Environment Role of the Reserve Bank of India.
- ii) Some knowledge of Indian Banking System.
- iii) Idea of Functions of Commercial Bank.
  - iv) Money Market Structures.
    - v) Credit Appraisal follow-up skills.
  - vi) Supervisory Skills & Personnel Relations.
- vii) Written and Oral Communications
- viii) Public Relations.
  - ix) Office Management.
    - x) Data Processing Handling and Interpretation.
  - xi) Company Law some provisions.
  - xii) Analysis of Financial Statements.

- II KNOWLEDGE AND SKILLS PARTICULARLY REQUIRED FOR GROUP I DEPARTMENTS
- i) Manuals issued by the Reserve Bank of India in departments forming Group I.
- ii) (a) Central Government Treasury Rules.
  - (b) State Government Treasury Rules.
- iii) Note Refund Rules
  - iv) Public Debt Accounts Rules.
    - v) Government Securities Manual.
  - vi) Stock Exchange Rules.
- vii) Accounting Procedures in detail in Banking & Issue Department and Central Accounts Section.

## III - KNOWLEDGE AND SKILLS PARTICULARLY REQUIRED FOR GROUP II DEPARTMENTS

- i) Banking Regulation Act, 1949.
- ii) Reserve Bank of India Act (Sections 17, 42, 45) (Chapter III).
- iii) Nationalisation Act.
  - iv) Financial Corporation Act.

- v) (a) State Bank of India Act.
  - (b) Subsidiaries of State Bank Act.
- vi) Company Law (Some provisions).
- vii) Negotiable Instruments Act.
- viii) Transfer of Property Act.
  - ix) Equitable Mortgage.
    - x) Deposit Insurance Corporation Act.
  - xi) (a) Credit Guarantee Corporation Act.
    - (b) Credit Guarantee Scheme of Industrial Finance Department.
  - xii) Power of Attorney Act.
- xiii) Stamp Act.
  - xiv) Inspection Objectives requirements,
     procedure, examination of assets system.
    - xv) Inspection work flow, internal accounting, checks (balancing of books, conciliation of inter-bank accounts).

## IV - KNOWLEDGE AND SKILLS PARTICULARLY REQUIRED FOR GROUP III

- i) Co-operative Laws detailed knowledge.
- ii) State Legislation regarding rural side land laws.
- iii) Detailed knowledge of State Development Programmes.
  - iv) Some idea of budgetary procedures of Government.
    - v) Fundamentals of agriculture, crops, inputs, irrigation, crop rotation, seasons, types of fertilizers, economics of tube wells etc.
  - vi) Attitude, field visits, liaison capacity.

## V - KNOWLEDGE AND SKILLS PARTICULARLY REQUIRED FOR GROUP IV

- i) Classification and Processing of Data Systems and Computerisation.
- ii) Classification and Compilation of data for economic analysis.
- iii) Statistical Studies.
  - iv) Econometric Studies.
    - v) Sample Surveys.
  - vi) General Knowledge of various branches of economics like balance of payment, international trade and monetary theory.

## VI - KNOWLEDGE AND SKILLS PARTICULARLY REQUIRED FOR GROUP V

- i) Taxation Laws development rebate.
- ii) Emphasis on industrial development special problems of industries.
- iii) Capital Market.
  - iv) Management Accounting.
    - v) Marketing Concepts.
  - vi) Industrial Development Bank of India Act.
- vii) Industrial Financial Corporation of India Act.
- viii) State Financial Corporations Act.

#### IIIXXX APPENDIX

### I. BANKERS TRAINING COLLEGE, BOMBAY

## Central Banking Course I

The course is intended for Staff Officers Grade I of the Reserve Bank. The first course was held from 4th January to 5th March 1971.

i) Duration

: 9 weeks.

ii) Frequency

: Regular - about 3/4

times a year.

iii) No. of trainees: About 30 trainees.

per course

iv) Coverage of the course

: Comparative study of economic systems, determinants of income and employment - role of monetary and fiscal policies, pricing process and structure of market, processes of growth and development, international trade theories, institutions, etc., Indian agriculture and industry, Reserve Bank and other financial institutions, India's foreign trade and balance of payments.

Management perspective, management planning, work measurement, job evaluation, communication, participative management, management training and development, etc.

## 2) Foreign Exchange Course for DBOD Officers

i) Duration : 6 weeks.

ii) Frequency : Once a year.

iv) Coverage of the course

: Organisation of a Foreign Exchange Department, detailed study of the various sections, e.g. inward bills, outward bills, remittances, travel, etc., agency arrangements and foreign branches, exchange rates and arithmetic, forward rates, exchange accounts and position, forward contracts, extension, cancellation etc., credit information, export finance and insurance.

## II. CO-OPERATIVE BANKERS TRAINING COLLEGE, POONA

## Course on Agricultural Finance for DBOD Officers

i) Duration : 7 weeks.

ii) Frequency : Once a year.

iv) Coverage of the course

: Role of agriculture in economy, programme of agricultural development, technical background relating to agricultural production, etc., credit requirements of agriculturists, private and institutional agencies for provision

of agricultural credit, financing of short-term, mediumterm and long-term needs of the agriculturists, role of the Reserve Bank of India in provision of short-term, medium-term and long-term finance, appraisal of loan applications of primary credit societies by co-operatives banks, Agricultural Refinance Corporation and its functions and role. agricultural finance by commercial banks, principles of lending with particular reference to agricultural finance, various schemes for providing agricultural credit formulated by the State Bank of India and other commercial banks.

Visits to co-operative institutions and farms.

## III. STAFF TRAINING COLLEGE, MADRAS

1) Induction course for newly appointed Staff Officers Grade II (Direct Recruits)

The course is intended to give the newly appointed officers a general idea of the functions and working of the Reserve Bank and the activities of its various departments.

i) Duration : 5 weeks.

ii) Frequency : The course is held as and when a recruitment of direct officers takes place.

iii) No. of : About 25 trainees per course

iv) Coverage of : An outline of the Indian banking system, concept of money supply with the public, variations in money supply, functions of a central bank with particular reference to functions and working of the different departments of the Reserve Bank and its associate institutions, Reserve Bank of India Act, Banking Regulation Act, Public Debt Act, etc., practice and law

of banking, personnel relations.

## 2) Induction Course for Rural Credit Officers (staff candidates)

The course is intended to give to the trainees an intensive practical and theoretical training in the law and practice of commercial banking. The course also deals with co-operative credit structure.

i) Duration : 8 weeks.

ii) Frequency : The course is held as and when required.

iii) No. of : About 30 trainees per ccurse

iv) Coverage of : Practice and law of bankthe course ing, co-operative movement,
law relating to co-operative
banking, functions and
working of Agricultural
Credit Department, practical
training in commercial hanks.

# 3) General Course for Staff Officers Grade II (direct recruits) on completion of their departmental training

The course is intended to provide the participants an opportunity to assimilate and consolidate the knowledge gained regarding the



#### XXXTTT.6

working of the various departments of the Bank during the course of a practical training for about 21 months. Further, it is oriented to expose the officers who constitute the first rank supervisors in the Bank to the modern concepts of management including human relations so as to prepare them for handling human relations problems they are likely to encounter in actual work situation in the various departments of the Bank.

- i) Duration : 8 weeks.
- ii) Frequency : The course is held as and when required.
- iii) No. of : 25-30 trainees. trainees per course
  - iv) Coverage of the Indian banking system, central banking with particular reference to countries with underdeveloped economies, international finance, current economic problems, Reserve Bank of India Act, Public Debt Act, etc., functions and working of various departments of the Reserve Bank and its

associate institutions, Bank's accounting procedure, practice and law of banking, bank investments, advances, compilation of credit reports, control and supervision of branches by head office, management and organisation.

4) Course in Central Banking for the junior supervisory staff (General Course)

The course is intended to improve the operational efficiency of the employees and facilitate their mobility from one department to another.

i) Duration : 8 weeks.

: Regular - about 5/6 ii) Frequency

times a year.

iii) No. of : About 60 trainees per course

iv) Coverage of : Basic concepts of economics, the course national income, public finance, money and banking, outline of Indian banking system, international

finance, Indian financial administration, central banking with particular reference to countries with under-developed economies, functions and working of

the Reserve Bank of India,

co-operation, Banking Regulation Act, and other enactments, practice and law of banking, investments and advances of commercial banks, general principles of lending, etc., book-keeping and accounting procedure in commercial banks, control and supervision by the head office over branches, principles of management, personnel relations.

5) Inspection course for the supervisory staff of the Department of Banking Operations & Development and The Agricultural Credit Department

The course is intended to give instruction in inspection procedures and techniques.

i) Duration : 10 weeks.

ii) Frequency : Regular - about 4 times a year.

iii) No. of : About 30 trainees per course

iv) Coverage of : Practice and law of banking, i.e. customers accounts, payment and collection of cheques, etc., investments, advances, foreign exchange and finance of foreign trade

etc., book-keeping and accounting system in commercial banks, control and supervision of head office over branches, co-operative organisation including various types of societies, salient features of co-operative law, role of Reserve Bank of India in the sphere of rural credit. Practical training in commercial and co-operative banks. Training in inspection procedures.

N.B. It has been decided to merge the courses at Nos.(3) and (4).