



Reserve Bank of India
Department of Statistics and Information Management

Consumer Confidence Survey, September 2021

Block I: Respondent's Details

Name							
Address	Address1 - House Number						
	Address2 - Colony/Street						
	Landmark						
	City	Pin Code					
Telephone Number							
Actual Age in completed years							
Age Range	22-29 [1]	30-39 [2]	40-59 [3]	60 & above [4]			
Gender	Male	Female					
Occupation	Salaried Employee [1]	Self Employed/ Business [2]	Homemaker [3]	Daily worker [4]	Retired Person [5]	Others (Incl. Unemployed, students, etc.) [6]	
Annual Income	₹1 lakh or less [1]	₹1 to less than 3 lakh [2]	₹3 to less than 5 lakh [3]	₹5 to 10 lakh [4]	₹10 to 25 lakh [5]	₹25 lakh and above [6]	
Family Members	1 or 2 [1]		3 or 4 [2]		5 and more [3]		
Number of Earning members							
Educational Qualification	Illiterate [1]		Below 5 th Std [2]		5 th Std-Below 10 th Std [3]		
	10 th Std-Below 12 th Std [4]		12 th Std [5]		Graduate [6]	Post Graduate [7]	

Block II: Respondent's Perceptions and Expectations

Q. No.		As compared with one -year ago			One-year from now		
		Improved/ Increased	Remained the same	Worsened/ Decreased	Will Improve/ Increase	Remain the same	Will Worsen/ Decrease
1.	General economic situation in the country	[1]	[2]	[3]	[1]	[2]	[3]
2.	Income	[1]	[2]	[3]	[1]	[2]	[3]
3.	Overall Spending*	[1]	[2]	[3]	[1]	[2]	[3]
3(a)	Expenditure on essential items\$	[1]	[2]	[3]	[1]	[2]	[3]
3(b)	Expenditure on non-essential items\$	[1]	[2]	[3]	[1]	[2]	[3]
4.	Employment scenario	[1]	[2]	[3]	[1]	[2]	[3]
5(a)	Overall prices of goods and services	[1]	[2]	[3]	[1]	[2]	[3]
5(b)	Rate of price changes#	[1]	[2]	[3]	[1]	[2]	[3]

* If you choose (1) in Question 3, please answer Question 6_1. If you choose (3) in Question 3, please answer Question 6_2.
 \$ Essential items comprise of food, housing, fuel & electricity, essential clothing, education, medical amenities, transportation etc. Non-essential items comprise of consumer durables, motor vehicles, gold & jewelry, expenses on hotel & restaurant etc.
 # If you choose (1) in Question 5(a), please answer Question 5(b).

Q.No.6_1 Why have you increased your (or other family members') spending? (Choose all applicable answers)

		Yes	No
a.	Because your income has increased.	[1]	[2]
b.	Because value of your investments/wealth has increased.	[1]	[2]
c.	Because your expenditure towards large ticket purchases such as real estate, car, consumer durable goods has increased.	[1]	[2]
d.	Because the cost of consumer goods, cost of services (e.g., medical, education, transport, etc.) has gone up.	[1]	[2]
e.	Others (Please Specify)	[1]	[2]

Q.No.6_2 Why have you decreased your (or other family members') spending? (Choose all applicable answers)

		Yes	No
a.	Because your income has decreased.	[1]	[2]
b.	Because value of your investments/wealth has decreased.	[1]	[2]
c.	Because your expenditure towards large ticket purchases such as real estate, car, consumer durable goods has decreased.	[1]	[2]
d.	Because the cost of consumer goods, cost of services (e.g., medical, education, transport, etc.) has gone down.	[1]	[2]
e.	Others (Please Specify)	[1]	[2]

Q.No.7 How you describe the current financial situation of your household –

Saving a lot	Saving a little	Just making ends meet	Drawing on past saving	Running debt
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