

RBI/2006-07/128
RPCD.CO. RRB.BC. No. /25/03.05.28A/2006-07

September 15, 2006

The Chairmen
Regional Rural Banks (RRBs)

Dear Sir

**Address / Telephone Number of the Branch
in Pass Books / Statement of Accounts-Regional Rural Banks (RRBs)**

In order to improve the quality of service available to customers in branches, it would be useful if the address / telephone number of the branch is mentioned on the Pass Books / Statement of Accounts.

2. RRBs are therefore advised to ensure that full address / telephone number of the branch is invariably mentioned in the Pass Books / Statement of Accounts issued to account holders.

3. Please acknowledge receipt to our concerned Regional Office.

Yours faithfully,

(G. Srinivasan)
Chief General Manager