



**भारतीय रिज़र्व बैंक**  
**RESERVE BANK OF INDIA**

वेबसाइट : [www.rbi.org.in/hindi](http://www.rbi.org.in/hindi)

Website : [www.rbi.org.in](http://www.rbi.org.in)

ई-मेल email: [helpdoc@rbi.org.in](mailto:helpdoc@rbi.org.in)

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May 21, 2012

**RBI warning on phishing mail**

It has come to the notice of the Reserve Bank of India that an email has been sent in its name from mail id: alert@rbi.org and signed by RBI Online offering a 'new online security platform'. According to the mail, the 'new online security platform' offers to 'prevent online identity theft in internet banking by asking the customer to go through a two-way authentication factor before he/she properly logs into internet banking every time'. The email then asks the recipient to 'download the attachment and update'.

The Reserve Bank clarifies that it has not sent any such mail. In fact, it does not have any mail ids with extension @rbi.org. Members of public receiving such mails should not open the attachment and/or try to download it on their computer. It could be a phishing mail and downloading the attachment could result in identity theft.

**Press Release : 2011-2012/1849**

**Alpana Killawala**  
Chief General Manager

Related Press Releases/Notifications	
Oct 15, 2012	<a href="#">RBI cautions Public Not to respond to Phishing Mail sent in its Name</a>
Sep 14 2012	<a href="#">Do not respond to Mails asking for your Internet Banking Account Details : RBI Cautions Public</a>
Feb 06, 2012	<a href="#">RBI cautions Public Once Again against Fictitious Offers</a>
Jan 10, 2012	<a href="#">Complain to Local Police/Cyber Crime Authorities against Fictitious Offers of Money from Abroad</a>
Apr 05, 2011	<a href="#">RBI Never asks for Your Bank Account Details</a>
Feb 15, 2011	<a href="#">Do Not Pay Money to receive Large Funds from Abroad : RBI Advisory</a>
May 28, 2010	<a href="#">Do Not fall Prey to Fictitious Offers of Funds Transfer: RBI Advisory</a>
May 26, 2010	<a href="#">Remittance towards participation in lottery, money circulation schemes, other fictitious offers of cheap funds, etc.</a>
Jul 30, 2009	<a href="#">Beware of Fictitious Offers/Lottery Winnings/Cheap Fund Offers: RBI</a>
Dec 07, 2007	<a href="#">RBI cautions Public against Fictitious Offers of Remitting Cheap Funds from Abroad</a>