



भारतीय रिज़र्व बैंक
RESERVE BANK OF INDIA

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RBI/2018-19/214

DCM (Plg.)No.2968/10.25.007/2018-19

June 14, 2019

The Chairman / Managing Director /
Chief Executive Officer
All Banks

Madam / Sir,

Security Measures for ATMs

As stated in para 15 of the [monetary policy statement dated October 04, 2016](#), the Bank had constituted a Committee on Currency Movement (CCM) [Chair: Shri D.K. Mohanty, Executive Director] to review the entire gamut of security of treasure in transit. The recommendations of the Committee have been examined and certain measures aimed at mitigating risks in ATM operations and enhancing security, are listed below:

- a) All ATMs shall be operated for cash replenishment only with digital One Time Combination (OTC) locks.
- b) All ATMs shall be grouted to a structure (wall, pillar, floor, etc.) by September 30, 2019, except for ATMs installed in highly secured premises such as airports, etc. which have adequate CCTV coverage and are guarded by state / central security personnel.
- c) Banks may also consider rolling out a comprehensive e-surveillance mechanism at the ATMs to ensure timely alerts and quick response.

2. The above measures shall be implemented in addition to the existing instructions, practices and guidance issued by the Reserve Bank of India and law

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हिंदी में काम करना आसान है इसका प्रयोग बढ़ाइ ,

चेतावनी: रिज़र्व बैंक द्वारा ई-मेल, डाक, एसएमएस या फोन-कॉल के जरिए किसी की भी व्यक्तिगत जानकारी जैसे बैंक के खाते का ब्यौरा, पासवर्ड आदि नहीं मांगी जाती है। यह धन रखने या देने का प्रस्ताव भी नहीं करता है। ऐसे प्रस्तावों का किसी भी तरीके से जवाब मत दीजिए।
Caution: RBI never sends mails. SMSs or makes calls asking for personal information like bank account details, passwords, etc. It never keeps or offers funds to anyone. Please do not respond in any manner to such offers.

enforcement agencies. Non-adherence of timelines / non-observance shall attract regulatory action including levy of penalty.

Yours faithfully,

(Ajay Michyari)

Chief General Manager-in- Charge