

## ATM and Website Messages

## 3. Grievance Redress

Failed ATM withdrawal transaction due to non-dispensation of cash?

Contact the card issuing bank to resolve the issue. If your bank does not resolve your complaint within a month, approach RBI's Banking Ombudsman @ <a href="https://bankingombudsman.rbi.org.in">https://bankingombudsman.rbi.org.in</a>