

PUN.CAB.APTP.No.by email /09-06-002/2024-2025

October 30, 2025

The Chairman/Managing Director/Chief Executive Officer,
Non-Banking Financial Companies

Madam / Dear Sir,

**Programme on Payment and Settlement Systems for Officers of NBFCs –
November 26-28, 2025**

The College of Agricultural Banking (CAB), Pune is conducting a **three-day Online programme** on **Payment and Settlement Systems** during **November 26-28, 2025** for **Officers of NBFCs**.

2. Objectives

- To impart knowledge about the latest developments in Payment and Settlement Systems in India.
- To sensitise the participants about the various guidelines on customer protection and compensation in digital payments.
- To develop skills to manage various risks associated with the Payment and Settlement Systems.

3. Course content

The broad course content of the programme is given in Annexure.

4. Nomination

We request you to please nominate suitable officers for the programme by **November 20, 2025**. **The nomination forms for the programme are attached**. The nomination forms may please be sent to nomination.itsps@rbi.org.in. For nomination related enquiries, you may contact the nomination desk – Shri Amit Patil (email ID: nomination.itsps@rbi.org.in, Telephone No.020-25582344).

कृषि बैंकिंग महाविद्यालय, विद्यापीठ मार्ग, पुणे - 411 016 (महाराष्ट्र) भारत
फोन : (91-020) 25582361 फैक्स : (91-020)25538959 ई-मेल: principalcab@rbi.org.in

College of Agricultural Banking, University Road, Pune - 411 016, (Maharashtra), INDIA

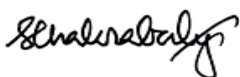
Phone : (91-020) 25582361 Fax : (91-020) 25537756E-mail : principalcab@rbi.org.in

हिंदी आसान है, इसका प्रयोग बढ़ाइये

PLEASE NOTE: Acceptance of Nomination is on a first come first serve basis. The Fees may be remitted only after the nomination is confirmed by the College.

IMPORTANT DATES TO REMEMBER	
Programme Dates	November 26-28, 2025
Last date for receipt of nomination	November 20, 2025
Completion of programme	5.30 - 6.00 p.m. on November 28, 2025 (Friday)

Yours faithfully



(Saugata Chakraborty)
Programme Director
Mobile number: 9870071069

Annex

कृषि बैंकिंग महाविद्यालय, विद्यापीठ मार्ग, पुणे - 411 016 (महाराष्ट्र) भारत
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Module 1: Overview of Payment and Settlement Systems in India

- Types of Payment and Settlement Systems
- Authorisation of Payment Systems
- Important Provisions of the PSS Act, 2007

Module 2: Regulatory guidelines for Payment & Settlement Systems

- Vision Document on PSS
- Recent Regulatory Developments

Module 3: NPCI operated payment systems

- NACH, CTS
- AePS, DBT
- UPI, IMPS, BHIM
- NETC

Module 4: RBI Operated Payment Systems- RTGS & NEFT

Module 5 – Consumer Protection in digital payments

- Online Dispute Resolution
- Harmonisation of TAT
- Integrated Ombudsman Scheme

Module 6: Digital Payments – Risks and Security Controls



Reserve Bank of India established the College of Agricultural Banking (CAB) in 1969 to provide training inputs in Rural and Cooperative Banking. Subsequently, recognising the changing needs of the Indian financial sector, the College has expanded its scope to provide training in other areas like Information Technology, Human Resource Management, General Banking and Non-Banking Financial Services. The College also conducts programmes in collaboration with international agencies like FAO, APRACA, CICTAB, UNDP and the Commonwealth Secretariat. It has earned acknowledgement as an international centre of excellence for development banking. The College also conducts customised training programmes for institutions, both national and international, as per their specific requirements. The College is committed to enhancing and building capabilities in the financial sector in tune with the changing times

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