

September 06, 2005

To all Agency Banks

Dear Sir,

Master Circular – Collection of Direct Taxes- OLTAS

The Online Tax Accounting System (OLTAS) for collection, accounting and reporting of direct taxes was introduced with effect from June 01, 2004 at all designated branches of Agency Banks. Funds settlement based on online data was also introduced with effect from April 01, 2005. With a view to facilitate quick reference to all the extant instructions issued on the subject at one place, a Master Circular summarizing the various circulars has been prepared and the same is enclosed for your information. This circular may also be downloaded from our website www.rbi.org.in

2. Please acknowledge receipt

Yours faithfully,

Sd/-

(Girish Kallianpur)
Deputy General Manager

Withdrawn

Master Circular on Collection of Direct Taxes

Introduction

The Central Board of Direct Taxes (CBDT) is responsible for administering various direct taxes through the Commissioners of Income-tax located in different parts of the country. The Commissioners of Income-tax are entrusted with the task of collection as well as refund of Income-tax and Corporation Tax, etc. under the Income-tax Act, 1961.

2. The Principal Chief Controller of Accounts (Pr.CCA) is the apex authority of the accounting organisation of the Central Board of Direct Taxes. Under the Departmentalised set up, the Pr.CCA, CBDT has been assigned the functions relating to accounting of all receipts and refunds pertaining to the Direct Taxes. The Pr.CCA sits at New Delhi and operates through Zonal Accounts Offices (ZAO's) across the country. Presently there are 24 ZAO's located at various places.

3. Major Heads of Account

The various types of direct taxes collected by the Income Tax Department are classified under the following Major Heads:

- i) Corporation Tax (C.T.) 0020 Corporation Tax
- ii) Income Tax (I.T.) 0021 Taxes on Income other than Corporation Tax
- iii) Wealth Tax (W.T.) 0032 Taxes on Wealth
- iv) Gift Tax (G.T.) 0033 Gift Tax
- v) Fringe Benefit Tax 0026
- vi) Banking Cash Transaction Tax 0036

4. Prior to 1st April 1976, Income and other Direct taxes were accepted by the Offices of Reserve Bank of India (RBI), the branches of State Bank of India (SBI), its associates conducting Government business, treasuries and sub-treasuries. With a view to increasing the number of points at which these taxes could be deposited conveniently by the members of the public, a scheme for collection of income tax and other direct taxes through the branches of public sector banks was introduced with effect from 1st April 1976.

5. 'Accounting System for Direct Taxes' - Revised procedure

(RBI Circular DGBA.GAD.No.H-684/42.01.001/2003-04 dated January 9, 2004)

After studying the issues relating to Accounting and reporting, delays in remittance and in despatch of documents etc., the 'Working Group on Government Accounts' suggested the revised procedure which came into effect from 1st October 1988. Reserve Bank has issued comprehensive instructions on acceptance of CBDT dues and its accounting and reporting vide its publication 'Accounting System for Direct Taxes' which came to be known as Pink Booklet.

6. With a view to giving effect to CBDT's decision to authorise one branch each of State Bank of India in the four Metros viz. Chennai, Delhi, Kolkata and Mumbai for **direct tax refund work**, in addition to Reserve Bank and to reduce the

workload at RBI Offices, Para 12-A-II(i) of Pink Booklet entitled "Accounting System for Direct Taxes" has been amended suitably.

7. With a view to improving customer service in this regard, special attention is drawn to the following provisions of 'Accounting System for Direct Taxes' :
(RBI/2004/135 (DGBA.GAD.No.1142 /42.01.001/2003-04) dated April 2, 2004)

(i) **Issue of Token** : While instructions issued by Reserve Bank regarding the issue of paper token as an acknowledgement of payments are very clear, it is observed that a large number of authorised branches do not issue such tokens. In many places, there are informal arrangements wherein the taxpayer is asked to collect the challan after a specific date from the bank branches. In some cases, the receipted challans are not kept securely and are placed in an open box. The customers are allowed to freely pick up their challans without any identification. In the case of challans deposited with cheque or draft, the receipted challans will be issued only on realisation of the amount of cheque or draft and hence the paper token should indicate the date on which the receipted copies of the challans would be kept ready so that the assessee makes an arrangement to collect the receipted challan on the date given in the token.

(ii) **Receipted Challan** : The receipted challan should be made available to the assessee within 4-5 days, based on the local Clearing arrangements. The branches should ensure that this stipulated waiting period must not be exceeded and any deviation in this regard will be viewed seriously by Reserve Bank. The receipted challans should be handled with care and in a secure manner till they are handed over to the assessee across the counter on presentation of the relevant paper token. Under no circumstance, the receipted challan should be kept in open box accessible to customers.

(iii) **Double Date Stamp on Receipted Challan**: It is reiterated that the challan should bear two dates i.e. the 'Date of tender' of challans and instruments and the 'Date of realisation' of proceeds of the instruments as specified in Annexure-V of the Pink Booklet.

(iv) **Acceptance of Clearing Cheques**: It is observed that some of the banks are reluctant to accept cheques drawn on other banks while receiving taxes resulting in practice of Chartered Accountants/Tax Consultants tendering their own cheques on behalf of their clients. As accepting cheques drawn on other banks will greatly facilitate the customers, banks are advised not to turn back customers who tender challans with cheques drawn on other banks.

(v) **Do's and Don'ts** : A list of Do's and Don'ts as given in the Annexure-IV of the Pink Booklet were not being supplied to the bank staff dealing with the Direct Tax collection work as required. You are advised to do the needful.

As you are aware, Agency bank is acting as the agent of Reserve Bank for conduct of Government Business. For doing so, Reserve Bank pays Agency Commission. It is, therefore, incumbent on the branches to follow the procedures set out by us and render good customer service. Authorised branches may be advised to follow the instructions contained in our various Memoranda/Circulars issued from time to time and ensure that tax payers are not inconvenienced in the payment of taxes.

We advise that failure to observe the prescribed procedures and guidelines would render the concerned branch liable for de-authorisation or such other penalties as the Reserve Bank may deem fit.

II. Online Tax Accounting System (OLTAS)

(RBI/2004/131 (DGBA.GAD.No.1008/42.01.034/2003-04) dated April 1, 2004, RBI/145/2004 (DGBA.GAD.No. H-1068 /42.01.034/2003-04) dated April 16, 2004 & RBI/2004/184 (DGBA.GAD.No.H-1114/42.01.034/2003-04) dated April 29, 2004)

8. A High Powered Committee (HPC) was constituted by Reserve Bank for setting up OLTAS in January 2003. The HPC set up a Sub-Committee to suggest the Accounting Procedure for Online Tax Accounting System. The Accounting procedure duly approved by CGA and CAG was introduced for OLTAS w.e.f June 01, 2004. The new accounting procedure (Annexure) was forwarded to all agency banks on April 16, 2004. The salient features of the new accounting procedure are the introduction of a single copy challan with tear-off taxpayers' counterfoil, branding of acknowledgement stamp with unique serial number known as Challan Identification Number (CIN) on the single copy challan and on taxpayers counterfoil. Tax payers are now able to view the tax paid by them by logging on to <http://tin-nsdl.com>. Further, the new file structure required by Income Tax Department was also forwarded to Agency banks for developing suitable software for the OLTAS.

II) Under the new procedure banks were advised to issue acknowledgement in respect of challans tendered with clearing cheques/drafts (ie other than cash and transfer cheques/drafts) only after the realization of such cheques/ drafts. Banks were further advised to issue paper token in respect of such challans indicating the date of tender and the date on which the counterfoil will be kept for delivery. The receiving banker was advised to return the tear-off portion of taxpayers counterfoil on realization of such cheques/ drafts after branding with the rubber stamp acknowledging the payment with Challan Identification Number (CIN) comprising of the following:

- (i) BSR Code number of the bank branch (7 digits)
- (ii) Date of presentation of the challan (DD/MM/YY)
- (iii) Serial number of the challan in that branch on that day (5 digits).

III) The tear off portion of the challans accompanied with cash or cheques drawn on the same receiving branch may be returned to the taxpayer on the same day with necessary acknowledgement by branding with the rubber stamp prescribed above.

IV) All the non-computerised/ non- networked branches were advised to ensure that data pertaining to those branches be transmitted from its nearest computerized/networked branch to the Nodal branch and from Nodal branch to Link Cell electronically so that complete data pertaining to all the authorized branches of a bank throughout India are seamlessly transmitted to the Tax Information Network (TIN) hosted by NSDL.

V) It was further advised that the new accounting procedure under OLTAS will replace the existing procedure in so far as the sending of scrolls and challans to the Income Tax Department is concerned. It was also advised that except for the changes proposed in the OLTAS Accounting Procedure forwarded to banks, the instructions contained in the Pink booklet "Accounting System for Direct Taxes" (Updated upto June 30, 1999) will continue to be in force.

VI) Further, need for transmitting data online to TIN in addition to the normal practice of sending paper scrolls and challans to the ZAO and Income Tax department was also emphasised.

VI) It was suggested to banks that their Link Cells at Nagpur may be connected to TIN (NSDL) at Mumbai with a dedicated leased line to ensure secure two way communication.

9. On-line Tax Accounting System (OLTAS) - Transmission of data to NSDL - Validation Checks

(RBI/2004/75 (DGBA.GAD.No. H-69 /42.01.034/2004-05) dated July 28, 2004)

I) In the review meeting convened by Indian Banks' Association on July 21, 2004 in Mumbai, various types of errors noticed by National Securities Depository Ltd. (NSDL)/Income Tax Department in the data uploaded by banks have been discussed thread-bare. In particular, data entry errors noticed in respect of PAN/TAN Number, incorrect nodal scroll branch data, assessment year, absence or incorrect tax-payer's name, CIN Numbers, major head codes and amounts were discussed.

II) To counter the lacunae observed, it has been decided that each bank incorporates the following validation checks with immediate effect in the OLTAS software for all Record Types.

- i) Value for the field NOD_BR_COL_SC_DT and NOD_BR_PYMT_SC_DT in RT01 and RT06 respectively should be between 01-06-04 and date of transmission (i.e. filename).
 - ii) PAN/TAN cannot be of lesser than 10 alphanumeric characters. If its length is 10 then in case of PAN first five and tenth character of PAN should be alpha only, and sixth to ninth i.e. next four should be numeric only. In case of TAN first three characters should be CTU code and fourth, tenth must be alpha and next five (fifth to ninth) should be numeric. If PAN/TAN is invalid, then name and address should be captured mandatorily. (Quoting of PAN/TAN made compulsory w.e.f January 1, 2005)
 - iii) Name field is always mandatory and it should have a combination of alphanumeric and dots only and it should be of more than one character (the name string should not be of dots and numeric or both. Alphabets must be there in main string). It is mandatory to transmit the **full name** of tax payer irrespective of the fact that PAN/TAN has been mentioned on the challan.
 - iv) ZAO code number of a collecting branch is permanent and details of ZAO code numbers are available in the pink booklet published by the Reserve Bank. Nodal Branches must ensure that this ZAO code number is correctly mentioned in Record Type 01 and is not altered under any circumstances. It is advised that all the banks should save the code in the ZAO field in their OLTAS software as instances have been brought to the notice of RBI/Government where the same branch is mentioning different ZAO code on different dates of transmission.
- III) In addition to the above validation checks, the following supervisory steps have to be taken by banks :
- (i) Branch Managers of the collecting branches must ensure correctness of the name and amount captured from the challans. For this 'maker-checker' system of data entry must be adopted in all the bank branches.
 - (ii) All collecting branches must compulsorily transmit Record Type 01 and Record Type 02 (Summary Record), if there is collection on that day. In branches where there has been no collection during the day, only Record Type 02 (NIL statement) is to be transmitted to the Nodal Branch. This would enable the TIN to accurately monitor the implementation of OLTAS.
 - (iii) At the Nodal Branch level supervision has to be made to ensure that all the collecting branches are transmitting the Record Type 01 and Record Type 02. They should also ensure that those collecting branches that have no collection transmit only Record Type 02 (NIL Statement) with MAJ_HD_CD=0 and TOT_AMT=0 to their respective Nodal Branch.

- (iv) Branch Manager of Nodal Branch must ensure that the Major Head wise collection shown in the Nodal Branch Scroll of a particular date submitted to the ZAO, tallies with the corresponding totals in the OLTAS data transmitted to the Link Cell for submission to TIN. **This exercise should be done in respect of all payments from June 1, 2004 and if any data has not been transmitted to TIN so far, it should be transmitted now.**
- (v) All the banks at Link Cell level should maintain an error record of action taken on error records transmitted to TIN. This would ensure that all records which had initially been rejected by TIN due to some deficiencies are compulsorily retransmitted to TIN after removal of lacunae within 48 hours.
- (vi) It is observed that the banks are entering wrong major head codes i.e. interchanging payments received under Major Head 020 for Corporation Tax or Major Head 021 for Income tax other than Corporation Tax. This leads to avoidable misclassification of payments and affects the reconciliation of accounts between the Income Tax Department and ZAO. In case of a valid PAN, the above validation can be implemented in the OLTAS software i.e. if 4th character (from the left) is 'C' then Major Head code must be 020.

IV) It is reiterated that accuracy of the data should be ensured, as this will be the basis for monitoring revenue collections on a day-to-day basis at the highest level in the Finance Ministry. Besides, incorrect data will affect the taxpayer adversely and may lead to disputes/litigations at a later date.

10. Abolition of Sub-Agency Arrangements for Collection of CBDT Dues – OLTAS

(RBI/2004/326(DGBA.GAD.No.3278-3311/42.01.034/2004-05) dated Dec. 31, 2004)

I) It is observed that one of the major reasons for non-uploading of data under OLTAS is the existence of Sub-Agency arrangements with another prominent bank in the locality where the Sub-Agency bank concerned does not have sufficient number of branches for having its own Nodal Branch as per the norm then prescribed by CBDT. Due to non-compatibility or for other reasons, the data in respect of challans received by collecting branches under sub agency arrangements were not uploaded to TIN by the Principal Agency banks in many cases.

II) With a view to avoiding delay and problems arising out of the sub-agency arrangements, it has been decided in consultation with Directorate of Income Tax (Systems), New Delhi to discontinue the Sub-Agency arrangement altogether. You are therefore, advised to submit a proposal to CBDT, for designation of your own Nodal branches wherever your branches are functioning under sub-agency arrangements.

11. On-line Tax Accounting System (OLTAS) - Funds Settlement - Reporting to RBI, CAS Nagpur

(RBI/2005/382 (DGBA.GAD.No.H-4736/42.01.034/2004-05) dated March 1, 2005, RBI/2005/466 (DGBA.GAD.No.H. 5801 /42.01.034/ 2004-05) dated May 13, 2005 & RBI/2005/406 (DGBA.GAD.H 5236/42.01.034/2004-2005) dated March 29, 2005)

I) At present, the agency transactions are reported to CAS in ASCII through e-mail/floppy along with a hard copy. As the CBDT transactions are a part of the agency transactions, we advise that there will be no change in the system, format and time of reporting to CAS. Agency bank's Link Cell at Nagpur may, therefore, be advised to extract the CBDT figures from the OLTAS file and convert the same to ASCII for reporting to CAS. **It will be the responsibility of the Link Cell to ensure that the figures under the major head –CBDT– reported for fund**

settlement to CAS and that reported under OLTAS are the same for any given date. Banks must ensure 100% accuracy in reporting. Rejection of data by TIN will lead to a mismatch in the figures reported under OLTAS and those reported to CAS for funds settlement.

II) Keeping in view the decision to switch over to settlement of funds on the basis of on-line data uploaded to TIN with effect from April 1, 2005, the existing system of reporting CBDT transactions to RBI, CAS, Nagpur has since been reviewed. Accordingly, it has been decided that the agency banks will submit the CBDT figures to RBI, CAS, Nagpur separately through digitally signed e-mail (to be signed by a class II certificate holder). The CBDT figures reported to TIN as at 13.15 hours on week days and 12.30 p.m. on Saturdays should simultaneously be reported to CAS, Nagpur for funds settlement through digitally signed e-mail. The data mailed after the cut-off time will not be accepted by CAS, Nagpur under any circumstances.

III) The system of reporting of other government transactions (non Central Board of Direct Taxes transactions) will remain unchanged for the time being.

IV) Banks may also please note that any rejections by the system at RBI, CAS will not be accounted for on the same day as it is presently being done by obtaining corrected revised advices from the Link Cells. Only the figures accepted by the system at CAS will be accounted for. The rejection report will be passed on to the Link Cell along with the daily input statement on the same day. Banks are advised to issue necessary instructions to their branches and the Link Cell in this regard.

V) **It is clarified that the financial data file uploaded to CAS, Nagpur on any given date for funds settlement and the challan data relating to that particular settlement date uploaded to TIN should exactly match.** Files rejected subsequently by NSDL, if any, due to validation errors etc. should be processed separately and re-uploaded. *Banks may ensure that challan data in respect of each and every challan deposited by the assessee is uploaded and duly accepted by TIN.* Such re-uploading of files to TIN would not affect the funds settlement data. The requirement of complete reporting to TIN would be achieved if the data going from Link Cells to CAS, Nagpur and the relative challan data going to TIN are uploaded **simultaneously**.

VI) Link Cells may be advised to ensure that there is no mismatch in figures uploaded to CAS and TIN for a given uploading date.

VII) Nodal Branches should follow the instructions contained in paragraph 6 of the 'Accounting Procedure Relating to On-line Tax Accounting System (OLTAS)' meticulously and advise them to dispatch the Scrolls and Challans etc. on a day-to-day basis to Zonal Accounts Offices concerned.

12. Certain clarifications issued by the RBI for guidance to banks as regards OLTAS are reproduced below:

(RBI/213/2004(DGBA.GAD.NO.H-1169/42.01.034/2003-04) dated May 22, 2004 & RBI/2004/181 (DGBA.GAD.No. H-235/42.01.034/2004-05) September 15, 2004)

I) **Challan Identification Number (CIN)**

. It is clarified that as per paragraph 1.3.3 of OLTAS accounting procedure (Annexure) running serial number will have to be given for all the challans tendered with cash, transfer cheque **as well as clearing cheques** on a particular day across all types of direct taxes. While the tear-off portion of the challan tendered with cash and transfer cheques (i.e. the cheque drawn on the collecting branch) needs to be returned to the tenderer with the prescribed rubber stamp indicating the date of tender, BSR code and CIN etc., the challans tendered with **clearing cheques** (i.e. drawn on other branches/banks) will have to be returned only on realisation of the instruments. The authorized official of the receiving

bank branch is also required to sign the tear-off portion of the challan as well as original challan.

II) Banks are requested to visit Income Tax website (www.incometaxindia.gov.in) for Frequently Asked Questions (FAQs) on OLTAS.

III) It is also informed that State Bank of India and NSDL have established help-desks and that branches may directly mail to esetgad@mtnl.net.in and tininfo@nsdl.co.in (9892788899 / 9869275997 (SBI) and 022-24994650 (NSDL) for any help.

13. Further, banks are advised to ensure full participation of authorized branches and ensure that every challan record is transmitted to TIN by every branch where tax collection has been made. It is reiterated that a NIL statement (Record type 02) may be transmitted to the nodal branch when there has been no tax collection during the day to enable TIN to monitor OLTAS properly.

It is also emphasized that the data transmitted to TIN should be correct and complete and conforms to the stipulated procedures.

14. Banks are advised of the following critical short comings which were brought to the notice of RBI by Directorate of Income Tax:

(RBI/2004/165 (DGBA.GAD.No.H-170/42.01.034/2003-04) dated September 4, 2004)

- (a) **Non capture of PAN/TAN by banks** - It has been reported from many centres that even where the taxpayer has correctly quoted his PAN in full, certain bank branches are either not entering it or are entering it in an incomplete manner. In this connection banks may please note that under the On-line Tax Accounting System (OLTAS) procedure/rules, it has been laid down that *wherever the 10 digit PAN/TAN in the proper alpha numeric structure is quoted by the taxpayer, the banks would only have to capture the PAN and the name of the taxpayer and not the address.*
- (b) **Non capture of the full name of the taxpayer** - Perusal of the data uploaded to TIN indicates that many bank branches are still putting only one or two characters in the name column of the taxpayer. In some cases even symbols and dots have been used. Banks may please ensure capture of taxpayer's full name in OLTAS data.
- (c) **Incorrect address field** - The data analysed also reveals that the address field is not being captured properly by many bank branches. In many cases, just a few random alphabets or numbers are being entered which again indicates that the bank branches are not taking adequate care for full data capture. Banks may take necessary corrective action.
- (d) **Wrong reporting of Challan Identification Number (CIN)** – It is observed that some bank branches are allotting a particular Challan Identification Number (CIN) on the taxpayer's counterfoil but entering a different CIN on the OLTAS data sent. As per OLTAS procedure/rules, CIN is to be allotted on date of presentation only. The CIN Number stamped on the taxpayer's counterfoil as well as on the main body of the challan should be transmitted to TIN.
- (e) **Non uniform scroll data** - As per the On-line Tax Accounting procedure rules, the scroll of a Nodal Branch for a particular day is to be identical for both the ZAO as well as for the data transmitted on OLTAS to TIN. It is, clarified that all collection data being sent to ZAO and TIN for a particular day must **match** both in respect of number of challans and Major Heads. Further it may be ensured that **each and every** challan record is sent to TIN by every branch where collection has been made."

15. Accounting of past data in On-line Tax Accounting System (OLTAS) and Accounting of March Residual

(RBI/2005/413 DGBA.GAD.NO.H-5312/42.01.034/2004-05 April 4, 2005)

I) Instructions were issued on the procedure to be followed as regards accounting of past data in OLTAS and accounting of March Residual which are reproduced below:

“Keeping in view the need to have complete reporting of collection data on OLTAS and also to ensure uploading of residual/missing data, the Directorate of Income Tax (Systems) has made the following changes in the reporting systems:

- a) Multiple files for any particular nodal scroll date/nodal branch(ZAO)/major head code combination will be accepted on different dates by TIN. Now, it will be possible to upload additional RT-01 record of a previous nodal scroll date along with a RT-01 of a current nodal scroll date although a nodal scroll for the previous date is already uploaded.
- b) The banks can now upload any past data not uploaded earlier and they can merge the nodal branch scroll of an earlier date in the RT-01 of the current date. The facility of multiple upload of previous nodal branch scroll data will be effective without restriction of the number of times nodal branch scrolls of the same date have been uploaded earlier.
- c) For files being transmitted to TIN, during the period from April 1, 2005 to April 16, 2005, two separate RT-01 records will have to be transmitted by the banks. The first RT-01 record will have nodal branch scroll dated March 31, 2005 (March residual) while the second RT-01 record will be that of the current date (financial year 2005-06). However, as usual, there will be one summary record i.e. RT-05 for each major head daily. The procedure of uploading March Residual data for financial year 2004-05 would continue upto April 16, 2005.
- d) All data of previous financial year not uploaded earlier was required to be uploaded by March 31, 2005. However, in the extreme eventuality in which some missing data of previous financial year is to be uploaded even after March 31, 2005/April 16, 2005, the banks may do so following the procedure explained in para (a) & (b) above. However, no data of previous financial year should be uploaded in a nodal branch scroll bearing date later than March 31, 2005.”

16. On-line Tax Accounting System (OLTAS) - Accounting Procedure relating to crediting of CBDT collections to Govt. Account

(RBI/2005/411 (DGBA.GAD.No. H- 5287/42.01.034/2004-05) dated April 1, 2005)

I) It has been decided in consultation with Government of India to amend the instructions relating to the maximum number of days allowed for crediting tax collections to **T+3 working days** instead of T+3 days (including Sunday and Holidays) with effect from April 1, 2005. In the case of private sector agency banks, it will be **T+3 days**.

II) The period of delay will be counted from the date of receipt of the collection at the receiving branch (actual realization of money in the bank) till it is reported to Reserve Bank of India, Central Accounts Section, Nagpur for credit to Government account. Delayed period interest will be recoverable from the banks regardless of the amount involved. For calculating the working days, Reserve Bank of India calendar will be followed.

17. De-authorisation of bank branches for collection of Direct Taxes

(RBI/2005/412 (DGBA.GAD.No.H 5318 /42.01.034/ 2004-05) dated April 4, 2005)

I) With the introduction of OLTAS for reporting of direct tax collections on on-line basis, some authorised bank branches were unable to upload the data on Income Tax Department's TIN in the absence of uploading facilities in far flung branches. It has, therefore, become necessary to de-authorise some of the branches which do not have any collections or have only very negligible collection.

II) With a view to streamlining the procedure for delisting of authorised bank branches, it has been decided in consultation with the office of Principal Chief Controller of Accounts (Pr CCA), CBDT, New Delhi that any proposal for deauthorisation of branches should be submitted by the Head Offices of the Agency banks to RBI, Central Office keeping in view the following parameters/guidelines:

- i) Availability or otherwise of any other authorized bank branch in the vicinity. In case there is no other authorized bank branch in the same centre, proposal for de-listing of the existing branch may not be insisted upon.
- ii) The existing branch has not received any Direct Tax in the previous year (April-March)
- iii) The proposal for delisting of authorised branch has the approval of the Top Management of the concerned bank.

III) After the proposal is approved by RBI/ Office of Pr.CCA, CBDT the concerned bank should give wide publicity to the effect that the specific branch will discontinue acceptance of taxes with effect from a specific prospective date and advise us accordingly.

18. OLTAS- File Segregation Utility developed by Tax Information Network
(RBI/2005/81(DGBA.GAD.No.382/42.01.034 /2005-2006) dated July 26, 2005)

I) Requests have been received from some banks that Tax Information Network (TIN) should not reject the entire file of OLTAS data received from a bank's Link Cell because of a few erroneous records. The banks have desired that TIN should accept the records which are with correct validations while rejecting the erroneous records. On the basis of the discussions CBDT had with NSDL (TIN) and banks, TIN has since developed a File Segregation Utility.

II) We forward herewith the guidelines for using file Segregation Utility (FSU) wherein the functionality of the new utility is described in detail (**Annex II**). You are requested to advise your Link Cell to use this utility. TIN has implemented the utility at its site.

19. Maintenance of Government Accounts - Recovery of Interest on delayed remittances (Government of India Transactions)
(RBI/2005/431 (DGBA.GAD.No.H-5531/42.01.011/2004-05) dated April 25, 2005)

I) The existing procedure for remittance of collection of Government receipts/revenues for crediting into Government account maintained at CAS, RBI, Nagpur has been reviewed by a Committee set up by Government of India with members drawn from Government, Reserve Bank of India and a few select Public Sector Banks. Based on recommendations of the Committee, it has been decided as under:

i) Permissible period for remittance of Government Revenues

a) **Local Transactions** - Wherever the collecting branch and focal point branch are in the same city/agglomeration, the settlement of transaction with CAS, RBI,

Nagpur is required to be completed within T+3 working days (where T is the day when money is available at the branch).

b) **Outstation Transactions** - Wherever the collecting branch and the focal point branch are in different city/agglomeration, the settlement of transaction with CAS, RBI, Nagpur is required to be completed within T+5 working days (where T is the day when money is available at the branch).

For calculating the working days, the RBI calendar will be followed.

ii) Charging interest on delayed remittance – ‘Delayed Period Interest’

a) Total amount, which has not been remitted in time and the penalty due alongwith the details of the individual cases will be intimated by concerned Ministry /department to the Head Office of the bank concerned on a quarterly basis by the 15th of the following month. The period of delay for this purpose will be counted from the date of receipt of the collection at the receiving branch (actual realization of money in the bank) till they are reported to RBI, CAS, Nagpur for credit to Government.

b) The present system of charging penalty at Bank Rate +2 % will continue. The charges shall henceforth be known as ‘Delayed Period Interest’.

c) There will be no change in the permissible remittance period or penal charges for the various Deposit Schemes of the Ministry of Finance.

d) Delayed period interest will be recoverable from the banks regardless of the amount involved.

3. The cases for relaxation of the permissible period in respect of difficult areas or due to the matters beyond the control of the banks will be forwarded on case – to case basis to Office of Controller General of Accounts through the Ministry/Department concerned for approval as hitherto.

4. This supersedes all our earlier instructions on the subject.

5. The revised instructions will be effective from 01.05.2005. These instructions are not applicable to Private Sector Banks and for transactions under OLTAS.

20. New Major Heads/Challans

“Securities Transaction Tax”

(RBI/2005/68 DGBA. GAD. No. H- 297 /42.01.001/ 2005-06) dated July 18, 2005 & RBI/2005/39 (DGBA.GAD.No.H-42 /42.01.034/2005-06) dated July 4, 2005)

The Office of the Controller General of Accounts has issued correction slip No. 572 and 573 dated June 17, 2005 relating to “Securities Transaction Tax.” Accordingly, new Major Head Code No. ‘0025’ allotted to Securities Transaction Tax earlier has been changed to ‘0034’. As such the new major head along with minor heads thereunder will be as follows:

(a) Major Head - 0034 Securities Transaction Tax

(b) Minor Head – 101- Collection under Securities Transaction Tax

102- Penalty

103- Interest

901- Share of net proceeds assigned to States

(1) The Minor Head 101 will have the following sub heads:

(a) Tax Collection - 00 3400 101 01

(b) Deduct- Refunds- 00 3400 101 02

(2) The Minor Head 901 will figure as a “ Minus-entry” in the Central accounts and as “Plus-entry” in the State accounts.

21. Banks were advised of the revised challan formats introduced by Government of India which were necessitated by the introductions of two new taxes i.e. **Fringe Benefit Tax** and **Banking Cash Transactions Tax**. Consequent changes/ rationalization made to Major Heads and Sub-Minor Head of Accounts by Income Tax Department are given below:

I. CHALLAN NO.ITNS - 280

The Challan is for the payment under the two Major Heads i.e. (a) 0020 Income-tax on Companies (Corporation Tax) and (b) 0021 Income-tax (other than Companies).

It should now be possible for taxpayers to pay taxes for assessment years other than consecutive assessment years. For example, in the case of assessments for block period (more than one consecutive assessment year), the assessment year field in the bank's software may be modified to accept payments for a period other than consecutive assessment year for example payments for A.Y. 1991-97, 1992-99, 1993-99 etc.

II. CHALLAN No.281

The challan is meant for payment of TDS (tax deducted at source)/TCS (tax collected at source). It has two Major Heads i.e. (a) 0020 for company deductees and (b) 0021 for non-company deductees. The challan has two Minor Head Codes which are to be ticked by the tax payer (a) TDS/TCS payable by tax payer (Minor Head -200) (b) TDS/TCS on regular assessment (raised by Income-tax Department (Minor-Head - 400).

The new three digit codes Sub-Minor Heads now introduced in the challan are as under :

Section	Nature of Payment	Code
206C	Collection at source from Alcoholic Liquor for Human Consumption	6 C A
206C	Collection at source from Timber obtained under Forest lease	6 C B
206C	Collection at source from Timber obtained by any Mode other than a Forest Lease	6 C C
206C	Collection at source from any other Forest Produce (not being Tendu Leaves)	6 C D
206C	Collection at source from Scrap	6 C E
206C	Collection at source from contractors or licensee or lease relating to Parking lots	6 C F
206C	Collection at source from contractors or licensee or lease relating to Toll Plaza	6 C G
206C	Collection at source from contractors or licensee or lease relating to mine or quarry	6 C H
206C	Collection at source from Tendu leaves	6 C I

III. CHALLAN NO.282

This challan is for the payment of a number of taxes. The changes introduced in this challan are as under :

- a) Securities Transaction Tax has been renumbered as Major Head 0034 in place of the earlier Major Head 0025.
- b) Wealth-Tax - Major Head 0032 has been included in this Challan. Earlier this Major Head was in Challan No.280.

IV. CHALLAN NO.283

This is a new challan introduced. It is for the payment of (a) **Banking Cash Transaction Tax - Major Head 0036** and (b) **Fringe Benefit Tax - Major Head 0026**. The valid Minor Head for both these categories of taxes are (i) Self Assessment Tax, Minor Head - 300 and (ii) Tax on Regular Assessment Tax - Minor Head 400 and (iii) Advance Tax, Minor Head-100.

Banks may please arrange necessary modification in OLTAS software and bring the above changes to the notice of all the branches collecting direct taxes to enable the branches to accept payment of these taxes with immediate effect.

22. Banking Cash Transaction Tax(BCTT)

(RBI/2005/43(DGBA.GAD.No.H-76/42.01.001/2005-06) dated July 5, 2005)

I) Banks were advised the procedure to be followed as regards levy of Banking Cash Transaction Tax on the cash withdrawal by the government departments. Extract of the same is reproduced below

“Government of India has introduced a new levy of 0.1%, called as Banking Cash Transaction Tax (BCTT) through Finance Act, 2005 which has come into effect from June 1, 2005. The BCTT is levied on the value of taxable banking transactions which have been defined as under:

- a) *Withdrawal of cash (by whatever mode) exceeding a specified limit on any single day from an account other than a savings bank account with any scheduled bank.*
- b) *Receipt of cash exceeding a specified limit from any scheduled bank on any single day on encashment of one or more term deposits, whether on maturity or otherwise.*

II) The BCTT is also payable, among others, by an office or establishment of the Central Government or a State Government. Accordingly, Central Government Offices or establishments will be liable to pay the BCTT on the amount of cash withdrawn by them for their use, if the amount withdrawn by them is in excess of Rs.1, 00, 000/- (Rupees one lakh) in a single day from a single account.

III) In this connection, Government of India has observed that deducting the BCTT from the cheques amounts drawn by Government Departmental Officers by Agency Banks is not correct. Banks are, therefore advised to stop the practice forthwith.

IV) In order to enable Banks to recover the tax from the Government departments, banks are advised to directly debit the Government account through the payment scrolls. The BCTT may be shown just below the relevant cheque amount in the payment scroll, indicating in clear words “Banking Cash Transaction Tax”.

V) Insofar as the reporting and settlement of the collections with the Reserve Bank of India, CAS, Nagpur and ZAOs of CBDT is concerned, banks will follow the procedure already prescribed for the purpose with respect to “Direct Taxes”.

Obligation of Scheduled Banks to furnish

information on Banking Cash Transaction Tax (BCTT)

(RBI /2005/ 85 (DGBA. GAD. No. H- 414 /42.01.001/ 2005-06) dated July 30, 2005)

V) As per Rule No. 5 of the Government Notifications No. 156/2005, dated May 30, 2005 scheduled banks are required to furnish a statement of number of taxable banking transactions entered into and Banking Cash Transaction Tax collected during the month on or before the expiry of the month immediately following the relevant month on a computer media.

VI) Banks may, therefore, furnish the information in the manner and media as prescribed in the Rules at the address mentioned below:

Directorate General of Income Tax (investigation)

E-2, ARA Centre, 3rd Floor, Jhandelwala Extension

New Delhi 110 055

Banks may download the above Notification and forms from the website www.taxmann.com.

23. Agency Banks - Inspection of branches conducting Central/State Government business

(RBI/2005/363(DGBA.GAD.No. H-4213-4246/44.01.001(A)/2004) dated February 15, 2005)

I) Reserve Bank is conducting periodical inspection of Agency bank branches engaged in Government business with a view to verify the correctness of the transactions reported to RBI as also to guide the branches about proper conduct of Government business and render good customer service to the Government, the tax-payers, investors in Government Schemes as well as Government pensioners.

II) Banks have been advised to conduct inspection of branches conducting Government business under the following categories; on an experimental basis till June 30, 2005:

- (i) Focal Point Branches/Link Branches/Nodal Branches
- (ii) Main Branches at commercial centres, industrial areas etc.
- (iii) Branches handling large volume of Central Board of Direct Taxes/Central Board of Excise and Customs/ Departmentalised Ministries Accounts transactions, Pension payments as also servicing / issuance of Relief Bonds/Savings Bonds.

III) While conducting audit of the branches, special attention is required to be given in the areas of collection and timely remittance of CBDT/CBEC dues, State Taxes/Fees, work relating to Departmentalisation of Central Government Accounts, PPF/SDS Schemes, payment of Government Pension, servicing/issuance of Relief/Savings Bonds. Agency Banks have also been advised that their audit team may familiarize themselves with the latest instructions of Government of India/Reserve Bank of India on these issues and may provide a fair coverage of the same in their reports. Banks were advised to complete the entire exercise of auditing all their branches falling under the above categories by 30th June, 2005. A copy of the audit reports is required to be sent to the Regional Director, Reserve Bank of India under whose jurisdiction the branch falls, within a month of audit.

24. Compulsory Quoting of Permanent Account Number (PAN)/Tax Deduction Account Number (TAN) on Challans from 1/1/2005

(RBI 2004/300 (DGBA.GAD.NO.H-2532-65/42.01.034/2004-05) dated December 14, 2004 & RBI/2005/398(DGBA.GAD.NO.H-5132/42.01.034/2004-05) dated March 19, 2005)

I) With a view to ensuring correct and prompt credit to tax payers, Central Board of Direct Taxes (CBDT), Government of India have decided to implement the provisions for mandatory quoting of PAN/TAN on Challans from **January 1, 2005**. Accordingly, no payment of taxes will be accepted by bank branches unless the PAN of the tax payers is quoted on Challans ITNS 280 & 282 or TAN of the deductor on Challan ITNS 281, as the case may be. The branches may display a notice prominently stating that '**Quoting of PAN/TAN on Challans compulsory from 1/1/2005**' in the branches and not accept challans without PAN/TAN from that date. The procedure for obtaining PAN/TAN is available in the website of Income Tax Department (<http://www.incometaxindia.gov.in> or <http://www.tin-nsdl.com>). The branches may guide the assessee to obtain PAN/TAN before depositing the tax. The facility of downloading the challan form No. 280 & 281 with pre-printed PAN/TAN number may also be given wide publicity through your designated branches.

II) The Hon'ble Rajasthan High Court vide its order dated September 24, 2003 had directed that the banks shall accept the payments of advance tax and taxes under the Income Tax Act in case the PAN has been applied for and the same has not been allotted. The Directorate of Income Tax (Systems), New Delhi has since advised that the order of the Hon'ble Rajasthan High Court is binding on all

the authorised bank branches **located in Rajasthan**. With a view to avoiding any case of contempt of the order of the Hon'ble Rajasthan High Court, it has been decided in consultation with the Directorate of Income Tax (Systems) that all the authorised bank branches located in Rajasthan should accept payment of advance tax and other taxes under the Income Tax Act without insisting on PAN/TAN quoted in the challan in case the taxpayer provide evidences that PAN/TAN has been applied for and the same has not been allotted.

25. Streamlining the Procedure for payment of Income Tax Refund Orders (ITROs)

(RBI/2004/83 (DGBA.GAD.No.1009/42.01.018/ 2003-04) dated February 28, 2004 & RBI/2004/125 (DGBA.GAD.No. 979 /42.01.018/2003-04) dated March 27, 2004)

The Central Board of Direct Taxes, Government of India, New Delhi have since discontinued the procedure of forwarding Advice Notes to the paying banks in respect of refunds upto Rs.9999/- vide their Circular Instruction F.No.385/25/97-IT(B) dated November 6, 2003. Under the revised procedure Advice Notes for refund upto Rs.9999/- will be forwarded by Income Tax Department to assessee directly along with the ITROs.

The assessee in turn is required to deposit both the instruments i.e. ITROs as well as Advice Notes with his bank for collection.

With a view to avoiding return of the ITROs by the paying bank for want of 'Advice', banks may instruct all their branches accepting ITROs from customers to insist on **presentation of 'Advices'** also along with the ITROs.

26. Introduction of ECS (Credit) for Refunds of Income Tax

(RBI/2004/90 (DGBA.GAD.No. H-767 /42.01.034/2003-04) dated March 9, 2004)

In view of the difficulties faced by the banks as well as the public at large in regard to ITROs, Reserve Bank has been pursuing with the Central Government for an alternate system for tax refunds. We are pleased to inform you that Government has since taken a decision to implement ECS credit for direct tax refunds. A notification in this regard is expected to be issued by the Government shortly.

It has been decided that banks should waive ECS charges in respect of ITROs as and when the ECS mode is adopted by Government for refund of taxes.

ACCOUNTING PROCEDURE RELATING TO ON-LINE TAX ACCOUNTING SYSTEM (OLTAS)

1. Procedure for acceptance of taxes at the receiving branches

1.1 A taxpayer can pay direct taxes at any authorised branch of the authorised bank either in cash, direct debit to account or by a cheque/draft drawn on the same bank or another bank/branch at the same centre where the payment is made. The payment of tax by outstation cheques/drafts can also be made at any authorised bank, or through an electronic means of remittance to the authorized bank / branch. For every payment there should be a challan in the prescribed format. The challan format is a single copy challan with the main challan at the top and the taxpayer's counterfoil at the bottom of the challan. (Specimen at Annexure 'A').

1.2 At the counter of Receiving Bank Branch

The receiving clerk/ teller of the receiving branch will have to check up the following points while accepting the payment: -

a. Whether main portion of the challan and the taxpayer's counterfoil form have been filled in properly and the amount and major head of account to which the amount is to be accounted /credited is correctly recorded therein;

b. Whether details of the Permanent Account Number (PAN) **or** Tax Deduction Account Number (TAN), name and address of the taxpayer, assessment year and nature and type of payment are properly filled in. The amount should be written correctly both in words and figures.

c. Whether the Permanent Account Number (PAN) / Tax Deduction Account number (TAN) has been quoted in the challan at the prescribed place. U/s 139 A (5) (b) of the Income Tax Act, quoting of PAN is mandatory. Similarly, u/s 203A of the Act, quoting of TAN is mandatory. This number, as quoted by the taxpayer should be validated (checked to see whether it is in conformity with the valid PAN/TAN structure) and the designated banks accepting tax payment should ensure that the challans for payment are accepted only when a valid PAN is quoted in the challan. However, where the taxpayer indicates that he has already applied for allotment of PAN or TAN but has not yet been allotted the same, the tax payment challans may be accepted by the bank provided the tax payer indicates PAN/TAN application number in the challan. In such cases it should invariably be ensured that the **full address of the taxpayer has been mentioned in the challan.**

1.3 After scrutinizing the challan and satisfying himself that the amount of cash, cheque or draft tendered agrees with the amount shown in the challan, and also that the cheque is not post dated/stale the receiving teller or counter-clerk of the branch will issue a paper token to the tenderer to facilitate delivery of the counterfoil receipt to him. In the case of challans deposited with cheque or draft drawn on other bank branches, the counterfoil receipt will be issued only on realization of the amount of the cheque or draft and hence the paper token should bear the date on which the same will be available.

1.3.1 Challans tendered with Cash

A challan tendered with cash, if found in order after scrutiny, will be stamped 'CASH RECEIVED'. The bank will also stamp both the main portion and the taxpayer's counterfoil of the challan with a stamp mentioning the name of the bank & branch, the BSR code the branch (7 digits), date of deposit (DDMMYY) of the amount and unique serial number of the challan (5 digits). The stamp will be impressed on both the main portion as well as the taxpayer's counterfoil of the challan. Care must be taken to ensure that the impression of the receipt stamp is clear and legible.

An authorized official of the branch will sign in full the taxpayer's counterfoil of the challan and initial the main copy of the challan having received the amount. In the taxpayer's counterfoil, the amount received will be indicated in both words and figures. The receipted taxpayer's counterfoil will be returned to the tenderer and the main copy will thereafter be passed on for scrolling in the Receipt scroll.

1.3.2 Challans tendered with Cheque/Draft

A challan tendered with cheque/ draft will be branded with a 'double date stamp' to indicate the date of tender of the instrument as well as the date of realization thereof. It may be possible that some branches might be following the practice of branding the chalans with an inward date stamp as soon as the challans are tendered over the counter. In that case the double date stamp may not be necessary. However, it will be ensured that the inward date stamp is invariably branded on both the main copy and the taxpayer's counterfoil of the challan.

The checking official will initially ensure that there is no difference between the amount of cheque/ draft and the amount recorded in the challan by the tenderer. The cheque/ draft will thereafter be sent for realization. Subsequently, on realization of the cheque/draft, **the date of realization will be indicated on the double date stamp or in the space in the challan as the case may be.** The bank will also stamp both the main and the taxpayer's counterfoil of the single copy challan with a stamp mentioning the name of the bank & branch, the BSR code the branch (7 digits) date of deposit (DDMMY) of the amount and unique serial number of the challan (5 digits). After signing the challan for having received the amount, the taxpayer's counterfoil will be returned to the tenderer against the surrender of the token.

1.3.3 Numbering of Challans

Running serial number will be given for all the challans (both paid by cash and by cheque) **for each day.** It must be ensured that the serial number on each challan issued on a particular day should be **unique** to trace it subsequently. **The bank must therefore ensure that the serial numbers given to the challans deposited with cash do not overlap with the serial numbers given to the challans against which cheques have been realised on that day.**

Counterfoil of the challans tendered along with cash and cheque/draft payable at the same branch will be returned to the tenderer duly receipted at the counter. The challans tendered with cheques/drafts drawn on a different branch of the same bank or any other bank situated at the same centre, the tax-payer's counterfoil will be returned duly receipted not later than the working day following the day fixed under the Rules of 'Local Bankers' Clearing House' for return of unpaid instruments of any day's clearing.

1.4.1 In case of challans tendered with cheque/ draft, the date of realization of the cheque will also be stamped on the main portion of the challan, which will be retained at the bank for onward transmission to Zonal Accounts Office (ZAO) along with the Receipt Scroll. Although as per the Income Tax Act the date of presentation of cheque/ Demand Draft realized will be treated as date of payment of tax, the cheque/ Demand Draft will be scrolled only after realization.

1.4.2 Double Date on Receipted Challan

The main portion of the challan through which a cheque/ draft is deposited will, therefore, have two dates as under:

- i) Date of tender : DDMMYY (in the rubber stamp acknowledgement)
- ii) Date of realization: DDMMYY (at the place indicated in the challan)

In case of cash tender the 'Date of tender' and 'Date of realization' will be the same.

1.4.3 The collecting bank **will not issue receipt in any other format.**

2. Preparation of Scrolls by the Collecting Branch

2.1 A running serial number will be given to all the challans received at a bank branch counter **on each day** against which cash payments have been made or cheques/ drafts have been realized on that date.

2.2 All the challan fields such as name and PAN, the serial number, date of deposit and BSR code of the branch are required to be captured when the challan is deposited by the tax payer at the bank counter. The data structure of the fields of the challan for which data has to be captured and transmitted will be as informed to the banks by the Income-tax Department. Permanent Account Number (PAN) and the name of the taxpayer will invariably be incorporated in the Receipt & Payment Scroll.

2.3 At the end of customer banking hours, the bank branch should identify all those challans against which payment has been received in cash for the day or for which payments by cheque/draft have been realised for the day. As the details of all these challans is already in the bank's computer system, the branch should generate a file containing all the challan data for which payments have been realised for that day and transmit it to its Nodal Branch for onward transmission to the Income Tax Department's TIN through the banks' Link Cell. **However, the non- computerized/ non- networked authorized branches should ensure that data is transmitted from it's nearest computerized/ networked branch to the Nodal Branch. It should be ensured that no challan for which payment has been realised on that day is left out. A running scroll serial number extending through a financial year (1st April to 31st March) will be given to the records relating to each type of tax (major head) which are transmitted on a particular day. The complete data structure of records and the file which is to be transmitted by the bank to the Department will be in the format prescribed by the Income-tax Department. The collecting branch will in no case alter the online data file at its end after it has been transmitted to the Income Tax Department.**

2.4 Treatment of Clearing Returns

The collecting branch should also identify all those challans against which instruments were returned unpaid. Such instruments along with related challan should be kept separately in the bank for taking further necessary action as deemed fit.

2.5 The collecting branch will also generate separate printouts of the scrolls in Form and summary in Form based on the type of tax (major head-wise) on a daily basis from the challan data on its computer which has been transmitted to the Income-tax Department. The same running serial number extending through a financial year (1st April to 31st March), which was given to the scrolls transmitted for the relevant day, prefixed by the appropriate abbreviation of the type of tax (major head) concerned, will be printed on the scroll. The collecting branch will in no case generate any printed scrolls or summary from data which is changed in any manner from the data earlier transmitted to the Department. Thus the scrolls generated by the branch will exactly match the scrolls generated by the RCC from the data transmitted to the Department's TIN on-line by the bank. Thereafter, the branch will prepare a set of computer printed summary and receipts scrolls and attach with each scroll **the physical challans arranged in the same serial order in which they are entered in the scrolls**. At the beginning of the next working day, the receiving branch will forward the same to the Nodal Branch for **onward transmission to the ZAO**.

2.6 Transmission of Error Records

In case of any error by the collecting bank branch in reporting the amount of payment made by a taxpayer or major head of payment, the bank will transmit the corrected information on-line to TIN through an error record, the format for which will be as prescribed by the Income-tax Department. Rectification of the errors in the amount and the head of account will also be reported to ZAO through 'Error Scroll' to be sent through Nodal branch. Only the amount of tax payment as reported by the bank to the TIN will be accepted by the Income-tax Department as the payment made by the taxpayer.

3. Procedure for Payment of Income Tax Refund Orders (ITROs)/ECS

3.1 Direct tax refund work is entrusted to only one branch of an authorized bank generally Reserve Bank of India, State Bank of India or its Associate Banks at an ITD centre / a District. The Refund Orders will be presented to the branch by the taxpayer for transfer to his account with the same branch. Alternatively, it might be received through clearing. The specimen signatures of the officers of the Income-tax department who are authorized to draw refund orders will be sent to the paying branches concerned in advance by the Income-tax authorities. The specimen signature will be duly certified by an officer of the Income-tax Department whose specimen signature is already on record with the branch. Any change in the authorised official will be advised to the branch concerned immediately. The relieved officer will attest the specimen signature of the relieving officer. While passing the refund orders for payment, the passing official should exercise utmost care apart from the precautions usually exercised by the banks in connection with payment of Negotiable Instruments, the instructions issued by Controller General of Accounts as well as Reserve Bank from time to time. The payee is required to affix his signature in the space provided for 'Claimants signature' on the reverse of the Income Tax Refund Order (ITRO). The procedure relating to Refund Advices will continue as at present except that

advices of paid ITROs and printed payment scrolls will no longer be sent by the bank to the Income-tax Department.

3.2 As in the case of receipts, refunds are required to be classified by the paying branch according to the type of tax under which the refunds are made. Separate major head wise payment records will be maintained in respect of payment of ITROs.

3.3 Direct tax refunds can also be credited directly to the taxpayer's bank account through Electronic Clearance Scheme (ECS) of RBI. In order to avail of this facility, the taxpayer gives a mandate by mentioning type of his bank account (Savings or Current), account number and bank branch code (9 digit) in his Return of Income. After processing of the taxpayer's Returns and determination of the refund by the Assessing Officer, all taxpayer's refunds (in which credit through ECS has been sought) in the jurisdiction of an RCC are automatically consolidated on the computer system at the RCC. All this refund data is downloaded, encrypted and copied onto a magnetic media (floppy or rewriteable CD) or transmitted electronically. This is sent by the RCC to the local ZAO as well as refund issuing branch of RBI or SBI. After validating the data in the file, the bank debits the Income-tax Department Account for the total amount of the refunds and thereafter issues instructions through clearing to the different local branches of the banks where the taxpayer's accounts are located to credit the taxpayer accounts with the amount intimated by the Department. This single debit to the Department's account appears in the payment (refund) data transmitted by the bank to the Income Tax Department for that day. In case any of these credits to the taxpayer's accounts are not effected due to reasons like closing of the account etc., the same is later accounted for by a separate **minus debit** entry for ECS Return in the Income Tax Department's account and is intimated to the Income Tax Department through the payment (refund) data transmitted for that particular day. The files in the electronic media (floppy or rewriteable CD etc.) are returned along with the computer printed payment (refund) scroll to the ZAO while the same data is transmitted online by the bank to the Income Tax Department through the Income Tax Department's Tax Information Network (TIN).

4. Preparation of Payment (Refund) Scrolls

4.1 The procedure for preparation of payment scrolls will be the same as the procedure applicable to receipts scrolls.

4.2 The scrolls will be made into set similar to the set relating to receipts except that instead of the challans, the paid Refund Orders will accompany the scrolls. The entire data regarding the paid refund vouchers will be transmitted electronically by the paying bank to the Link Cell for onward transmission to the Department's TIN while the physical scrolls with the paid Refund Order will be forwarded to the ZAO through the Nodal Branch. If the Nodal Branch is not locally situated, all the above documents (receipt/payment scrolls etc.) should invariably be sent by Registered Post.

4.3 In the case of ECS Refunds, the data will be transmitted on-line to the Link Cell and subsequently to the Income Tax Department while the same ECS detail on electronic media will be sent to the local ZAO by Paying Bank through the Nodal branch

5. Loss of Counterfoil by the taxpayer

5.1 In the event of loss of receipted challan counterfoil by the depositors, the bank branches may, on receipt of a specific request in writing for issue of a **certificate of credit** from assessees, issue the same to the depositor based on their record after satisfying themselves about the bonafides of the applicant in each case and may charge a nominal fee at its discretion. The certificate should mention the challan details i.e. amount, bank name and branch, BSR Code and Date of Deposit of cheque/cash, major head, challan serial number, date of realisation of cheque /date of deposit of cash and Collecting branch scroll number and date on which details of tax payment have been transmitted earlier.

6. Functions of Nodal Branch

6.1 Nodal Branch will be responsible for the prompt and accurate transmission, accounting of the collections/refunds reported to it daily by all the receiving branches under its jurisdiction (including its own receipts). It will also be responsible for prompt remittance of the collections of all the receiving branches linked to it (including its own collections) to the Government Account at RBI, CAS, Nagpur. It will also be responsible for reconciliation of figures with the ZAO.

6.2 On receipt of on-line data regarding all the challans realised for a particular day from the Collecting Branches, the Nodal Branch will take the following action on day-to-day basis :

- a. It will collate the challan data on its computer system and transmit the data in the format prescribed by the Income Tax Department to its Link Cell for onward transmission to the Departments TIN on the same day after giving a common Nodal Branch scroll number and date to all the challan records being transmitted on that day.
- b. It will also generate a copy of the summary and main scroll based on the computer data in a floppy or other media (as informed by ZAO) and transmit it to the ZAO on the next working day.
- c. On receipt of the hard copy of the computer-generated Branch scrolls from the collecting branch, the Nodal branch will validate that these computer-generated branch scrolls exactly match the data transmitted earlier by the collecting branches. It will consolidate these computer printed Branch scrolls (with challans) received from all the branches including its own along with the main scroll by stitching the scrolls together Major head-wise. It will also generate a computer printout of the Major head-wise Main scrolls and Summary. **It will then forward these (with challans) to the ZAO concerned on a daily basis.**
- d. Second set of scroll prepared in the same manner without challans as discussed at (c) above will be retained by the Nodal branch for its record.
- e. The Nodal branch will also similarly generate computer printed separate main scrolls for payments (i.e. refunds), and forward them along with the paid ITROs to the ZAO. It will also forward ECS refund details on electronic media to the local ZAO. The refund data (in respect of paper

ITROs and ECS refund) will be transmitted on-line by the Nodal Branch to TIN through the Link Cell. It will retain the advice/advices of the paid ITROs.

- f. During the first 15 days in April every year, the nodal branches will transmit and prepare two separate sets of scrolls – one normal scroll pertaining to April transactions and the other one pertaining to March transactions (which means scrolls of cheques / drafts / ITROs tendered and cleared upto 31st March by receiving branches and sent to the nodal branch subsequent to 31st March but before 15th April) - these will be scrolled by nodal branch as March residual account. The nodal branches will intimate the link cell at Nagpur for inclusion of these transactions as March transactions. The nodal branches will send another scroll for April transactions prominently indicating the month of account. Any cheque/draft tendered on or before 31st March and realised on or after 1st April will be treated as part of the April transactions. However, in light of the instruction that data for all challans for which payment has been realised on a given day should be transmitted online to the Income Tax Department on the same day, separate March residual scroll should only be needed in exceptional cases.
- g. The nodal branch will pass on the consolidated amount accounted by it to its Link Cell on day-to-day basis.

7. Crediting the tax collection to Government Account

7.1 The Nodal Branch acts as a pooling centre for all the receiving branches coming under its control and it is responsible for reporting of the transactions (along with all the related documents i.e. Challans and scrolls) to the ZAO. It is also responsible for transmitting the challan data for all these transactions to its Link Cell at Nagpur for onward online transmission to the Income Tax Department as well as for crediting the amount collected to Reserve Bank of India (Central Accounts Section or CAS), Nagpur.

7.2 The Nodal Branch will prepare a daily memo and send it on a daily basis to its Link Cell at Nagpur (GAD, Mumbai in case of SBI) which in turn will make a daily settlement with RBI, CAS, Nagpur.

7.3 The Link Cell of banks at Nagpur will consolidate the challan data received from the Nodal Branch for transmission to the Department's Tax Information Network (TIN) and will also monitor the daily receipts and check the accuracy of the daily memos received from the Nodal Branches. The Link Cell will then transmit the daily memos to CAS, RBI, Nagpur.

7.4 The Nodal Branches of the banks will carry out monthly reconciliation with ZAOs of the amount settled by them with their Link Cell at Nagpur. On the basis of their records the ZAOs will verify the statements received from the Nodal Branches both major head-wise and Nodal Bank-wise. In case of any discrepancy, the Nodal Branch will carry out the corrections immediately and adjust the difference in the amount already credited / debited to the CBDT's account through its Link Cell at Nagpur under information to the ZAO.

7.5 For the purpose of final reconciliation of the transactions with ZAOs and the Link Cell, the CAS, RBI, Nagpur will generate a monthly statement and furnish the same to ZAO and the Link Cell of the banks. RBI, CAS, Nagpur will

furnish by 20th of the following month, a monthly analysis indicating major head-wise receipts / refunds etc. to the CCA, CBDT.

8. Payment of interest on delayed transfer of tax collections

8.1 The tax collections effected by the designated branches of the authorized banks have to be credited to the Government Account, promptly on day-to-day basis. The maximum number of days allowed for crediting tax collections to Government Account at CAS, Nagpur are as under : -

		No. of days for all banks
i)	Collections by local branches (i.e. at places where the Nodal Branch and ZAO are situated and its agglomerate	T+3 days (including Sunday and Holidays)
ii)	Collections by out station branches	T+3 days (including Sunday and Holidays)

8.2 If there is any delay beyond the period prescribed above, the banks are liable to be charged interest for delayed period. The interest for delayed remittance as mentioned above, is to be quantified and collected from the defaulting bank by the ZAOs. The rate of interest to be charged is Bank Rate as prevailing (which is generally notified biannually on May 1 and November 1) plus 2% or as decided by Reserve Bank in consultation with CGA from time to time.

9. Accounting of "March" transactions

9.1 Reserve Bank, Central Office, Mumbai will issue in the month of February each year special instructions to all banks collecting direct taxes regarding the procedure to be adopted in accounting the March transactions.

9.2 The Nodal banks will be receiving scrolls relating to March of the previous Financial Year in April of the current year. In order to account for the entire collections of March in the same financial year the Nodal banks have to follow the following procedure during the month of April :

The nodal banks have to prepare two sets of separate scrolls - one pertaining to March residual collections (payments realized from taxpayer's account before 31st March) and another for April transactions during the first 15 days in April. They should ensure that all the tax collections made by the receiving branches upto 31st March are accounted as **"March Residual Transactions"** and should not be mixed up with the transactions of April which fall in the financial year. The main scrolls for March transactions prepared from 1st to 15th April are to be distinctly marked as **"March Residual"**.

9.3 It may also be noted that all the cheques / amount realized on or before 31st March should be treated as transactions relating to the current financial year and should be accounted for as such under the head **"March or March Residual Transactions"** in the current financial year.

9.4 While reporting to their Link Cell in Nagpur, the Nodal banks should send two sets of figures distinctly showing **March Residual** and **April Transactions** separately upto 15th April.

9.5 The date-wise monthly statements should also be prepared in two sets, one pertaining to **March Residual Transactions** and another relating to **April Transactions**.

10. Special arrangements during the month of March every year

10.1 The branches should follow the procedure explained in the earlier paragraphs meticulously and ensure that the collections made towards direct taxes are passed on promptly for credit to Government Account through the Nodal Branch / Link Cell. However, during the second fortnight of March every year, wherever the receiving branches and Nodal branch are situated locally, a special messenger system should be introduced by the receiving branches. All efforts may also be made to provide the collection figures on daily basis to the ZAO during the second fortnight of June, September and December every year, for onward transmission to the Government for monitoring, estimates etc.

11. Monitoring Committee - holding of periodical meetings

11.1 For the smooth functioning of the revised scheme for collection and accounting of direct taxes by the Authorised Banks, the Monitoring Committees consisting of officials from Nodal Banks/local authorities of the banks, ZAO and I.T. Department will be formed at every Zonal Accounts Office centre. The Committee will meet half-yearly and discuss various issues connected with direct tax work such as accounting, scrolling, reporting, remittance and reconciliation etc. and make efforts to sort out the problems at its own level. Further, annually there will be a special Monitoring Committee meeting in which very senior officials from CBDT, RBI, I.T. Department and banks will participate and redress the various problems being faced by the banks, ZAOs and I.T. Department in the fields. Banks will ensure that the necessary follow-up actions are taken on the Minutes of such meetings.

12. Redressal of public grievances

12.1 Each Authorised Bank should have an effective procedure for dealing with public complaints at the branches rendering service to Government Departments or members of the public as prescribed, from time to time. In case the bank detects a mistake in reporting of a tax payment or the major head of tax payment, either suo moto or being brought to its notice by the tax payer, the bank will promptly transmit the error record (as described earlier at paras 2.6 and 7.4) to TIN. This is imperative as the Income Tax Department will give credit to a taxpayer's on the information transmitted by the bank to TIN.

OLTAS**User Manual for File Segregation Utility (FSU)****Introduction**

The FSU will be used by banks to generate a valid file from invalid input file and corresponding error file. This user manual will enable the bank users to better understand the functionalities provided in this File Segregation Utility.

Intended Users:

This manual is intended for the Link Cells of banks participating in OLTAS.

Conventions used

Detailed information about each field or button is available in the Field Description table following every task.

1. Overview

FSU is a utility which helps in generating a valid OLTAS file by removing the erroneous records. If you have an OLTAS file and the error file corresponding to it, this utility will help you to get rid of the erroneous records and make a new correct file. It removes the rejected records by reading the error file and generates a new file consisting valid records only with auto-generated RT04 records. This correct file can be uploaded to OLTAS site. All the rejected records are separated and kept in other file for your reference.

2. Functionality

When you open the SPECIAL_FVU.exe file a utility will be seen as below.

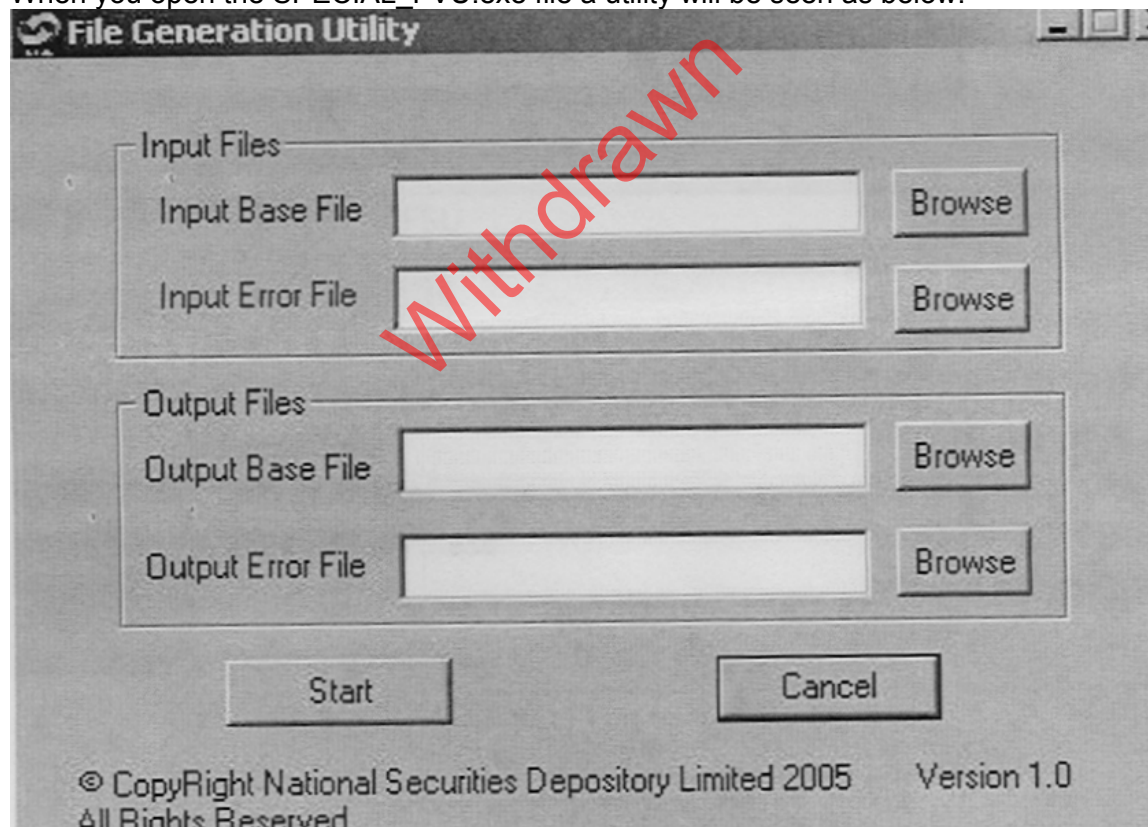


Figure 1

The utility contains name of utility at the top, buttons for minimizing and closing the utility, four text fields and four buttons named "Browse", a start button and a cancel button. A copyright message and version number will also be visible.

The user is required to enter valid inputs in all the four text fields described below.

A. Input Base File:

Give the full file path of the base file. This base file is the file which has got rejected due to some errors. You can select the file by clicking on browse button. It will show you an

'open' box as displayed below (Figure 2). Browse to the required folder, select the file and then click open.

Input file name should be in "ddmmyfv.bnk" format only.

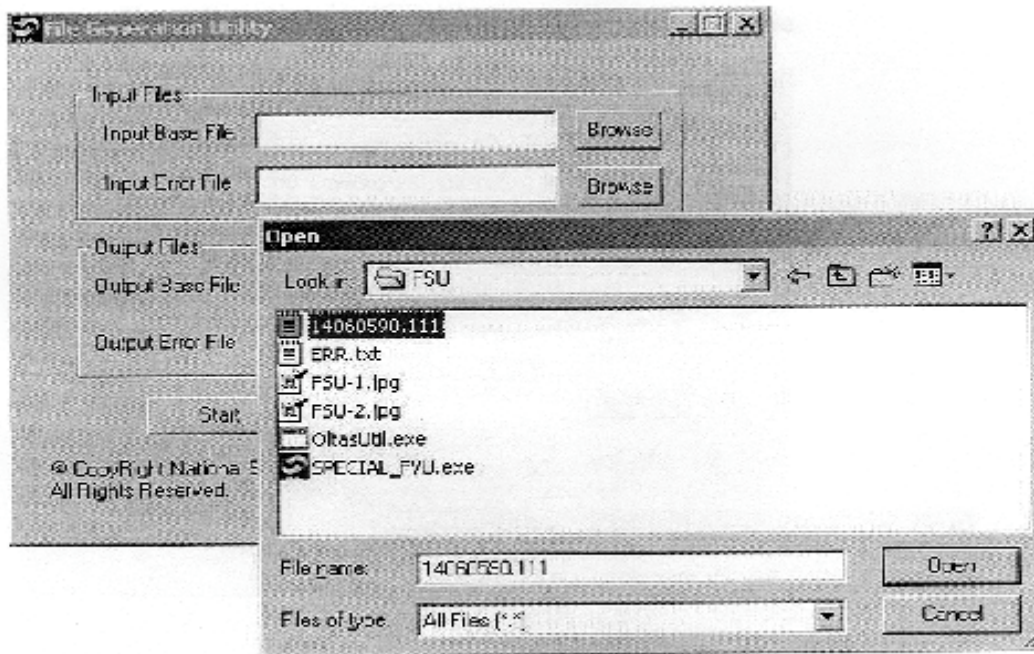


Figure 2

File extension should contain valid bank code.

B. Input Error File:

This is the error for the Input base file. (The one selected in step 1) The error file can be downloaded and saved from OLTAS site. You can also use the error file generated by OLTAS link cell utility. You need to give the full path of the error file. The browse button on the right hand side can be used as explained above. The error file contains the file name for which errors are found. This name should match with input base file. User should not change this file. Also if the correct error file is not used, following message will be shown and utility will get stopped (Figure 3).

There is no validation for name of the input error file.

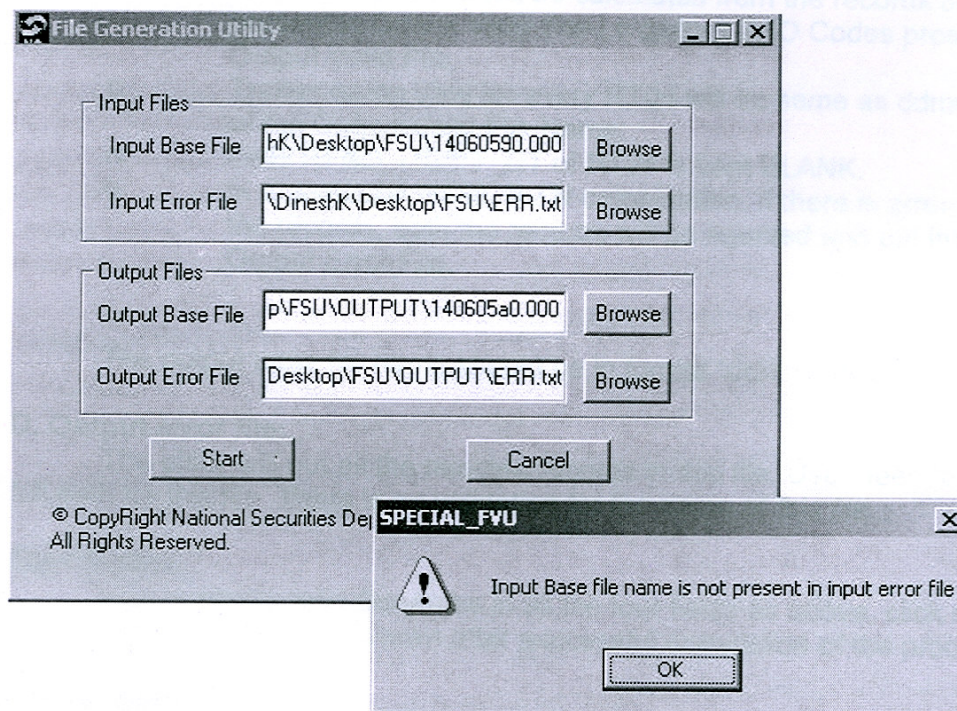


Figure 3

Note : Output valid file will not get generated correctly if any one out of two input files has got tampered. Also Error file generated from FVU or obtained from OLTAS site is acceptable. NO OTHER formats should be used, as they may give wrong results.

C. Output base file:

This is the output valid file which can be uploaded to OLTAS site or validated through FVU. Full path of the file needs to be specified. The filename can be same as input base file name if the location is different else it will get overwritten to the input base file. Use browse button for browsing to required folder and then enter the required filename. The extension of the input base file and output base file should match.

- a. Field MAJ_HD_CD, TOT_NO_OF_RFND, TOT_NO_OF_CHLN, TOT_NO_ERR_RFND, TOT_NO_ERR_CHLN, RFND_TOT_AMT, CHLN_TOT_AMT in RT04 are calculated from the records data present in output valid file.
- b. No_Of_Nodal field will be calculated from the records data present in Output Valid File i.e. distinct ZAO Codes present in Output Valid File.
- c. Transmission date for every RT04 will be same as ddmmyy part of the Output Valid File Name.
- d. Field RFND_DEBIT_DT of RT04 is kept BLANK.
- e. In a particular RT08 R / N combination, if there is error in any of the records, both the records will be rejected and put into the Output Error File.

The output base file name should be in format “ddmmyyfv.bnk”

D. Output error file :

The utility will put all the rejected records in this file. User need to give the full path for this file. There is no validation for the name of this file.

Start Button :

After entering valid filenames in all the four fields as above, click start button. A message will be shown after successful completion of the process.

Cancel Button :

Use Cancel button to close the utility.

Sr.No.	Reference No	Subject
1.	DGBA.GAD.No.H-684/42.01.001/ 03-04 dated 9-01-2004.	Amendments to Pink Book 'Accounting System for Direct Taxes'.
2	RBI 2004/135 DGBA. GAD.No.1142 /42.01.001/2003-04 April 2, 2004	Procedure for Collection of Taxes at Bank Branches - Customer Service
3	RBI/2004/131 DGBA.GAD.No.1008/42.01.034/2003-04 April 1, 2004	Introduction of On-line Tax Accounting System (OLTAS) - Branding of Rubber Stamp on copies of Challans
4	RBI/145/2004 DGBA.GAD.No. H-1068 /42.01.034/2003-04 April 16, 2004	Accounting Procedure for On-line Tax Accounting System (OLTAS)
5	RBI/2004/184 DGBA.GAD.No.H-1114/42.01.034/2003-04 April 29, 2004	Implementation of On-line Tax Accounting System with effect from June 1, 2004
6	RBI/2004/75 DGBA.GAD.No. H-69 /42.01.034/2004-05 July 28, 2004	On-line Tax Accounting System (OLTAS) - Transmission of data to NSDL - Validation Checks
7	RBI/2004/326 DGBA.GAD.No.3278-3311/42.01.034/2004-05 Dec. 31, 2004	Abolition of Sub-Agency Arrangements for Collection of CBDT Dues – OLTAS
8	RBI/2005/382 DGBA.GAD.No.H-4736/42.01.034/2004-05 March 1, 2005	On-line Tax Accounting System (OLTAS) Fund Settlement – Reporting to RBI, CAS, Nagpur
9	RBI.2005.406 DGBA.GAD.H 5236 /42.01.034/2004-2005 March 29, 2005	On-line Tax Accounting System (OLTAS) - Funds Settlement - Reporting to RBI, CAS Nagpur
10	RBI/2005/466 DGBA.GAD.No.H. 5801 /42.01.034/ 2004-05 May 13, 2005	On-line Tax Accounting System (OLTAS) – Funds Settlement
11	RBI/ 213/2004 DGBA.GAD.No.H- 1169 /42.01.034/2003-04 Dated: May 22, 2004	Accounting Procedure Relating to On-Line Tax Accounting System (OLTAS) - Clarifications
12	RBI/2004/181 DGBA.GAD.No. H-235/42.01.034/2004-05 September 15, 2004	On-line Tax Accounting System (OLTAS) - Participation of Branches
13	RBI 2004/165 DGBA.GAD.No.H-170/42.01.034/ 2003-04 September 4, 2004	Critical Issues regarding data capture of OLTAS data by banks
14	RBI/2005/413	Accounting of past data in On-line Tax

	DGBA.GAD.NO.H-5312/42.01.034/2004-05 April 4, 2005	Accounting System(OLTAS) and Accounting of March Residual
15	RBI/2005/411 DGBA.GAD.No. H- 5287/42.01.034/2004-05 April 1, 2005	On-line Tax Accounting System (OLTAS) - Accounting Procedure relating to crediting of CBDT collections to Govt. Account
16	RBI 2005/412DGBA.GAD.No.H 5318 /42.01.034/ 2004-05 April 4, 2005	De-authorisation of bank branches for collection of Direct Taxes
17	RBI/2005/81 DGBA.GAD.No.382/42.01.034 /2005-2006 July 26, 2005	OLTAS- File Segregation Utility developed by Tax Information Network (TIN)
18	RBI/2005/431 DGBA.GAD.No.H-5531/42.01.011/ 2004-05 April 25, 2005	Maintenance of Government Accounts - Recovery of Interest on delayed remittances (Government of India Transactions)
19	RBI/2005/68 DGBA. GAD. No. H- 297 /42.01.001/ 2005-06 July 18, 2005	New Major Head for Accounting "Securities Transaction Tax"
20	RBI/2005/39 DGBA.GAD.No.H-42 /42.01.034/2005-06 July 4, 2005	Finance Act 2005- Changes in Major Head and Challans - OLTAS
21	RBI/2005/43 DGBA.GAD.No.H-76/42.01.001/2005-06 July 5, 2005	Levy of Banking Cash Transaction Tax on the Cash Withdrawal by the Government Departments
22	RBI /2005/ 85 DGBA. GAD. No. H- 414 /42.01.001/ 2005-06 July 30, 2005	Obligation of Schedule Banks to furnish information on Banking Cash Transaction Tax (BCTT)
23	RBI/2005/363 DGBA.GAD.No. H-4213-4246/44.01.001(A)/2004- 05 February 15, 2005	Agency Banks - Inspection of branches conducting Central/State Government business
24	RBI/2004/300 DGBA.GAD.NO.H-2532-65/42.01.034/2004-05 December 14, 2004	Compulsory Quoting of Permanent Account Number (PAN)/Tax Deduction Account Number (TAN) on Challans from 1/1/2005
25	DGBA.GAD.NO.H-5132/42.01.034/2004-05 March 19, 2005	Compulsory Quoting of Permanent Account Number (PAN)/Tax Deduction Account Number (TAN) on Challans from 1/1/2005
26	RBI/2004/83 DGBA.GAD.No.1009/42.01.018/ 2003-04 February 28, 2004	Streamlining the Procedure for Issue of Income Tax Refund Orders (ITROs)
27	RBI/2004/125 DGBA.GAD.No. 979 /42.01.018/2003-04 March 27, 2004	Streamlining the Procedure for Issue of Income Tax Refund Orders (ITROs)
28	RBI/2004/90DGBA.GAD.No. H-767 /42.01.034/2003-04 March 9, 2004	Introduction of ECS (Credit) for Refunds of Income Tax