

प्रेस प्रकाशनी PRESS RELEASE



भारतीय रिज़र्व बैंक
RESERVE BANK OF INDIA

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January 24, 2025

RBI releases Annual Report of Ombudsman Scheme, 2023-24

The Reserve Bank of India released the [Annual Report of the Ombudsman Scheme for the period April 1, 2023 to March 31, 2024](#). The Annual Report covers the activities under the [Reserve Bank – Integrated Ombudsman Scheme \(RB-IOS\), 2021](#) as well as major developments during the year in consumer education and protection and the way forward.

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(Puneet Pancholy)
Chief General Manager