



भारतीय रिज़र्व बैंक  
RESERVE BANK OF INDIA

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संचार विभाग, केंद्रीय कार्यालय, शहीद भगत सिंह मार्ग, फोर्ट, मुंबई - 400 001

Department of Communication, Central Office, Shahid Bhagat Singh Marg, Fort, Mumbai - 400 001 फोन/Phone: 022 - 2266 0502

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## Workshop on Digital / Cyber Frauds

The Reserve Bank of India organised a Workshop on Digital / Cyber Frauds for the Executive Directors and Heads of Fraud Risk Management of 60 major banks on February 24 and 25, 2026 at the Reserve Bank's Central Office, Mumbai.

The Workshop formed part of the Reserve Bank's ongoing supervisory and developmental engagement with banks to address the incidence and increasing sophistication of cyber-enabled frauds. Senior Officers of Reserve Bank of India, Indian Cyber Crime Coordination Centre (I4C), Ministry of Home Affairs, Maharashtra Cyber Police, and from commercial banks and urban co-operative banks participated in the Workshop.

The Workshop emphasized the importance of robust governance and oversight arrangements, strong internal controls, well laid out processes and use of advanced technologies for the prevention and mitigation of cyber-enabled frauds. The need for close coordination among all stakeholders to effectively address the growing concerns arising from such frauds was also highlighted. Efforts required for conduct of focussed customer awareness drives was also conveyed to the banks.

Select banks shared best practices and technological initiatives implemented by them for the prevention and mitigation of cyber-enabled frauds. The Workshop concluded with an open-house discussion during which participants shared their feedback and suggestions. The Reserve Bank reaffirmed its commitment to continued engagement with banks and other stakeholders and taking suitable measures to further strengthen the resilience and integrity of the Indian banking system.

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(Brij Raj)  
Chief General Manager