

RBI CGM visits FI saturation camps at Killa, Tepania blocks

Observer Reporter

Agartala: Aug 10. In order to achieve the saturation of Financial Inclusion for social security schemes viz. Pradhan Mantri Jeevan Jyoti Bima Yojana (PMJJBY), Pradhan Mantri Suraksha Bima Yojana (PMSBY) and Atal Pension Yojana (APY) and Re-KYC two camps were held today on August 8, 2025 at Hadra GP of Tepania Block which was organized by Tripura State Cooperative Bank (TSCB) in Gomati district and Jalema GP of Killa block which was organized by Tripura Gramin Bank (TGB).

Dr. Neena R Jain, Chief General Manager, Consumer Education and Protection Department of Reserve Bank of India, Central Office, Mumbai RBI; Jitendra Majumder, MLA Kakaraban and Salgara; Surendra Nidar, General Manager (Officer in Charge), Reserve Bank of India, Agartala; Onsing Marchang, General Manager, RBI Agartala along with the Laxmi Majumder pradhan Hadra were present at the camp.

Another camp was held at Jalema GP of Killa

block, which was graced by the CGM, RBI, Central Office, GM(OIC) of RBI Agartala along with Rinku Lather, DM& Collector, Gomati, and GM, RBI Agartala and bankers were present in the camp.

Dr Jain appreciated the efforts made by the Lead District Manager (LDM), government line departments and the banks to organize such camps. She interacted with the bank officials, Banking Correspondents (BCs) and the CFL functionaries present at the camps and enquired about the progress so far. While addressing the participants she emphasized the need for Re-KYC of accounts, importance of PMJDY account and Social Security Schemes to the customers so that more and more customers are enrolled and get the benefit of these schemes. She also talked about the grievance redressal mechanism put in place by RBI for the customers and advised the banks to enhance the service level. The CGM talked about the RBI Integrated Ombudsman Scheme and encouraged the participants to take up their grievances against the banks, to Banking ombudsman's offices of RBI and use the website

(cms.rbi.org.in) to lodge a complaint digitally.

Jitendra Majumder, MLA Kakaraban and Salgara showing the commitment from the Government's side were present at the camp held at Hadra GP. He thanked CGM RBI for coming all the way from Mumbai to attend the camp in Tripura. Talking to the participants from his constituency, he urged everyone to take active part in the camps and enrol in the schemes launched by the government for their benefit apart from getting the Re-kyc done in their accounts.

Nidar interacted with the participants in both the camps and explained about various types of frauds and ways to be safe. He advised the participants to make full use of the banks coming to their doorstep for Re-KYC and providing them enrolment opportunities to these Social Security Schemes. Nidar Mentioned that with the collaborative efforts of all the stakeholders, the success of these camps can be ensured.

DM & Collector Gomati District Rinku Lather in his address thanked RBI for its dedication

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